

**Fiscal Year 2022 Performance Oversight Questions**  
*District of Columbia Fire and Emergency Medical Services*

***PART 1***

**A. ORGANIZATION AND OPERATIONS**

- 1. Please provide a complete, up-to-date organizational chart for the agency and each division within the agency, including the names and titles of all senior personnel. Please include an explanation of the roles and responsibilities for each division and subdivision within the agency.**

*See also*, attachment for Question 1.

The **Fire and EMS Chief** is responsible for the leadership, executive management, and administration of all Department emergency and business operations.

The **Administrative Services Bureau (Chief of Staff)** is responsible for services supporting the management, administration, and coordination of executive office activities for the Fire and EMS Chief, including the General Counsel Office, the Communications Office, the Program Analysis Office, the Equal Employment Opportunity (EEO) and Diversity Office, and the Labor Relations Office.

The **Chief of Staff** is responsible for providing management, administration, and coordination of executive office activities for the Fire and EMS Chief, along with other activities supporting Department emergency and business operations.

- The **Deputy Chief of Staff/Strategic Change Division** is responsible for providing administration, coordination, and management of intergovernmental relations, activities supporting Department emergency and business operations, and of the following functions:
  - The **Equal Employment Opportunity (EEO) and Diversity Office** is responsible for providing administration and coordination of EEO activities and respect for racial, gender, and LGBT diversity by Department employees, respect for employee rights, and assuring compliance with laws, regulations, rules, policies, and procedures published by the District and Federal Governments.
  - The **Program Analytics Office** is responsible for providing administration and coordination of planning activities to support Department emergency and business operations including data and analytics for evaluation and decision making, along with contract administration for the patient account management services contract.
  - The **Labor Relations Office** is responsible for providing administration and coordination of labor/management relationships and collective bargaining agreements to support Department emergency and business operations.

- The **Grants Management Office** is responsible for seeking out and submitting grant applications on behalf of the department. The Office also manages grants and grant-related programs on behalf of the Department.
- The **Budget Office** is responsible for comprehensive and efficient financial management services to, and on behalf of, District agencies so that the financial integrity of the District of Columbia is maintained.
- The **General Counsel Office** is responsible for providing administration and coordination of legal services to support Department emergency and business operations including legal review of policies, procedures, and employment activities, other legal affairs, Freedom of Information Act (FOIA), and information privacy.
- The **Media and Community Relations Division** (Communications Office) is responsible for providing administration and coordination of public information and outreach activities to support Department emergency and business operations including media communications, social media information, community engagement activities, and public-facing website content.

The **Assistant Fire Chief of Professional Development** is responsible for services supporting the professional development of members, including recruitment, training, promotion, and human resources needs, as well as publication of Department rules.

- The **Professional Standards Office (Deputy Fire Chief of Professional Standards)** is responsible for providing administration and coordination for the publication of Department rules, regulations, policies, and procedures for supporting safe and efficient Department emergency and business operations.
- The **Training Division (Deputy Fire Chief of Training)** is responsible for providing management, administration, and coordination of employee training and development activities including recruit, cadet, and leadership training programs, EMS continuing education programs for operational personnel, ALS and BLS training programs for operational personnel, fire suppression and special/technical hazards training for operational personnel, and other specialized training for Department employees, along with other activities supporting Department emergency and business operations.
- The **Recruiting Office** is responsible for providing management, administration, and coordination of recruitment activities including identification of qualified prospective Department candidates, conducting background investigations prior to hire, and providing guidance to, and tracking of, prospective employees.
- The **Human Resources Division** is responsible for providing administration and coordination of employment and personnel services activities to support Department emergency and business operations including compliance with policies, procedures, and standards for operational, civilian, and administrative personnel.

The **Operations Bureau** is responsible for the management and administration of emergency operations including emergency medical services (EMS), fire suppression, technical rescue, special hazards, marine rescue and firefighting, and homeland security preparedness.

The **Assistant Fire Chief of Operations** is responsible for providing management, administration, and coordination of Operations Bureau activities along with other activities supporting Department emergency and business operations.

- The **Deputy Fire Chiefs of Operations**, across four platoons, are responsible for providing management, administration, and coordination of emergency operations activities including command of emergency incidents and operational personnel; first response to EMS and fire suppression incidents, mitigation, and management of EMS and fire suppression incidents; and EMS response and transport of basic life support (BLS) patients, along with other activities supporting Department emergency and business operations.
- The **Special Operations Division (Deputy Fire Chief of Special Operations)** is responsible for providing management, administration, and coordination of special operations and homeland security activities including command of special operations incidents and operational personnel, first response to technical rescue, special hazards, and marine incidents; mitigation and management of technical rescue; special hazards; marine incidents; and administration of Department grant activities, along with other activities supporting Department emergency and business operations.
- The **Homeland Security Office (Battalion Fire Chief of Homeland Security)** is responsible for providing management, administration, and coordination of homeland security activities including pre-planning for natural disasters, chemical, biological, radiological, and nuclear (CBRN) incidents, and other types of terror related incidents, along with other activities supporting Department emergency and business operations.
- The **Fire Operations Center (FOC)** is responsible for ongoing management of city-wide resources, planning activities, logistical support and information sharing during daily operations and major events. The FOC staff maintains situational awareness and assists with the management and allocation of critical resources, ensures coverage, and provides command support for incident operations around the clock. The FOC staff provides watch functions supplying information to the Department and initiating planning activities when indicated, along with other activities supporting Department emergency and business operations.

The **EMS Operations Bureau** is responsible for the management and administration of EMS emergency operations including EMS supervision of operational personnel, advanced life support (ALS) patient transport, and administration of third-party provider (TPP) BLS patient transport services.

The **Assistant Fire Chief of EMS Operations** is responsible for providing management, administration, and coordination of EMS Operations Bureau activities and contract administration of the TPP patient transport contract, along with other activities supporting Department emergency and business operations.

- The **Deputy Fire Chief of EMS Operations** is responsible for providing management, administration, and coordination of EMS operations activities including command of EMS incidents and ALS operational personnel, EMS supervision of operational personnel, EMS response and transport of ALS patients, along with other activities supporting Department emergency and business operations.
  - The **EMS Battalion Chiefs** are responsible for administration, and coordination of EMS operations, and supervision of battalion EMS supervisors for each platoon, along with other activities supporting Department emergency and business operations.
- The **Emergency Communications Office (Battalion Fire Chief of Emergency Communications)** is responsible for providing administration and coordination of radio and data communication activities including EMS and Fire Liaison Officers at the Office of Unified Communications (OUC) 9-1-1 call taking and communications center, support for the Advanced Quality Assurance (AQUA) automated 9-1-1 call taking case review software application, and technical support services for Department-operated radio equipment, along with other activities supporting Department emergency and business operations.

The **Office of the Medical Director** is responsible for the medical direction of EMS operations including EMS delivery by operational personnel, training and development of EMS operational personnel, administration and management of controlled substances, EMS quality assurance, and coordination with hospitals, other regional healthcare partners, and community health outreach resources.

The **Administrative Office (Medical Director)** is responsible for providing management, administration, and coordination of activities for the Medical Director and Assistant Medical Director, along with other activities supporting Department EMS operations.

- The **EMS Peer Review Office** is responsible for providing administration and coordination of EMS peer review activities to support Department EMS operations including interviews with operational personnel involved in patient cases, discussions with operational personnel to improve medical decision making, patient treatment and patient care report documentation. This office also submits to the Medical Director recommendations for remedial or focused training to improve operational personnel medical competency.
- The **EMS Continuous Quality Improvement Office** is responsible for providing administration and coordination of EMS' continuous quality improvement activities to support Department EMS operations including review of medical decision making by

operational personnel, review of patient treatment and patient care report documentation completed by operational personnel, and general compliance by operational personnel with Medical Protocol, policies, procedures, and other standards for patient care.

- The **Community Health Liaison Office** provides administration and coordination of public information and outreach activities to support community interest and participation in the EMS System including “high-volume user” patient case management (“Street Calls”), and demand reduction strategies with other regional healthcare partners, along with other activities supporting Department EMS operations.
- The **EMS Prevention Program Office** provides administration and coordination of the telephonic emergency department diversion program for low-acuity patients (Nurse Triage Line), the community education and awareness program for hands-only cardiopulmonary resuscitation (Hands on Hearts), and the automated external defibrillator registry and voucher program, along with other activities supporting Department EMS operations.
- The **Controlled Medications Office** is responsible for providing administration and coordination for the procurement, storage, use, and disposal of Schedule 3 controlled substance medications during patient care to support Department EMS operations.

The **Support Services Bureau** is responsible for the management and administration of services supporting Department emergency and business operations including maintenance and repair of emergency apparatus, planning and coordination of facility maintenance and repair, procurement and distribution of supplies and equipment, administration of training and development for operational personnel, risk reduction for operational personnel, and the publication of Department rules, regulations, policies, and procedures.

The **Assistant Fire Chief of Support Services** is responsible for providing management, administration, and coordination of Support Services Bureau activities along with other activities supporting Department emergency and business operations.

- The **Fleet Maintenance Division (Deputy Fire Chief of Fleet Management)** is responsible for providing management, administration and coordination of fleet support activities including procurement, maintenance, and repair of emergency apparatus and support vehicles, procurement and management of vehicle parts and supplies, administration of capital purchasing contracts with vendors, along with other activities supporting Department emergency and business operations.
- The **Property Management Division (Deputy Fire Chief of Property Management)** is responsible for providing management, administration, and coordination of planning and activities to support the maintenance and repair of fire stations and other facilities, including major capital improvements, procurement, storage, along with other activities supporting Department emergency and business operations.

- The **Logistics Division (Deputy Fire Chief of Logistics)** is responsible for providing management, administration, and coordination of procurement, storage, and distribution of supplies and equipment to support emergency operations, along with other activities supporting Department emergency and business operations.
- The **Health and Safety Division (Deputy Fire Chief of Health and Safety)** is responsible for providing management, administration, and coordination of employee risk reduction activities including command of safety officers during emergency incidents, investigation of Department vehicle accidents and employee injuries, administration of the Medical Services Office (and the Department's relationship with the Police and Fire Clinic), safety and wellness employee education, self-contained breathing apparatus (SCBA) maintenance for operational personnel, and infection control functions, along with other activities supporting Department emergency and business operations.
- The **Medical Services Office (Battalion Fire Chief of Medical Services Office)** is responsible for management of the Department's relationship with the Police and Fire Clinic and serves as a liaison to Department leadership, members, and the professional staff of the clinic.
- The **Deputy Risk Manager** is responsible for providing administration and coordination for the assessment and analysis of determining compliance with rules, regulations, policies, and procedures by Department Bureaus, Divisions, Offices, and employees to support safe and efficient Department emergency and business operations.

The **Technical Services Bureau** is responsible for the management and administration of technical services supporting Department emergency and business operations including fire prevention and community risk reduction, fire investigations, 9-1-1 operations, internal affairs, State Safety Oversight (SSO) for the DC Streetcar rail transportation system, information technology applications and services supporting Department business operations, and radio/data communication activities supporting Department emergency operations.

The **Assistant Fire Chief of Technical Services** is responsible for providing management, administration, and coordination of Technical Services Bureau activities, along with other activities supporting Department emergency and business operations.

- The **Office of Internal Affairs (IA) (Deputy Fire Chief of Internal Affairs)** is responsible for management, administration, and coordination of Internal Affairs activities, in maintaining the integrity and professionalism of the Agency by impartially and accurately investigating all matters of serious misconduct or possible criminal activities involving Agency personnel. The IA Office coordinates such investigations with the appropriate law enforcement agency as warranted and conducts other activities supporting Department emergency and business operations.
- The **Fire Prevention Division (Deputy Fire Chief of Fire Prevention; Fire Marshal)** is responsible for providing management, administration and coordination of community fire risk reduction activities including fire and technical inspection programs, permitting

programs, code enforcement programs, public outreach programs for smoke alarms, children and senior adult education, after-fire investigation services, in addition to State Safety Oversight (SSO) for the DC Streetcar rail transportation system, along with other activities supporting Department emergency and business operations.

- The **Information Technology Office (Information Technology Manager)** is responsible for providing management, administration, and coordination of information technology (IT) activities, in coordination with OCTO, including technical support services for equipment, software applications, networks, mobile networks, inventory management services, and administration of IT contracts with vendors, along with other activities supporting Department emergency and business operations.

**a. Please include a list of the employees (name and title) for each subdivision and the number of vacant, frozen, and filled positions. For vacant positions, please indicate how long the position has been vacant.**

*See, attachments for question 1a (please note: the Filled/Vacant (F/V) data in the attachment is as of November 6, 2022) and question 3.*

Duration of vacancy data will be provided under separate cover.

**b. Please provide a narrative explanation of any changes to the organizational chart made during the previous year.**

- The Risk Management Division has been renamed to Health and Safety Division.
- The Medical Service Office (MSO) has been moved from the Professional Development Bureau to the Services Bureau and now falls under the Health and Safety Division. This move included the downgrade of the MSO from a deputy fire chief to a battalion fire chief.
- A new Division named Emergency Communications Division has been created and falls under the command of the EMS Bureau. Therefore, the Liaison to Office of Unified Communications position was downgraded from a deputy fire chief to a battalion fire chief and moved from the Technical Service Bureau to the EMS Bureau.
- The Grants Management Office has been moved from the Operations Division and now reports to the Chief of Staff.
- Logistics has been separated from Property Management Division and now operates as its own division, and the lead position at the Logistics Division has been upgraded from a battalion fire chief to a deputy fire chief.
- A deputy fire chief has been added to the Office of Internal Affairs.
- The Office of Compliance has been moved under the Office of General Counsel (OGC).

- 2. Please list each new program implemented by the agency during FY 2022 and FY 2023, to date. For each initiative please provide:**
- a. A description of the initiative, including when begun and when completed (or expected to be completed);**
  - b. The funding required to implement the initiative;**
  - c. Any documented results of the initiative.**

**TABLE 2. NEW PROGRAMS**

FY	Program/Initiative	Description	Timeline	Funding	Results
FY22	Cardiac stress testing	This program was designed to improve and enhance the Department's ability to detect and prevent cardiac illnesses among our members. First responders have a greater risk for heart attacks than the general population; in fact, cardiac illness is a leading cause of line of duty deaths (LODD) for firefighters and was the cause of the Department's last two LODDs. This funding continues our commitment to improving our members' overall wellness and safety.	This was a one-year enhancement that is now complete.	\$678,000	The testing was included in the annual occupational readiness physical with the Police and Fire Clinic.
FY22	EMS Simulation Lab	State-of-the-art EMS simulation lab for the Department's Training Academy. The Department's EMS training model is largely classroom- and field-based. A simulation lab recreates the types of situations and stresses that regularly occur in the field, but in a safe and forgiving training environment. This will improve the quality of training and bring the Department in line with best practices for EMS training.	Operational in Summer 2022.	\$353,000	The simulation lab has been well-received by employees. Program administrators are seeking to develop more uses for the technology.
FY22	Next-generation Cardiac Monitors and Automated External Defibrillators	The Department transitioned to using new Advanced Life Support (ALS) cardiac monitors and Basic Life Support (BLS) Automatic External Defibrillators (AED) during FY22. This equipment is carried to the patient's side in most incidents and is a critical diagnostic tool for our providers.	The Department assembled a selection committee to conduct research and testing throughout FY22. The selected vendor, Zoll, trained and delivered the units in FY22 Q4.	TBD	Ongoing review of the rollout. The new monitors and AEDs were rolled out at the end of FY22.

FY22	Records Management System	The Department replaced an obsolete records management system. This system contains all relevant information about each Department response to calls for service and is recommended that it be submitted annually to the US Fire Administration. The ability to effectively collect, analyze, and validate this data is critical to each decision the Department makes about resource allocation, public outreach efforts, and trend analysis.	Frontline employees began using the new system in FY23 Q2.	\$2,386,000	Successful.
FY22	Sobering and Stabilization Center	This funding, which is housed in the DBH budget, will develop, construct, and open the District of Columbia Sobering Center for individuals with uncomplicated, acute alcohol and opioid intoxication to provide a lower-cost alternative for patients who do not require transport to emergency departments.	Within FY23.	N/A <sup>1</sup>	This project continues the District's innovation in EMS reform, bringing patients to the right care that is appropriate for their illness.
FY23	Automated External Defibrillator Incentive Program	The program is modeled after the Mayor's successful Private Security Camera Incentive Program, to reimburse small businesses, places of worship, small multi-unit apartment/condominium buildings, and non-profit organizations for their purchase and registration of AEDs across the District.	In development.	\$348,000	The program is in development. Hiring will begin for the FTE associated with the position in FY23 Q2.

<sup>1</sup> Funding resides with Department of Behavioral Health.

3. **Please provide a complete, up-to-date position listing for your agency, ordered by program and activity, and including the following information for each position:**
- **Title of position;**
  - **Name of employee or statement that the position is vacant, unfunded, or proposed;**
  - **Date employee began in position;**
  - **Salary and fringe benefits (separately), including the specific grade, series, and step of position;**
  - **Job status (continuing/term/temporary/contract);**
  - **Whether the position must be filled to comply with federal or local law.**

*See, attachment for Question 3.*

*Please note:* The Department has no positions created or filled in compliance with federal law.

4. **Does the agency conduct annual performance evaluations of all of its employees, and was this done in FY 2022? Who conducts such evaluations? What are they performance measures by which employees are evaluated? What steps are taken to ensure that all agency employees are meeting individual job requirements? What steps are taken when an employee does not meet individual job requirements?**

The Department conducts performance evaluations in the Peoplesoft System for: (1) all civilians; and (2) leadership positions in the Fire Service including the Battalion Fire Chiefs, Deputy Fire Chiefs, and Assistant Fire Chiefs.

Ninety-eight percent (98%) of those eligible for a Peoplesoft Performance evaluation received an evaluation of their FY22 performance. The evaluations are conducted by the employee's supervisor and approved by the next level of manager. The employees are evaluated against the standard District Government non-supervisory or supervisory job competencies templates plus a minimum of three SMART goals for each employee that were established at the beginning of the evaluation cycle. Employees not meeting established performance standards are counseled and, if needed, are provided a Performance Improvement Plan (PIP) to help guide them to improved performance.

During FY23, the Department is rolling out a coaching and feedback process for uniformed members, who do not participate in the PeopleSoft performance process. This new process facilitates discussion between supervisors and members about the member's current strengths and opportunities for growth. The intent of this conversation is to review and evaluate:

- How the member is performing and what the member is doing well and what needs improvement;
- How the member can improve performance and how the supervisor can support improvement; and
- How the member would like to grow in his or her career, and how the supervisor can assist with this growth.

5. Please list all employees detailed to or from your agency, if any. Please provide the reason for the detail, the detailed employee's date of detail, and the detailed employee's projected date of return.

The Fire and EMS Department did not enter into any employee details during FY22 or FY23, to date.

6. Please provide the position name, organization unit to which it is assigned, and hourly rate of any contract workers in your agency, and the company from which they are contracted.

TABLE 6. CONTRACT WORKERS					
Contract name	Contract purpose	Position Name	Number	Organization Unit	Hourly Rate
Advanced Data Processing, Inc.	Ambulance billing for patient billing and payment collection	Patient Account Administrator	1	Emergency Medical Services	Fee-based
American Medical Response Mid-Atlantic	Right Care, Right Now Nurse Triage Line	Registered nurse coverage	24/7 coverage, flexing to demand	Office of the Medical Director	\$104.34
Genuine Parts Company (dba) NAPA	Fleet parts	Manager*	1	Apparatus Division	n/a
Genuine Parts Company (dba) NAPA	Fleet parts	Asst. Manager*	1	Apparatus Division	n/a
Genuine Parts Company (dba) NAPA	Fleet parts	Counter*	2	Apparatus Division	n/a
Genuine Parts Company (dba) NAPA	Fleet parts	Pt. Driver*	2	Apparatus Division	n/a
Municipal Emergency Services	FEMS masks and safety gear	Manager	1		\$60.00
Municipal Emergency Services	FEMS masks and safety gear - Self-contained breathing apparatus	Bench Technician	2	Services Bureau - Health & Safety	\$45.00

\* Contract pays for the position plus fringe of position. Total personal services contract cost of \$241,308.

7. Please provide the Committee with:

- a. A list of all employees who receive cellphones or similar communications devices at agency expense.

TABLE 7A. DEPARTMENT CELLPHONES	
Contact Name	Title
Alysia Taylor	Administrative Officer
Frehiwot Deresso	Agency Fiscal Officer
Craig Baker	Assistant Fire Chief
James Hanson	Assistant Fire Chief
Gary Steen	Assistant Fire Chief
Queen Anunay	Assistant Fire Chief
Michael Knight	Assistant Fire Chief
Eric Houston	Assistant Fleet Director
Jim Hanson	Assistant Fleet Director
Paula Gibbs	Assistant General Counsel
Monika Dobbs	Assistant General Counsel
Dr. Ryan Gerecht	Assistant Medical Director
James Sheehan	Battalion Fire Chief
Michael Spielman	Battalion Fire Chief
Robert Richardson	Battalion Fire Chief
Patrick Banks	Battalion Fire Chief
Keith Long	Battalion Fire Chief
Edward Kauffman	Battalion Fire Chief
Eric Bowers	Battalion Fire Chief
Jason Auth	Battalion Fire Chief
Michael Poles	Battalion Fire Chief
Jonathan Davis	Battalion Fire Chief
Louis Carter	Battalion Fire Chief
Michael Cosker	Battalion Fire Chief
Michael Walko	Battalion Fire Chief
Michael White	Battalion Fire Chief
Russell Smith	Battalion Fire Chief
Sean Brooks	Battalion Fire Chief
Sylvester Robinson	Battalion Fire Chief
Thomas Chenworth	Battalion Fire Chief
Wallace Gooding	Battalion Fire Chief
Oluwafunmike Omasere	Battalion Fire Chief
William Simister	Battalion Fire Chief
Douglas Pagel	Battalion Fire Chief
Rych Pullen	Battalion Fire Chief
Tyrone Jenkins	Battalion Fire Chief
Jack Spencer	Battalion Fire Chief
Jonathan Johnson	Battalion Fire Chief
Porter Lawson	Battalion Fire Chief
Joseph Robinson	Battalion Fire Chief
Jeffrey Coombe	Battalion Fire Chief
Ryan Doyle	Battalion Fire Chief
John Connelly	Battalion Fire Chief

**TABLE 7A. DEPARTMENT CELLPHONES**

Contact Name	Title
Jason Palmer	Battalion Fire Chief
Derek Weinroth	Battalion Fire Chief
James Gordon	Battalion Fire Chief
Jeffery Taylor	Battalion Fire Chief
Daniel Loughnane	Battalion Fire Chief
Michael Poetker	Battalion Fire Chief
Derek Hopkins	Battalion Fire Chief
Christopher Holmes	Battalion Fire Chief
Michael Pyle	Budget Analyst
Tek-Raj Pathak	Budget Officer
Kevin Szugye	Captain
Douglas Hutchins	Captain
Peter Dziubla	Captain
Karl Robinson	Captain
Harry Muyleart	Captain
Jan Sipes	Captain
Djante Rogers	Captain
Paul Patterson	Captain
Christopher Adams	Captain
Brian Phillips	Captain
Berlin Hiligh	Captain
Roy Ward	Captain
Erik Wiklund	Captain
Dexter Williams	Captain
Michael Engels	Captain
Rosalio Ruiz	Captain
Matthew Woolston	Captain
Martin McMahon	Captain
Richard Peterson	Captain
Jennifer Donelan	Chief Communications Officer
Melanie Baisley	Chief Information Officer
Cleo Subido	Chief of Communications
Amy Mauro	Chief of Staff
Angela Peden	Compliance and Review Officer
Patricia Washington	Compliance Specialist
Shelly Wayns	Compliance Specialist
Kimberly Leyland	COVID Task Force
Gabe Gan	CQI Analyst
Marshall Washick	CQI Manager
Shanika Clegg	CQI Nurse Consultant
William Wright	Customer Service Specialist
John Coombs	Deputy Chief of Staff
Sean MacCarthy	Deputy Director of Facilities
Anthony Kelleher	Deputy Fire Chief
Jon Grover	Deputy Fire Chief
Sean Greene	Deputy Fire Chief
Andre Edwards	Deputy Fire Chief
Shawn Downs	Deputy Fire Chief

**TABLE 7A. DEPARTMENT CELLPHONES**

Contact Name	Title
Edward Rice	Deputy Fire Chief
Spencer Hamm	Deputy Fire Chief
Brian Rudy	Deputy Fire Chief
Mitchell Kannry	Deputy Fire Chief
Brian David	Deputy Fire Chief
Daniel Mccoy	Deputy Fire Chief
Kenneth Moore	Deputy Fire Chief
Ryan Elborne	Deputy Fire Chief
Kishia Clemencia	Deputy Fire Chief PSO
Dwayne Jefferson	Deputy General Counsel
Lauren Price	Disability Decision Review Officer
Kenneth Hunter	Diversity Manager
Emergency Liaison Officer (ELO)	Emergency Liaison Officer
Frederick Zink	EMS Battalion Chief
Patrick Smith	EMS Battalion Chief
Timothy Baker	EMS Battalion Chief
Nicole Liriano	EMS Battalion Chief
EMS Battalion Chief Aide	EMS Battalion Chief Aide
Alexander Capece	EMS Captain
Angel Lewis	EMS Captain
La'kisha Lacey	EMS Captain
Melonie Barnes	EMS Captain
Charles Steptoe	EMS Captain
Susie Rainwater	EMS Captain
Karl Robinson	EMS Captain
David Schott	EMS Captain
Deborah Scott	Executive Assistant
Ilanna Sloley	Executive Assistant
John Donnelly	Fire Chief
Patricia Everett	Fire Education Safety Specialist
Maurice Bolding	Fire Inspector
Dino Johnson	Fire Inspector
Antonio Best	Fire Inspector
Byron Hoenig	Fire Inspector
Chandell Brewester	Fire Inspector
Cheryl Hunter	Fire Inspector
Cyntrill Griffin	Fire Inspector
Dayisha Johnson	Fire Inspector
Tonnisha Morris	Fire Inspector
Duane Simmons	Fire Inspector
Jessica Bullock	Fire Inspector
James Pennington	Fire Inspector
Sabrina Gilbert	Fire Inspector
William Wimbish	Fire Inspector
Kermit McMillan	Fire Inspector
Kimberly Teneyck	Fire Inspector
Kristina Harris	Fire Inspector
Charles Dunham	Fire Inspector

**TABLE 7A. DEPARTMENT CELLPHONES**

<b>Contact Name</b>	<b>Title</b>
Natalie Patterson	Fire Inspector
Niggora Moye	Fire Inspector
Shalonda Smith	Fire Inspector
Shantel Bennett	Fire Inspector
Sharlontae Harris	Fire Inspector
Shawnte Williams	Fire Inspector
Denise Tucker	Fire Inspector
Sir Charles Anderson	Fire Inspector
Tanya Justin	Fire Inspector
Sharon Graham	Fire Inspector
David Auerbach	Fire Inspector
Bolatito Ajose	Fire Inspector
Henry Bost	Fire Investigator
John Washabaugh	Fire Investigator
Jon Dyson	Fire Investigator
Michael Lewis	Fire Investigator
Anne Guglik	Fire Investigator
Christopher Somers	Fire Investigator
Donovan Sanchez	Fire Investigator
Takeva Thomas	Fire Investigator
Hakim Carroll	Fire Investigator
Ian Gray	Fire Investigator
John Ford	Fire Investigator
Lawrence Wilson	Fire Investigator
Paul Gunshol	Fire Investigator
Scott Ford	Fire Investigator
Whitney Ward	Fire Investigator
Rocco Baldino	Fire Investigator
Kenneth Otte	Fire Investigator
Fire Liaison Officer(FLO)	Fire Liaison Officer
FOC Captain	FOC Captain
FOC Lieutenant	FOC Lieutenant
Correy Thompkins	Foreman
Tyler Harrison	Foreman
Runako Ellerbe	Foreman
Alphonza Ransome	Foreman
Rohan Shattock	Forman
Rudy Chounoune	General Counsel
MC Thornton	General Foreman
Amanda Patterson	Grants Manager
Deborah Bonsack	Human Resources Manager
Christina Dalton	Information and Privacy Officer
Clark Scott	IT Specialist
John Gladden	IT Specialist
Marcia Parker	IT Specialist
Valerie Freeman	IT Specialist
Jordan Haskell	IT Specialist
Aleazor Taylor	Juvenile Fire Setters Counselor

**TABLE 7A. DEPARTMENT CELLPHONES**

<b>Contact Name</b>	<b>Title</b>
Monica Hayes	Labor Relations
India Daniels	Labor Relations
Matthew Palmerton	Lieutenant
John Barnes	Lieutenant
David Darbro	Lieutenant
Brent Louryk	Lieutenant
Ozell Cooper	Lieutenant
Wendy Pinkney	Lieutenant
Roshawnda Mason	Lieutenant
Timothy Bennett	Lieutenant
Keishea Jackson	Lieutenant
Gerard Cifarelli	Logistic
Paris Williams	Logistics
Kevette Bishop	Management Analyst
Bernadette Littles	Management Liaison Specialist
Rashida Jamall	Management Liaison Specialist
Anthony Stradford	Management Liaison Specialist
Carmalita Ware	Management Liaison Specialist
Erika Evans	Management Liaison Specialist
Andrew Beaton	Management Program Analyst
Lazina Alie	Medical Claims Specialist
Dr. Robert Holman	Medical Director
Richard Mullen-El	ORT
Corrine Spencer	ORT
Amanda Davis	ORT
Sharita Smith	Paralegal Specialist
Danetta Johnson	Pharmacy Technician
Sonia Veruete	Program Analyst
DaShauna Washington	Program Analyst
Erik Johnson	Program Analyst
Jyoti Agrawal	Program Analyst
Ozell Cooper	Program Analyst
Peninah Semwanga	Program Analyst
Raj Kaur	Program Analyst
Robin Scott	Program Support Assistant
Aleia Johnson	Program Support Specialist
DeAngela Magruder	Public Affairs Specialist
Irene Johnson	Public Affairs Specialist
Daryl Levine	Public Affairs Specialist
Vito Maggiolo	Public Information Officer
Samone Hoston	Public Outreach Coordinator
Cassandra White	Resource Analyst
Shanita Goree	Senior Budget Analyst
Nicholas Ragucci	Sergeant
Warren Deavers	Sergeant
Truc Nguyen	Sergeant
Bryant Edgerton	Sergeant
Stanley Hicks	Sergeant

TABLE 7A. DEPARTMENT CELLPHONES	
Contact Name	Title
Steven Murphy	Sergeant
Dwayne Martin	Sergeant
Edwin Lehan	Sergeant
Stephen Gerber	Sergeant
Clothida Nwaete	Special Assistant
Anthony Miller	Special Event Coordinator
Samuel Cutler	Special Projects Officer
Delores Hill	Staff Assistant
Jarrick Brown	Staff Assistant
Karen Long	Staff Assistant
Jerrice Blunt	Street Calls
Keisa Hill	Street Calls
Gonthel Tolliver	Street Calls
Shelia Smith	Street Calls
James Brown	Support Services Assistant
Billy Blakeney	Support Services Assistant
Sandra Smith	Support Services Assistant
Nicu Oraca	Technician Leader
Jesse Wimbish	Telecommunications Specialist
Lauren Williams	Training Academy Staff Coordinator

- (i) **Please provide the total cost for mobile communications and devices at the agency for FY 2022 and FY 2023 to date, including equipment and service plans.**

TABLE 7A(j). MOBILE COMMUNICATIONS AND DEVICES		
Vendor Name	FY22	FY23, to date
Verizon	\$128,534.62	\$21,406.76
AT&T FirstNET	\$274,433.48	\$66,576.39
AT&T WL Citywide (3G)	\$8,639.17	\$0.00

- b. **A list of all vehicles owned, leased, or otherwise used by the agency and to whom the vehicle is assigned.**

See, attachment for Question 4(b).

- c. **A list of employee bonuses or special award pay granted in FY 2022 and FY 2023, to date.**

TABLE 7C. EMPLOYEE BONUSES AND SPECIAL AWARD PAY					
Name	Position Title	Effective Date	Action	Description	Amount
Melanie Baisley	Supv information Tech Spec	1/16/2022	Exemplary performance award	One-time bonus	\$5,000.00
Andrew Beaton	Management Program Analyst	1/16/2022	Exemplary performance award	One-time bonus	\$5,000.00

<b>TABLE 7C. EMPLOYEE BONUSES AND SPECIAL AWARD PAY</b>					
<b>Name</b>	<b>Position Title</b>	<b>Effective Date</b>	<b>Action</b>	<b>Description</b>	<b>Amount</b>
<b>Kevette Bishop</b>	Management Analyst	10/9/2022	Monetary Performance Award	Performance Allowance 3%	\$3,457.00
<b>Deborah Bonsack</b>	Human Resources Manager	1/16/2022	Exemplary performance award	One-time bonus	\$5,000.00
<b>John Coombs</b>	Deputy Chief of Staff	8/14/2022	Merit-based Salary increase	Salary increase 7.5%	\$4,575.00
<b>Erika Evans</b>	Management Liaison Specialist	2/27/2022	Quality Step Increase	Step advance	\$2,910.00
<b>Eric Houston</b>	Assistant Fleet Management Officer	1/30/2022	Pay rate change/Performance	General adjustment 29.7%	\$26,194.00
<b>Aleia Johnson</b>	Staff Assistant	1/30/2022	Quality Step Increase	Step advance	\$1,690.00
<b>Amy Mauro</b>	Chief of Staff	1/27/2022	Exemplary performance award	One-time bonus	\$18,618.00
<b>Crystal Mullings</b>	Public Affairs Specialist	1/16/2022	Exemplary performance award	One-time bonus	\$5,000.00
<b>Angela Peden</b>	Compliance & Review Officer	11/9/2022	Exemplary performance award	One-time bonus	\$3,000.00
<b>Alysia Taylor</b>	Administrative Officer	1/30/2022	Quality Step Increase	Step advance	\$2,910.00

**d. A list of travel expenses, arranged by employee.**

See, response next page.

**TABLE 7D. TRAVEL EXPENSES**

Dates of Travel	Name	Title/Position	Purpose	Location	Division	Cost
<b>FY22</b>						
10/17/21-10/22/21	Hooker, John	Sergeant	Leadership in Supervision	Emmitsburg, MD	Operations	573.29
10/18/21-10/23/21	Loughnane, Daniel	Captain/Paramedic	Northern VA Fire/Rescue Leadership Develop. Institute	Leesburg, VA	Operations	1,000.00
10/19/21-10/22/21	Hayes, Monica	Paralegal Specialist	Collective Bargaining for Public Safety Employees	Las Vegas, NV	Labor Relations	1,612.62
10/24/21-10/29/21	Spencer, Jack	Captain	Special Operations Program Management	Emmitsburg, MD	Operations	130.02
11/15/21-11/19/21	Rice, Edward	Battalion Fire Chief	Seagrave Fire Apparatus	Clintonville, WI	Apparatus	325.50
11/18/21	Scott, Deborah	Executive Assistant	Administrative Professionals Conference (Virtual)		OFC	595.00
12/2/21-12/3/21	Taylor, Aleazor	Juvenile Firesetter Counselor	18th Annual Youth Firesetter Intervention Conference	Union, NJ	Fire Prevention	827.02
12/7/21-12/10/21	Rice Jr., Edward.	Battalion Fire Chief	Ferrara Fire Apparatus Facility	Holden, LA	Apparatus	241.50
12/7/21-12/10/21	Patterson, Curtis	Firefighter/Technician	Ferrara Fire Apparatus Facility	Holden, LA	Apparatus	289.50
1/10/22-1/11/22	Gan, Gabriel	Management/Program Analyst	NAEMSP Quality and Safety Course	San Diego, CA	OFC	2,021.75
1/10/22-1/13/22	Mauro, Amy	Chief of Staff	2022 National Assoc. of EMS Physicians Anl Conference	San Diego, CA	OFC	2,990.63
1/10/22-1/16/22	Holman, Robert	Medical Director	2022 National Assoc. of EMS Physicians Anl Conference	San Diego, CA	OFC	4,450.63
1/12/22-1/15/22	Gerecht, Ryan	Assistant Medical Director	2022 National Assoc. of EMS Physicians Anl Conference	San Diego, CA	OFC	4,134.64
1/18/22-1/21/22	Edgerton, Bryant	Sergeant/Internal Affairs	Interviewing and Advanced Interrogation Techniques		Internal Affairs	600.00

**TABLE 7D. TRAVEL EXPENSES**

<b>Dates of Travel</b>	<b>Name</b>	<b>Title/Position</b>	<b>Purpose</b>	<b>Location</b>	<b>Division</b>	<b>Cost</b>
1/30/22-2/4/22	Green, Walter	Lieutenant	Advanced Science of Hazardous Materials Response	Emmitsburg, MD	Operations	318.56
2/27/22-3/4/22	Bowers, Eric	Battalion Fire Chief	Safety Program Operations	Emmitsburg, MD	Operations	318.56
2/27/22-3/4/22	Johnson, Jonathan	Battalion Fire Chief	Safety Program Operations	Emmitsburg, MD	Operations	318.56
3/8/22-3/11/22	Sanchez, Donovan.	Arson/Fire Investigator	Marine Fire Investigation	Beaufort, SC	Fire Prevention	2,571.67
3/17/22-3/18/22	Downs, Shawn	Deputy Fire Chief	Health and Safety Program Manager Virtual Course	Emmitsburg, MD	Risk Management	0.00
3/23/22-12/21/23	Gan, Gabriel	Management/Program Analyst	NAEMSP Year-Long Quality and Safety Course	Virtual	OFC	800.00
4/11/22-4/15/22	Rice Jr., Edward.	Deputy Fire Chief	Seagrave Fire Apparatus Facility	Clintonville, WI	Apparatus	1,429.67
4/11/22-4/15/22	Doyle, Ryan .	Battalion Fire Chief	Seagrave Fire Apparatus Facility	Clintonville, WI	Apparatus	1,429.67
4/11/22-4/15/22	Pullen, Rych .	Captain	Seagrave Fire Apparatus Facility	Clintonville, WI	Apparatus	1,381.67
4/11/22-4/15/22	Heflin, Jayme	Sergeant	Seagrave Fire Apparatus Facility	Clintonville, WI	Apparatus	1,469.67
4/18/22-4/22/22	Holman, Robert.	Medical Director	Wave 2022 Conference/ESO Training Academy	Austin, TX	OFC	2,383.38
4/18/22-4/22/22	Mauro, Amy	Chief of Staff	Wave 2022 Conference/ESO Training Academy	Austin, TX	OFC	2,947.93
4/18/22-4/22/22	Omasere, Oluwafunmike	Battalion Fire Chief	Broken Arrow Fire Department Lieutenant Assessment	Broken Arrow, OK	Operations	0.00
4/20/22-4/23/22	Palmerton, Matthew	Lieutenant	IFSAC 2022 Spring Conference	Oklahoma City, OK	Training Academy	1,728.96
4/20/22-4/23/22	Gilligan, Sean	Lieutenant	IFSAC 2022 Spring Conference	Oklahoma City, OK	Training Academy	1,728.96
4/20/22-4/23/22	Youngling, David	Lieutenant	IFSAC 2022 Spring Conference	Oklahoma City, OK	Training Academy	1,728.96
4/26/22-4/30/22	Ford, Scott	Arson Investigator/K9 Handler	ATF ADC K9 Annual Recertification	Deadwood, SD	Fire Prevention	2,252.21
5/10/22-5/12/22	Kauffman, Edward	Battalion Fire Chief	Annual National Security Forum	Montgomery, AL	Homeland Security	2,064.10

**TABLE 7D. TRAVEL EXPENSES**

Dates of Travel	Name	Title/Position	Purpose	Location	Division	Cost
5/12/22-5/15/22	Drucker, Marcus	EMS Captain/BatIn EMS Supvr	FDNY Medical Special Operations Conference	New York, NY	Operations	1,959.62
5/12/22-5/15/22	Step toe, Charles	EMS Captain/BatIn EMS Supvr	FDNY Medical Special Operations Conference	New York, NY	Special Operations	1,911.15
5/16/22-5/20/22	Donnelly, John	Fire and EMS Chief	2022 Metro Fire Chiefs Conference	Memphis, TN	OFC	2,238.06
5/22/22-5/27/22	Hoenig, Byron	Haz-Mat Technical Fire Inspector	Hazardous Materials Code Enforcement	Emmitsburg, MD	Fire Prevention	337.64
6/5/22-6/11/22	Cato IV, Bell	Firefighter/EMT	Hazardous Materials Technician	Anniston, AL	Operations	0.00
6/5/22-6/11/22	Wyatt, Daniel	Firefighter/EMT	Hazardous Materials Technician	Anniston, AL	Operations	0.00
6/8/22-6/12/22	Harrison, Kenneth	Firefighter/Technician	IAFC Hazardous Materials Conference	Baltimore, MD	Operations	996.21
6/8/22-6/12/22	Dziubla, Peter	Captain	IAFC Hazardous Materials Conference	Baltimore, MD	Operations	0.00
6/13/22-6/17/22	Holman, Robert	Medical Director	Gathering of Eagles First Care First There	Fort Lauderdale, FL	OMD	1,584.39
6/13/22-6/17/22	Gerecht, Ryan	Assistant Medical Director	Gathering of Eagles First Care First There	Fort Lauderdale, FL	OMD	1,584.39
6/19/22-6/23/22	Baisley, Melanie	Chief Information Officer	HxGN LIVE Global 2022	Las Vegas, NV	OFC	3,743.37
6/20/22-6/23/22	David, Brian	Deputy Fire Chief	HxGN LIVE Global 2022	Las Vegas, NV	Communications	3,227.14
6/21/22-6/22/22	Donelan, Jennifer	Chief Communications Officer	Maryland State Firemen's Association Convention	Ocean City, MD	OFC	365.19
6/22/22-6/23/22	Washick, Marshall	CQI Manager	Improvement Advisor Workshop 2	Boston, MA	OMD	2,201.47
6/26/22-7/3/22	Anunay, Queen	Assistant Chief-EMS	Black Chief Officers Committee Symposium/Conf.	St. Louis, MO	OFC	2,800.65
6/30/22-6//2022	Washick, Marshall	CQI Manager	IHI Improvement Advisor Workshop	Boston, MA	OMD	2,201.47
7/10/22-7/13/22	Nwaete, Clothida	Special Assistant	Harrison County Community Health Program	Houston, TX	OMD	1,335.12

**TABLE 7D. TRAVEL EXPENSES**

<b>Dates of Travel</b>	<b>Name</b>	<b>Title/Position</b>	<b>Purpose</b>	<b>Location</b>	<b>Division</b>	<b>Cost</b>
7/10/22-7/13/22	Lacey, LaKisha	EMS Captain	Harrison County Community Health Program	Houston, TX	OMD	1,286.18
7/10/22-7/14/22	Anderson, Christopher	Captain	AVECO Annual Training Conference (Virtual)	Arlington, VA	Operations	625.00
7/10/22-7/16/22	White, Conrad	Firefighter/EMT	Hazardous Materials Technician	Anniston, AL	Operations	0.00
7/11/22-7/14/22	Somers, Christopher	Arson Investigator	Digital Video Evidence Recovery Training	Fredericksburg, VA	Fire Prevention	1,538.35
7/13/22-7/15/22	Hawkins, Derron	Assistant Chief-Services	The Fire Chiefs Summit	Albuquerque, NM	OFC	1,777.16
7/19/22-7/21/22	Rice Jr., Edward	Deputy Fire Chief	Horton/REV Manufacturing Facility	Grove City, OH	Apparatus	162.00
7/19/22-7/21/22	Doyle, Ryan	Battalion Fire Chief	Horton/REV Manufacturing Facility	Grove City, OH	Apparatus	244.00
7/19/22-7/21/22	Poetker, Michael	Battalion Fire Chief	Horton/REV Manufacturing Facility	Grove City, OH	Apparatus	162.00
7/19/22-7/21/22	Zink, Frederick	EMS Battalion Chief	Horton/REV Manufacturing Facility	Grove City, OH	Apparatus	162.00
7/19/22-7/21/22	Richards, Myisha	Firefighter/Paramedic	Horton/REV Manufacturing Facility	Grove City, OH	Apparatus	162.00
7/19/22-7/21/22	Hanson, James	Assistant Apparatus Director	Horton/REV Manufacturing Facility	Grove City, OH	Apparatus	162.00
7/31/22-8/3/22	Kannry, Mitchell	Deputy Fire Chief/Fire Marshal	National Association of State Fire Marshals	New Orleans, LA	Fire Prevention	1,986.53
8/22/22-8/27/22	Donnelly, John	Fire and EMS Chief	Fire Rescue International Conference	San Antonio, TX	OFC	2,830.58
9/6/22-9/7/22	Spencer, Jack	Battalion Fire Chief	FDNY Symposium of Micromobility Battery Fires	New York, NY	Operations	1,616.85
9/11/22-9/16/22	Rice Jr., Edward	Deputy Fire Chief	Seagrave Fire Apparatus Facility	Clintonville, WI	Apparatus	1,341.65
9/11/22-9/16/22	Doyle, Ryan	Battalion Fire Chief	Seagrave Fire Apparatus Facility	Clintonville, WI	Apparatus	1,341.65
9/11/22-9/16/22	Poetker, Michael	Battalion Fire Chief	Seagrave Fire Apparatus Facility	Clintonville, WI	Apparatus	1,367.65

**TABLE 7D. TRAVEL EXPENSES**

<b>Dates of Travel</b>	<b>Name</b>	<b>Title/Position</b>	<b>Purpose</b>	<b>Location</b>	<b>Division</b>	<b>Cost</b>
9/11/22-9/16/22	Sinon, Sean	Lieutenant	Seagrave Fire Apparatus Facility	Clintonville, WI	Apparatus	1,341.65
9/11/22-9/16/22	Heflin, Jayme	Acting Lieutenant	Seagrave Fire Apparatus Facility	Clintonville, WI	Apparatus	1,341.65
9/11/22-9/16/22	Small, Robert	Firefighter/Technician	Seagrave Fire Apparatus Facility	Clintonville, WI	Apparatus	1,341.65
9/11/22-9/16/22	Leone, Scott	Firefighter/Technician	Seagrave Fire Apparatus Facility	Clintonville, WI	Apparatus	1,341.65
9/11/22-9/16/22	Patton, Zackery	Shop Shift Leader	Seagrave Fire Apparatus Facility	Clintonville, WI	Apparatus	1,341.65
9/19/22-9/23/22	Hurley, James	Sergeant	Advanced Trench Rescue Symposium	Howell, MI	Operations	1,225.79
<b>TOTAL</b>						<b>\$95,850.14</b>
<b>FY23 TD</b>						
<b>Dates of Travel</b>	<b>Name</b>	<b>Title/Position</b>	<b>Purpose</b>	<b>Location</b>	<b>Division</b>	<b>Cost</b>
10/16/22-10/18/22	Smith, Christopher	Lieutenant	Public Safety Dive Commander Course	Columbus, GA	Operations	\$0.00
10/17/22-10/19/22	Hunter, Kenneth	Diversity Program Manager	Equity and Diversity Conference	Norfolk, VA	OFC	1,147.60
10/17/22-10/22/22	Wilson, Lawrence	Fire Investigator/K9 Handler	Accelerant Detection Canine Recertification	Myrtle Beach, SC	Fire Prevention	987.17
10/18/22-10/20/22	Gan, Gabriel	Management/Program Analyst	IAFC Technology Summit International	Irving, TX	OMD	1,427.63
10/30/22-11/5/22	Lawson Jr., Porter.	Battalion Fire Chief	Tulsa Oklahoma Fire Dept. Captain Assessment Center	Tulsa, OK	Operations	0.00
10/31/22-11/4/22	Spencer, Jack	Battalion Fire Chief	Tulsa Oklahoma Fire Dept. Captain Assessment Center	Tulsa, OK	Operations	0.00
10/31/22-11/11/22	Drucker, Marcus	EMS Captain/BatIn EMS Supvr	Advance Life Support Response Hazardous Materials	Emmitsburg, MD	Operations	594.29
11/1/22	Sloley, Illanna	Executive Assistant	Professional Administrative Certificate of Excellence	Online	Internal Affairs	595.00

**TABLE 7D. TRAVEL EXPENSES**

<b>Dates of Travel</b>	<b>Name</b>	<b>Title/Position</b>	<b>Purpose</b>	<b>Location</b>	<b>Division</b>	<b>Cost</b>
11/6/22-11/11/22	Lipton, Jeffrey	EMS Captain	Chicago Ambulance Commander Assessor	Myrtle Beach, SC	Operations	0.00
11/6/22-11/11/22	Schott, David	Captain	Chicago Ambulance Commander Assessor	Myrtle Beach, SC	OMD	0.00
11/7/22-11/22/22	Barnes, Melonie	EMS Captain/Internal Affairs	Internal Affairs Training and Certification	Las Vegas, NV	Internal Affairs	2,160.88
11/13/22-11/18/22	Rice, Edward	Deputy Fire Chief	Ferrara Fire Apparatus Manufacturing Facility	Holden, LA	Apparatus	379.50
11/13/22-11/18/22	Burton, Edgar	Firefighter/Technician	Ferrara Fire Apparatus Manufacturing Facility	Holden, LA	Apparatus	379.50
11/13/22-11/18/22	Patterson, Curtis	Firefighter/Technician	Ferrara Fire Apparatus Manufacturing Facility	Holden, LA	Apparatus	379.50
11/13/22-11/18/22	Finelli, Christopher	Firefighter/Technician	Ferrara Fire Apparatus Manufacturing Facility	Holden, LA	Apparatus	379.50
11/13/22-11/18/22	Patton, Zackery	Firefighter/Technician	Ferrara Fire Apparatus Manufacturing Facility	Holden, LA	Apparatus	379.50
11/14/22-11/18/22	Pullen, Rych	Battalion Fire Chief	Seagrave Fire Apparatus Facility	Clintonville, WI	Apparatus	1,378.67
11/14/22-11/18/22	Doyle, Ryan	Battalion Fire Chief	Seagrave Fire Apparatus Facility	Clintonville, WI	Apparatus	1,378.67
11/14/22-11/18/22	Heflin, Jayme	Sergeant	Seagrave Fire Apparatus Facility	Clintonville, WI	Apparatus	1,378.67
11/14/22-11/18/22	Dickey, Margaret	Firefighter/Technician	Seagrave Fire Apparatus Facility	Clintonville, WI	Apparatus	1,378.67
11/14/22-11/18/22	Leone, Scott	Firefighter/Technician	Seagrave Fire Apparatus Facility	Clintonville, WI	Apparatus	1,378.67
11/28/22-12/2/22	Omasere, Oluwafunmike	Battalion Fire Chief	Assessor for Kansas City Fire Department	Oak Brook, IL	Operations	0.00
11/28/22-12/3/22	Bass, Courtney	Captain	Assessor for Kansas City Fire Department	Oak Brook, IL	Operations	0.00
12/13/22-12/15/22	Doyle, Ryan	Battalion Fire Chief	Horton/REV Manufacturing Facility	Grove City, OH	Apparatus	162.00
12/13/22-12/15/22	Zink, Frederick	Battalion Fire Chief	Horton/REV Manufacturing Facility	Grove City, OH	Apparatus	162.00
12/13/22-12/15/22	Hanson, James	Assistant Apparatus Director	Horton/REV Manufacturing Facility	Grove City, OH	Apparatus	162.00

**TABLE 7D. TRAVEL EXPENSES**

<b>Dates of Travel</b>	<b>Name</b>	<b>Title/Position</b>	<b>Purpose</b>	<b>Location</b>	<b>Division</b>	<b>Cost</b>
12/13/22-12/15/22	Richards, Myisha	Firefighter/Paramedic	Horton/REV Manufacturing Facility	Grove City, OH	Apparatus	162.00
<b>TOTAL</b>						<b>\$16,351.42</b>

- e. A list of the total overtime and worker’s compensation payments paid in FY 2022 and FY 2023, to date.

<b>TABLE 7E. OVERTIME AND WORKER’S COMPENSATION PAYMENTS</b>		
	<b>FY22 Payments</b>	<b>FY23 Payments, to date</b>
<b>Overtime</b>	\$45,210,664	\$10,275,271
<b>Worker’s compensation payments</b>	\$0	\$0

8. Please provide a list of each collective bargaining agreement that is currently in effect for agency employees.
- a. Please include the bargaining unit (name and local number), the duration of each agreement, and the number of employees covered.
  - b. Please provide, for each union, the union leader’s name, title, and his or her contact information, including e-mail, phone, and address if available.
  - c. Please note if the agency is currently in bargaining and its anticipated completion date.

**International Association of Fire Fighters, Local 36**

CBA Duration – FY21-FY24  
 No. of Employees Covered – 1811  
 Union Leader – Dave Hoagland, President  
 Email – david.hoagland@iaff36.org

**American Federation of Government Employees, Local 3721**

CBA Duration – Expired CBA. In negotiations. Expected to finish before Spring 2023.  
 No. of Employees Covered – 105  
 Union Leader – Aretha Lyles, President  
 Email – local3721pres@gmail.com

**Compensation Units 1 and 2**

CBA Duration – FY22-FY25  
 No. of Employees Covered – 105  
 Union Leader – Aretha Lyles, President  
 Email – local3721pres@gmail.com

**DC Nurses Association (DCNA)/Compensation Unit 13**

CBA Duration – FY20-FY24  
 No. of Employees Covered – 1  
 Union Leader – Gloria Jones-Dinkins, President  
 Phone – 202.244.2705  
 Email – info@dcna.org

9. Please identify all electronic databases maintained by your agency, including the following:

- A detailed description of the information tracked within each system;
- The age of the system and any discussion of substantial upgrades that have been made or are planned to the system;
- Whether the public can be granted access to all or part of each system.

<b>TABLE 9. ELECTRONIC DATABASES</b>				
<b>Database</b>	<b>Description</b>	<b>Age (Approx in Years)</b>	<b>Upgrades</b>	<b>Public Access Granted</b>
<b>AED Registry</b>	The Atrus Washington, DC AED Registry lets participating 911 agency dispatchers know where automated external defibrillators (AEDs) are located so they can be found and used quickly when needed.	5	The Department is planning to upgrade the software underlying the AED registry as part of the rollout of the AED Incentive Program. This program is modeled after the Mayor’s successful Private Security Camera Incentive Program, to reimburse small businesses, places of worship, small multi-unit apartment/condominium buildings, and non-profit organizations for their purchase and registration of AEDs across the District.	Yes
<b>Assistant</b>	Random drug test selection program	10+	There is no upgrade planned.	No
<b>Blue Book</b>	The Personal History Statement is a part of the screening process for Firefighter/EMT recruits and involves the collection of a more in-depth personal history including criminal background information, health information, education employment, military history, residence, and other personal details.	3	No substantial upgrades have been made or are planned at this time. The system replaced a paper system.	No
<b>CodeSTAT</b>	The CodeSTAT application is used to log EKGs collected by AED defibrillators. The system also collects and stores patient health information, such as end tidal CO2, and sends data ahead to the receiving caregiving team to save time, ease handoffs, and improve patient outcomes. It is also reviewed for	11	CodeSTAT will be phased out at the end of FY23 with new applications and devices being implemented.	No

**TABLE 9. ELECTRONIC DATABASES**

<b>Database</b>	<b>Description</b>	<b>Age (Approx in Years)</b>	<b>Upgrades</b>	<b>Public Access Granted</b>
	internal CQI and reporting purposes.			
<b>ESO</b>	This database is used for tracking fire reporting, building inspections, and fire investigations.	1	This system was implemented in FY22 to address the aging Zoll Fire RMS database. Continuing updates are planned in FY23.	No
<b>Operative IQ</b>	This software is used as the Department's inventory tracking system. This system also tracks controlled medication in line with DEA and DOH policies.	2	This system was implemented in FY20 and FY21 to meet the COVID-19 EMS supply volume. No scheduled upgrades planned.	No
<b>FEMS Locations and Areas</b>	Geospatial Database including Local Fire Alarm Districts, Battalion Areas, and Fire Stations.	13	OCTO is responsible for the administration, data storage, and maintenance of this system. The Department's IT updates the Fire and EMS-specific geospatial data.	Yes
<b>HID Access Management</b>	FEMS Facility Access Management System	12	The system was upgraded at each location in FY19.	No
<b>Juvenile Fire Setters</b>	The application is used to track counseling, education, intervention activities, and outreach of youth who display curiosity about fire and tracks services for those involved in a fire incident.	8	Database server migration to Disaster Recovery Environment, no upgrades planned.	No
<b>PAT Tag</b>	Personnel accountability tag database including photo ID.	18	IDenticard creates and manages the comprehensive photo ID and badging program for tracking members in service at the Fire Ground and Fire Prevention inspectors.	No
<b>SafetyPad EPCR</b>	This database is used for tracking electronic patient care reports (EPCRs).	14	This product is end of life according to Vendor. This project is combined with the FRMS replacement project that is continuing in FY23	No
<b>SCBA</b>	This system is used for self-contained breathing apparatus test results.	10	This application is being replaced with the capital equipment investment in FY21.	No
<b>SharePoint</b>	SharePoint is FEMS intranet used to communicate information to all staff and members of service.	6	SharePoint continues expansion by developing electronic forms and storing agency data.	Yes
<b>Special Operations Event</b>	Online Service request database for special events.	5	There is no upgrade planned.	Yes

**TABLE 9. ELECTRONIC DATABASES**

Database	Description	Age (Approx in Years)	Upgrades	Public Access Granted
<b>Support Requests</b>				
<b>Target Solutions</b>	TargetSolutions is utilized to track the progress of members' initial, continued, and ongoing training, as well as useful operational data (rank, assignment, etc.) that allows the dissemination of information and training assignments.	13	The Vendor continues to assist the FEMS IT Team with administration, upgrades, enhancements, and management in the Cloud for the system.	No
<b>TeleStaff</b>	This database is used for staff scheduling and for automated shift fulfillment when we have a shift vacancy.	13	The Vendor assists the Department IT Team with administration and management in the Cloud for this system. IT has been working on the implementation of an interface between Telestaff and PeopleSoft for streamlining the maintenance of personnel information in FY21.	No
<b>UniFLOW</b>	This software is used for tracking printer/imaging usage in the agency and for ensuring only credentialed users are printing or copying.	6	Completed database server migration to Disaster Recovery Environment in FY20 in partnership with OCTO. No additional upgrades planned.	No
<b>Zoll Fire RMS</b>	This database is used for tracking fire reporting, building inspections, and fire investigations.	17	This system operated through FY22 and was replaced in FY23 (see, ESO above).	No
<b>Zoll Monitors</b>	The Zoll Monitors devices and application is used to log EKGs collected by AED defibrillators. The system also collects and stores patient health information, such as end tidal CO2, and sends data ahead to the receiving caregiving team to save time, ease handoffs, and improve patient outcomes. It is also reviewed for internal CQI and reporting purposes.	1	This is a new software that will be fully implemented in FY23.	No

**10. Please describe the agency’s procedures for investigating allegations of sexual harassment or misconduct committed by or against its employees. List and describe any allegations received by the agency in FY 2022 and FY 2023, to date, and whether and how those allegations were resolved.**

See, attachment for Question 10.

The Department investigates allegations of sexual harassment, sexual misconduct, or discrimination pursuant to Department Bulletin 27, which is based on Mayor’s Order 2017-313.

Details on the allegations received by the agency in FY22 and FY23, to date, will be shared with the committee under separate cover.

**11. For any boards or commissions associated with your agency, please provide a chart listing the following for each member:**

- a. The member’s name;
- b. Confirmation date;
- c. Term expiration date;
- d. Whether the member is a District resident or not;
- e. Attendance at each meeting in FY 2022 and FY 2023, to date.
- f. Please also identify any vacancies.

The Department did not chair any boards, commissions, or task forces in FY22 or FY23, to date.

**12. Please list the task forces and organizations, including those inside the government such as interagency task forces, of which the agency is a member and any associated membership dues paid.**

TABLE 12. TASK FORCE AND ORGANIZATION MEMBERSHIP		
Name	Role	Notes
Construction Codes Coordinating Board	Participant	
DC Hospital Association	Participant	
DC Stroke Collaborative	Participant	
Department of Forensic Sciences Advisory Group	Participant	
Emergency Department Leaders Group	Participant	
Emergency Medical Service Advisory Committee (EMSAC)	Participant	The role of EMSAC is to provide advice on best practices in EMS across the country which is used in establishing performance goals for EMS in DC.
Fatality Review Boards	Participant	Department is a statutory participant in the child fatality, domestic violence fatality, violence fatality, opioid fatality, and developmental disabilities fatality boards.
Fire, Life Safety and Health (FLSH) Committee	Participant	
Health and Medical Coalition	Participant	
High-Rise Building Evacuation Task Force	Participant	HSEMA (Lead), FEMS, ODS, DCRA, OUC, and DGS are working jointly on the “High-Rise

TABLE 12. TASK FORCE AND ORGANIZATION MEMBERSHIP		
Name	Role	Notes
		Building Evacuation Task Force” which has been assembled to improve the District’s approach to evacuating people with disabilities from high-rise buildings.
Police and Firefighters’ Retirement and Relief Board	Participant	
Metropolitan Washington Council of Governments	Participant	Various committees and working groups.
School Safety and Safe Passage Working Group	Participant	Chaired by the Deputy Mayor for Education.
Strategic Planning Working Group on Opioids	Participant	
WMATA Executive Leadership Committee	Participant	

**13. What has the agency done in the past year to make the activities of the agency more transparent to the public?**

The mission of the Media and Community Relations Division is to provide transparent and timely dissemination of information. In that effort, we have robust social media platforms and make every effort to include up to date performance data and service information on our website. For example, every day on the DC Fire and EMS Twitter page @dcfireems, the daily total number of calls for service are shared with the public. Our Public Information Officer (PIO) responds to all working fires and major incidents and provides timely updates, so the public is aware and informed. This helps us build trust and reliance in the community. As an example, between August 2022 and December 2022, our PIO responded to 89 working incidents. In addition, we continue to respond quickly to media inquiries and to proactively seek media coverage on our agency.

In early 2021, we hired a public affairs specialist whose primary function was to create and produce story-based videos about department activities and our employees. This was done to make our department more transparent and more accessible to the public. Over the next 18 months, we produced more than 200 videos. The videos featured agency activities like *All Hands on Prevention*, the door-to-door smoke alarm checks in neighborhoods across the District, virtual tours of our stations, historical pieces like the history of how we respond to fires, Black history and the contributions of African-American firefighters, expansion efforts to improve our quality of care like the new EMS simulation classrooms, and profile pieces of our employees which touched on everything from our Hispanic heritage to our cancer survivors. Every story peels back a layer and brings the public inside our doors so we can fortify transparency, solidify trust in our providers, and help the community better understand our origins and our current efforts.

We also have a robust community outreach program, scheduling events each day across the District to provide public education on fire prevention, hands only CPR, and other public health measures.

- 14. How does the agency solicit feedback from customers? Please describe.**
- What is the nature of comments received? Please describe.**
  - How has the agency changed its practices as a result of such feedback?**

We send a customer satisfaction survey to every patient we treat and transport to the hospital. For patients referred to the Nurse Triage Line (NTL), the nurse calls each of them 24 hours after their 911 call and referral to the nurse.

Our customers also contact our office with compliments and concerns, which we track and document in a Sharepoint system.

We are exploring our use of customer satisfaction surveys in other divisions. We would also like to analyze responses by demographic data, dependent on agency resources.

- 15. Please complete the following chart about the residency of new hires:**

TABLE 15. NEW HIRE RESIDENCY		
Position Type	Total	District Residents
Career Service – Continuing	176	39
Career Service – Term Appointment	2	2
Career Service – Temp Appointment <sup>2</sup>	51	51
Management Supervisory Service – Regular Appointment	2	0

- 16. Please provide the agency’s FY 2022 Performance Accountability Report.**

See, attachment for Question 16.

(ii) **BUDGET AND FINANCE**

- 17. Please provide a chart showing the agency’s approved budget and actual spending, by division, for FY 2022 and FY 2023, to date. In addition, please describe any variance between fiscal year appropriations and actual expenditures for each program and activity code.**

TABLE 17A. FY 2022 BUDGET VS EXPENDITURES					
Activity Code	Division	Approved Budget	Expenditures	Available Balance	Variance Explanation
1000	ADMINISTRATIVE SUPPORT	17,333,977.58	17,216,500.98	117,476.60	
100F	AGENCY FINANCIAL OPERATIONS	2,134,967.53	1,876,341.53	258,626.00	
2000	CHIEF OF FIRE & EMERGENCY MEDICAL SVS	6,364,859.13	6,313,997.07	50,862.06	
3000	OPERATIONS BUREAU	206,457,952.93	203,189,741.77	3,268,211.16	
4000	EMS OPERATIONS BUREAU	30,915,015.47	27,598,896.44	3,316,119.03	Due to timing of reimbursable costs (emergency)

<sup>2</sup> All temporary hires are in the CADET Program and two CADET classes.

					response) being recovered/rec'd
5000	EMS MEDICAL DIRECTOR	4,004,505.16	3,842,242.45	162,262.71	
6000	SUPPORT SERVICES BUREAU	22,448,857.89	23,386,308.59	(937,450.70)	Increased overtime spending
7000	TECHNICAL SERVICES BUREAU	15,113,621.10	14,910,565.22	203,055.88	
8000	PROFESSIONAL DEVELOPMENT BUREAU	22,268,593.76	25,658,829.70	(3,390,235.94)	Increased overtime spending
		<b>327,042,350.55</b>	<b>323,993,423.75</b>	<b>3,048,926.80</b>	

TABLE 17B. FY 2023 BUDGET VS EXPENDITURES (as of 2/2/2023)						
ACTIVITY CODE	DIVISION	APPROVED BUDGET	EXPENDITURES	AVAILABLE BALANCE	VARIANCE EXPLANATION	
AFO01	AGENCY FINANCIAL OPERATIONS DEPARTMENT	1,936,477.46	310,827.63	1,625,649.83	Fiscal Year in Progress	
P1501	EMS OPERATIONS DIVISION	20,245,730.00	2,392,407.42	13,259,686.32		
P1701	CHIEF OF STAFF ADMINISTRATIVE OFFICE	3,907,112.71	856,152.42	3,027,906.65		
P1801	FIRE-RESCUE-EMS OPERATIONS DIVISION	188,649,269.49	44,909,869.67	143,871,605.86		
P1802	SPECIAL OPERATIONS DIVISION	10,306,600.86	1,499,605.53	10,059,735.60		
P1901	HUMAN RESOURCES OFFICE	1,944,700.72	335,822.31	1,385,273.41		
P1902	MEDICAL SERVICES OFFICE	8,180,062.16	2,065,190.31	4,328,025.11		
P2001	PROPERTY - LOGISTICS DIVISION	9,323,399.14	2,624,825.34	2,955,471.09		
P2002	RISK MANAGEMENT DIVISION	3,105,478.01	942,586.30	1,173,521.07		
P2101	TECHNICAL SERVICES ADMINISTRATIVE OFFICE	1,070,569.46	233,358.88	837,210.58		
P2102	FIRE PREVENTION DIVISION	4,708,229.65	1,114,362.98	3,593,866.67		
P2103	FIRE INVESTIGATIONS DIVISION	2,612,501.41	563,298.00	2,028,353.41		
PS015	EMS BUREAU	11,752,376.48	3,444,899.42	8,307,477.06		
PS016	EMS MEDICAL DIRECTOR	5,267,183.73	849,274.46	3,449,345.86		
PS018	OPERATIONS BUREAU	3,237,424.52	641,149.41	2,560,825.91		
PS019	PROFESSIONAL DEVELOPMENT BUREAU	11,143,435.65	3,379,384.66	7,666,850.99		
PS020	SERVICES BUREAU	22,053,510.15	8,317,333.18	10,729,269.58		
PS021	TECHNICAL SERVICES BUREAU	6,952,882.68	1,250,550.53	5,067,938.94		
		<b>316,396,944.28</b>	<b>75,730,898.45</b>	<b>225,928,013.94</b>		

18. Please list any reprogrammings, in, out, or within, related to FY 2022 or FY 2023 funds. For each reprogramming, please list:

- a. The reprogramming number;
- b. The total amount of the reprogramming and the funding source (i.e., local, federal, SPR);
- c. The sending or receiving agency name, if applicable;
- d. The original purposes for which the funds were dedicated;
- e. The reprogrammed use of funds.

TABLE 18. FY 2022 REPROGRAMMING LIST						
Fiscal Year	Fund	Date Entered	Reprogram Number	In/Out/Within	Rationale	Amount
2022	0100	44567	N/A	WITHIN	Reallocated Local NPS funds among program and activities: \$358,000	\$358,000.00
2022	0700	44810	N/A	WITHIN	Reallocated ID MOU funds from PS to NPS: \$150000	\$150,000.00
2022	0100	44725	N/A	WITHIN	Reallocated Local NPS funds for IT equipment purchase and claim settlement TO NPS: \$150000	\$98,900.00

CAPITAL PROJECT						
Fiscal Year	Fund	Date Entered	Reprogram Number	In/Out/Within	Rationale	Amount
2022	0300	44645	N/A	WITHIN	REALLOCATED \$3715000 from LC537C to 3 other Capital Projects (LF239C, FMF01C, LC837C)	\$3,715,000.00

19. Please provide a complete accounting for all intra-District transfers received by or transferred from the agency during FY 2022 and FY 2023, to date, including:

- a. Buyer agency and Seller agency;
- b. The program and activity codes and names in the sending and receiving agencies' budgets;
- c. Funding source (i.e. local, federal, SPR);
- d. Description of MOU services;
- e. Total MOU amount, including any modifications;
- f. The date funds were transferred to the receiving agency.

TABLE 19A. FY 2022 INTRA-DISTRICT TRANSFERS TO - BUYER SUMMARY		
SELLING AGENCY	DESCRIPTION OF SERVICES PROVIDED	AMOUNT
Department of For-Hire Vehicles	NTL Taxicab Initiative	\$35,000.00
Department of Human Resources (BE0)	Employment compliance for NTL Taxicab Initiative	\$62,759.84
Office of Unified Communications (UC0)	Citywide radio services and equipment for American Medical Response (AMR)	\$79,774.79
Office of Unified Communications (UC0)	Service request Management System (SRMS) 311 Mobile app and Online System	\$6,081.23
		<b>\$183,615.86</b>

TABLE 19B. FY 2022 INTRA-DISTRICT TRANSFERS FROM - SELLER SUMMARY		
SELLING AGENCY	DESCRIPTION OF SERVICES PROVIDED	AMOUNT
Office of the State Superintendent of Education (GDO)	Child Development Licensing and Permit Services	\$95,000.00
Department of Health (HCO)	FEMS to provide fire inspections to serve as LSC Inspectors and conduct annual LSC in intermediate Care Facilities for individuals with disabilities.	\$83,737.60
Department of Behavioral Health (RMO)	Opioid Assistance	\$362,974.72
Washington Convention & Sports Authority (ESO)	FEMS training to be held at RFK campus and FEMS providing services at Authority facilities during Authority events.	\$250,000.00
The District of Columbia State Athletic Association (GLO)	DCSAA will pay FEMS to provide fire prevention, fire suppression and pre-hospital medical care and transport for DCSAA competitions.	\$28,090.00
District Department of Transportation (KA0)	RFK Stadium training and management of on-site monitoring.	\$39,920.00
Office of Victim Services and Justice Grants (FO0)	OVSJG is providing F&EMS with resources to provide services addressing mental health and wellness to their staff (COVID-19).	\$150,000.00
DC National Guard (FK0)	PSJC Shared Services	\$40,000.00
Office of Neighborhood Safety and Engagement (NS0)	PSJC Shared Services	\$10,000.00
Office of Unified Communications (UC0)	PSJC Shared Services	\$10,000.00
Metropolitan Police Department (MPD)	PSJC Shared Services	\$60,000.00
Department of Corrections (DOC)	PSJC Shared Services	\$60,000.00
Office of Victim Services and Justice Grants (FO0)	PSJC Shared Services	\$10,000.00
Department of Forensic Science (FR0)	PSJC Shared Services	\$10,000.00
Office of Administrative Hearings (FS0)	PSJC Shared Services	\$7,500.00
Office of the Chief Medical Examiner (FX0)	PSJC Shared Services	\$10,000.00
		<b>\$1,227,222.32</b>

TABLE 19C. FY 2023 MOU'S - BUYER SUMMARY		
SELLING AGENCY	DESCRIPTION OF SERVICES PROVIDED	AMOUNT
Department of Human Resources (BE0)	Executive Leadership Training	\$13,500.00
Department of Human Resources (BE0)	Suitability Screening	\$78,659.10
Department of For-Hire Vehicles	NTL/Taxicab Transit Initiative	\$41,000.00
Metropolitan Police Department (FA0)	Police and Fire Clinic (PFC)	\$6,377,884.29
Office of Unified Communications (UC0)	Citywide radio services and equipment for American Medical Response (AMR)	\$61,733.00
Office of Unified Communications (UC0)	Service request Management System (SRMS) 311 Mobile app and Online System	\$6,081.23
Office of Unified Communications (UC0)	Customer Support	\$158,726.00
		<b>\$6,737,583.62</b>

TABLE 19D. FY 2023 MOU'S - SELLER SUMMARY		
SELLING AGENCY	DESCRIPTION OF SERVICES PROVIDED	AMOUNT
Office of the State Superintendent of Education (GDO)	Child Development Licensing and Permit Services	\$95,000.00
United States Capitol Police (USCP)	Fire officials to monitor fire preventive systems in hotels where USCP is conducting protective operations.	N/A
Department of Behavioral Health (RMO)	Opioid Assistance	\$498,239.00

Department of Employee Services (DOES)	Cadet Program	\$506,240.00
District Department of Transportation (KA0)	Open Street Event 10/1/22	\$24,600.00
Deputy Mayor for Planning and Economic Development (DMPED)	Support festivals and special events	\$275,000.00
		<b>\$1,399,079.00</b>

**20. Please provide a list of all MOUs in place during FY 2022 and FY 2023, to date, that are not listed in response to the question above.**

*See, response next page.*

**TABLE 20A. FY22 DEPARTMENT MOUs**

<b>Tracking#</b>	<b>MOU Details</b>	<b>Duration</b>	<b>Other Agencies</b>	<b>Date Rec'd</b>	<b>Total Funds</b>	<b>Chief Signed</b>
FY22-M0002	The Department of Human Resources will provide FEMS with employment compliance services for its candidates, employees and volunteers who are subject to fitness evaluations, suitability screenings, or both.	10/1/21-9/30/22	DCHR	9/29/21	\$62,759.84	10/1/21
FY22-M0003	FEMS and DOES are partnering to provide funding support to the FEMS Cadet Training Program.	10/1/21-9/30/22	DOES	10/06/21	\$506,240.00	12/13/21
FY22-M0005	HSEMA requested FEMS to administer the CBRNE Detection project in accordance with sub-award agreement 1FBUA0 which is funded through the FY2020 Homeland Security Grant Program.	9/1/20-9/30/22	HSEMA	10/26/21	\$979,600.00	01/10/22
FY22-M0006	HSEMA requested FEMS to administer the Terrorism Liaison Officer Program, Planning, Training, and Exercise Support project in accordance with sub-award agreement 3FBSHO which is funded through the FY2020 Homeland Security Grant Program.	9/1/20-9/30/22	HSEMA	10/26/21	\$40,000.00	01/06/22
FY22-M0007	HSEMA requested FEMS administer the NIMS Typed Team Training Project in accordance with sub-award agreement 2FBSH9 which is funded through the FY2019 Homeland Security Grant Program.	9/1/19-7/31/22	HSEMA	10/26/21	\$258,815.00	01/04/22
FY22-M0008	HSEMA requested FEMS to administer the NIMS Typed Team Training project in accordance with sub-award agreement 2FBSH0 which is funded through the FY2020 Homeland Security Grant Program.	9/1/20-10/7/22	HSEMA	10/26/21	\$132,000.00	12/03/21
FY22-M0009	HSEMA requested FEMS to administer the CBRNE Detection project in accordance with sub-award agreement 1FBUA1 which is funded through the FY2021 Homeland Security Grant Program.	9/1/20-10/7/22	HSEMA	10/26/21	\$989,640.00	12/03/21

**TABLE 20A. FY22 DEPARTMENT MOUs**

<b>Tracking#</b>	<b>MOU Details</b>	<b>Duration</b>	<b>Other Agencies</b>	<b>Date Rec'd</b>	<b>Total Funds</b>	<b>Chief Signed</b>
FY22-M0012	Provide terms and conditions for the sharing and/or transfer of data, records and information between DC Fire and EMS and the Department of Transportation.	Execution of all parties and in effect for 10 years	DDOT	9/03/21	\$0.00	12/23/21
FY22-M0014	HSEMA is providing FEMS funds to administer the Terrorism Liaison Officer Program, Planning, Training, and Exercise Support project in accordance with sub-award agreement 2FBSH1 which is funded through the FY2021 Homeland Security Grant Program.	9/1/21-10/7/22	HSEMA	11/10/21	\$40,000.00	02/07/22
FY22-M0016	FEMS &HSEMA-HSEMA has requested that F&EMS administer the Public Assistance Grant Program under grant 4502DRDC.	1/20/20-9/30/22	HSEMA	11/23/21	\$35,000,000.00	11/30/21
FY22-M0017	Fire & EMS and Department of Behavioral Health-FEMS to continued implementation of a post-opioid overdose response system for individuals who overdose but refuse hospital transport.	Execution of all parties and in effect until 9/29/22	DBH	12/13/21	\$362,974.72	03/24/22
FY22-M0018	FEMS &HSEMA-HSEMA is providing F&EMS fund to administer the Rail Operations Control Center (ROCC) Fire Liaison Program Manager project.	9/1/21-10/7/22	HSEMA	1/05/22	\$202,806.00	01/21/22
FY22-M0019	A partnership between FEMS and MPD concerning the investigation of FEMS employees suspected of serious misconduct.	Effective upon the date of the last signature until 9/30/2022	MPD	1/28/22	\$0.00	02/25/22
FY22-M0022	FEMS requested services of OUC in facilitating access to the DC Citywide Radio System and customized Computer Aided Dispatch	10/1/21-9/30/22	OUC	2/04/22	\$167,752.80	02/28/22

**TABLE 20A. FY22 DEPARTMENT MOUs**

Tracking#	MOU Details	Duration	Other Agencies	Date Rec'd	Total Funds	Chief Signed
	interfacing and/or Mobile Data Computer services as well as Custom Support Services.					
FY22-M0023	FEMS will provide HeartSavers CPR/AED training for 150 OUC employees.	10/1/21-9/30/22	OUC	2/10/22	\$12,250.00	03/07/22
FY22-M0024	Metropolitan Washington Council of Governments (COG) to reimburse FEMS for three Primary Fire Liaisons-WMATA Rail Operations Command Center (Amendment 5)	Through 12/31/22	MWCOG	2/23/22	\$494,249.00	03/24/22
FY22-M0026	FEMS will develop the Public Safety 911 Emergency Triage (PS-Net) protocol for processing emergency calls to the DC 911 system.	120 days from 3/13/22	OUC	3/16/22	Continuous Compensation for Grade 9 OUC Staff Assistant	
FY22-M0027	FEMS and the International Association of Firefighters, Local 36. This MOU constitutes the agreement on procedures for filling Lieutenant vacancies arising in the period following exhaustion of the 2020 Lieutenant register and prior to the October 16, 2022 effective date of the 2022 Lieutenants register.		IAFF Local 36	3/22/22	\$0.00	03/22/22
FY22-M0028	FEMS has requested an Intra-District transfer of funds from DDOT for reimbursable duty services provided in the Open Streets Event on Saturday, May 21, 2022 along Martin Luther King Jr Avenue SE.	10/21/21-9/30/22	DDOT	5/12/22	\$18,800.00	06/03/22
FY22-M0029	FEMS and MPD to function as a Closed Point-of-Dispensing ("CLOSED POD") medications.	Effective until superseded or terminated in writing	DOH and MPD	5/22/22	\$0.00	

**TABLE 20A. FY22 DEPARTMENT MOUs**

<b>Tracking#</b>	<b>MOU Details</b>	<b>Duration</b>	<b>Other Agencies</b>	<b>Date Rec'd</b>	<b>Total Funds</b>	<b>Chief Signed</b>
FY22-M0031	FEMS has requested an Intra-District transfer of funds from DDOT for reimbursable duty services provided in the Open Streets Event on Saturday, June 4, 2022, along 7th Street NW to SW.	10/1/21-9/30/22	DDOT	6/10/22	\$41,970.00	
FY22-M0032	HSEMA requested FEMS to administer the Chemical Protective Equipment project in accordance with sub-award agreement 1FBSH1 which is funded through the FY2021 Homeland Security Grant Program.	9/1/21-10/7/22	HSEMA	7/05/22	\$225,000.00	07/27/22
FY22-M0033	FEMS and Department on Disability Services establish an agreement to transfer funds to FEMS to support costs associated with the All Staff Retreat September 15, 2022.	Effective upon the date of the last signature until 9/30/22	DDS	7/05/22	\$2,385.00	Cancelled
FY22-M0034	FEMS has requested an Intra-District transfer of funds from DDOT for reimbursable duty services provided in the Open Streets Event on Saturday, July 30, 2022 along Benning Road NE.	10/21/21-9/30/22	DDOT	7/26/22	\$14,100.00	08/10/22
FY22-M0035	FEMS is partnering with the Department of Behavioral Health to provide CPR, AED and First Aid training to DBH-CRT employees.	10/1/21-9/30/22	DBH	8/08/22	\$3,000.00	08/10/22
FY22-M0037	Office of Risk Management will assist in implementing ERisk functionality for DC Fire and EMS and Metropolitan Police Department's workers' compensation claims administration within the Police and Firefighter's Clinic.	Commence on the effective date through 9/30/22	ORM and MPD	8/17/22	\$100,000.00	
FY22-M0038	FEMS has requested an Intra-District transfer of funds from DDOT for reimbursable duty services provided in the Open Streets Event on Saturday, August 27, 2022 on 12th Street	10/1/21-9/30/22	DDOT	8/24/22	\$14,100.00	

**TABLE 20A. FY22 DEPARTMENT MOUs**

Tracking#	MOU Details	Duration	Other Agencies	Date Rec'd	Total Funds	Chief Signed
	NE, between Monroe Street NE and Franklin Street NE.					
FY22-M0040	FEMS needs the assistance of MPD with traffic enforcement in and around the Fallen Firefighter Memorial Service/Remembrance on Saturday, September 24, 2022.	Effective upon the date of the last signature until 9/30/22	MPD	9/20/22	\$4,291.20	09/23/22
FY22-M0041	FEMS needs the assistance of DPW with towing services in and around the Fallen Firefighter Memorial Service-Remembrance on Saturday, September 24, 2022.	Effective upon the date of the last signature until 9/30/22	DPW	9/20/22	\$1,064.88	09/26/22
FY22-M0042	Establish an agreement between DMPED and FEMS to support the costs associated with the Special Event Fee Relief Fund.	Effective upon the date of the last signature until 9/30/22	DMPED	9/29/22	\$589,705.00	Cancelled

**TABLE 20B. FY23 DEPARTMENT MOUs**

Tracking #	MOU Details	Duration	Other Agencies	Date Rec'd	Total Funds	Chief Signed
FY23-M0001	Office of Risk Management will assist in implementing ERisk functionality for DC Fire and EMS and Metropolitan Police Department's workers' compensation claims administration.	10/1/22-9/30/23	ORM and MPD	8/17/22	\$55,000.00	
FY23-M0014	HSEMA has requested the services of FEMS to administer the CBRNE Detection Project in accordance with sub-award 1FBUA2 which is funded through the FY2022 Homeland Security Grant Program.	9/1/22-10/7/23	HSEMA	11/18/22	\$994,140.00	11/30/22
FY23-M0015	DOES to provide FEMS funding for 10 District residents to attend the 2023 Cadet Program.	10/1/22-9/30/23	DOES	11/21/22	\$506,240.00	12/22/22
FY23-M0016	HSEMA has requested the services of FEMS to administer the Rail Operations Control Center (ROCC) Fire Liaison Program Manager in accordance with sub-award 2FBUA2 funded through the FY2022 Homeland Security Grant Program.	9/1/22-10/7/23	HSEMA	11/30/22	\$202,806.00	12/30/22
FY23-M0017	HSEMA has requested the services of FEMS to administer the Terrorism Liaison Officer Program, Planning, Training and Exercise Support project in accordance with sub-award 1FBSH2 funded through the FY2022 Homeland Security Grant Program.	9/1/22-10/7/23	HSEMA	11/30/22	\$40,000.00	12/30/22

**TABLE 20C. FY22 DEPARTMENT MOAs**

Tracking #	Agreement Details	Duration	Other Agencies	Date Rec'd	Total Funds	Chief Signed
FY22-A0001	Agreement between the FEMS and the Office of the Chief Medical Examiner for FEMS to provide secure staging location where OCME can park one OCME vehicle.	10/1/21-9/30/22	OCME	8/26/21	\$0.00	10/12/21
FY22-A0002	Agreement between DC Fire & EMS and the Metropolitan Washington Airports Authority Fire and Rescue Department to identify the roles and responsibilities related to the coordination and instruction of Aircraft Rescue Firefighter and Driver Operator ARFF courses based on International Fire Service Accreditation Congress certification programs and standards.	1/1/22-12/23/23	(MWAAFD)	11/30/21	\$0.00	1/13/22
FY22-A0003	Agreement between DC Fire & EMS and the US Department of Justice, Bureau of Alcohol, Tobacco, Firearms and Explosives (ATF) establishing terms and conditions for participation in ATF's Explosives/Accelerant Detection Canine Program (EDCP/ADCP).	Execution of all parties and renewed every 5 years	USDOJ- ATF	12/13/21	\$0.00	1/04/22
FY22-A0004	Agreement between DC Fire & EMS and Kaiser Foundation Health Plan of the Mid-Atlantic States, Inc. to facilitate Health Plan's participation in the Right Care Right Now Nurse Triage Line Program.	One year from effective date & automatically renewed for no more than four one-year terms	KFHP	12/29/21	\$0.00	3/11/22
FY22-A0005	Agreement between DC Fire & Montgomery County Fire and Rescue- As Sponsoring Agency of MD Task Force One and the District of Columbia-Appendix C-2.	12/1/16-	MCRFS	2/14/22	\$0.00	3/24/22
FY22-A0006	Agreement between DC Fire and EMS and Children's National Hospital for the sharing and/or use of data, records and information pertaining to cases involving patients under 18 assessed by Fire and EMS but not transported to a healthcare facility.	Two years upon execution of both parties & may be extended in one-year increments	CNH	3/14/22	\$0.00	
FY22-A0007	Agreement between DC Fire and EMS and George Washington Medical Facility Associates for the use of the GWMFA Surgical Strike Team.	Effective upon date last signature is affixed for 5 years & may be extended in	GWMFA	3/17/22	\$0.00	3/24/22

**TABLE 20C. FY22 DEPARTMENT MOAs**

Tracking #	Agreement Details	Duration	Other Agencies	Date Rec'd	Total Funds	Chief Signed
		10 five-year increments				
FY22-A0008	Agreement between DC Fire and EMS, Alcohol Beverage Regulation Administration, DC Health, Department of Consumer and Regulatory Affairs, Department of Forensic Sciences, Metropolitan Police Department, Office of the Attorney General and the Office of Tax and Revenue to participate in a Joint Cannabis Task Force.	Effective June 9, 2022 and shall remain in effect until parties affirmatively cancel, modify or amend.	ABRA, DCH, DCRA, DFS, MPD, OAG and OTR	5/25/22	\$0.00	6/3/22; 7/13/22
FY22-A0009	Agreement between the FEMS and the Office of the Inspector General for FEMS to provide secure, reserved. 8' X 33' or larger parking space for one OIG vehicle indefinitely at Engine 24 or 4201 Minnesota Avenue, NE.	10/1/22-9/30/23	OIG	8/15/22	\$0.00	8/16/22

**TABLE 20D. FY23 DEPARTMENT MOAs**

Tracking #	Agreement Details	Duration	Other Agencies	Date Rec'd		Chief Signed
FY23-A0001	Agreement between the FEMS and the Office of the Chief Medical Examiner for FEMS to provide secure staging location where OCME can park one OCME vehicle	10/1/22-9/30/23	OCME	9/07/22	\$0.00	10/12/22
FY23-A0002	Amendment 1 to agreement between DC Fire & EMS and Kaiser Foundation Health Plan of the Mid-Atlantic States, Inc. to facilitate Health Plan's participation in the Right Care Right Now Nurse Triage Line Program.	One year from effective date & automatically renewed for no more than four one-year terms	KFHP	12/05/22	\$0.00	12/12/22
FY23-A0003	Agreement between DC Fire & EMS and the US Secret Service for data sharing between the city and the USSS essential to planning for the US Africa Leaders Summit.	Commence on its Effective Date and continue for six months	USSS	11/29/22	\$0.00	
FY23-A0004	Modification 1 to Agreement between FEMS, Department of Behavioral Health and Department of Health for the sharing and/or transfer of data, records and information shared to identify patient cases involving suspected opioid use.	Effective 1/5/23	DBH and DOH	1/04/23	\$0.00	1/05/23
FY23-A0005	Agreement between FEMS, Department of Human Services and Department of Health Care Finance to authorize FEMS to receive telephone numbers of residents who have applied for income support and/or medical insurance assistance through DCAS.	Effective upon dale last signature is affixed through 9/30/28	DHS and DHCF	1/04/23	\$0.00	

**21. Please identify any special purpose revenue accounts maintained by, used by, or available for use by your agency during FY 2022 and FY 2023, to date. For each account, please list the following:**

- **The revenue source name and code;**
- **The source of funding;**
- **A description of the program that generates the funds;**
- **The amount of funds generated by each source or program in FY 2022 and FY 2023, to date;**
- **Expenditures of funds, including the purpose of each expenditure, for FY 2022 and FY 2023, to date.**

*See, response next page.*

**TABLE 21A. FY 2022 FUND DESCRIPTION, REVENUE, AND EXPENDITURES TABLE**

FUND DETAIL	FUND DETAIL TITLE	DESCRIPTION	FEE AND HOW IT IS SET	WHO PAYS?	FY 2022 REVENUE COLLECTED	FY 2022 EXPENDITURES	FUND BALANCE
0601	EMS Reform Fund	Reimbursement for pre-hospital medical care and transport by FEMS or a District-contractor in excess of such revenue collected in FY16 (\$24.7M). Non-lapsing fund with funds continuously available without regard to fiscal year limitation. Funds "...shall be used for the purpose of reform and improvement of the delivery of emergency medical services in the District of Columbia." (DC Code § 5-416 (c)(3))	Pursuant to DC Code § 5-416 (c)(3) and § 31-2802, all "...health insurers, hospitals or medical services corporations, and health maintenance organizations shall reimburse for emergency services that are due to a medical emergency," at the fee rate authorized by Council pursuant to §5-416(a).	Health insurers, hospitals, medical services corporations, and health maintenance organizations.	\$8,963,037.54	\$0.00	\$8,963,037.54
1200	Automatic External Defibrillator (AED) Registration Fee Fund	AED registration fees collected and used to pay for training costs.	AED Registration fees are \$25 pursuant to DC Code § 44-232.	A person or entity that acquires an AED in DC.	\$0.00	\$0.00	\$0.00
1555	Reimbursables From Other Governments	The fund receives revenue paid by non-District governmental entities to FEMS for services provided to them. The funds are used to offset FEMS expenditures in support of such services.	Fees are set through Memorandums of Agreement (MOAs) with non-District governmental entities.	Non-DC government agencies.	\$356,183.29	\$356,183.29	\$0.00
1613	FEMS Training Fund	Fees are charged to cover the costs of DC FEMS training programs provided to non-DC government agencies, individuals, and organizations. These lapsing fees are used to pay for DC FEMS training programs. The authorizing statute provides that the revenue shall be used "...to acquire improved technology and equipment, to hire, train, and certify staff, and to otherwise improve the quality of the training programs offered by the Department."	The Mayor establishes fees through rulemaking. The current fees listed on the DC FEMS website range from \$40 for "Heartsaver CPR/AED" courses to \$70 for "CPR/AED/First Aid." There is also a \$65 fee for CPR Certification. Hand Only CPR/AED courses are free.	Non-DC government agencies, organizations, and individuals.	\$15,439.00	\$6,625.00	\$0.00

6100	FEMS Special Events Fee Fund	This fund reimburses FEMS for personnel, equipment, supplies, and training costs associated with staffing special events.	The Mayor and FEMS establish fees. The current fees range from \$65 per inspector hour (for a minimum of 4 hours) for on-site monitoring, to \$400 per hour (for a minimum of 4 hours) for use of a fire truck and equipment. There is also an over-the-counter permit fee of \$150.	Managers or sponsors of special events.	\$203,802.82	\$203,702.11	\$0.00
				<b>AGENCY TOTAL</b>	<b>\$9,538,462.65</b>	<b>\$566,510.40</b>	<b>\$8,963,037.54</b>

**TABLE 21B. FY 2023 FUND DESCRIPTION, REVENUE, AND EXPENDITURES TABLE (Data thru Jan. 2023)**

FUND DETAIL	FUND DETAIL TITLE	DESCRIPTION	FEE AND HOW IT IS SET	WHO PAYS?	FY 2023 REVENUE COLLECTED	FY 2023 EXPENDITURES	FUND BALANCE
0601	EMS Reform Fund	Reimbursement for pre-hospital medical care and transport by FEMS or a District-contractor in excess of such of revenue collected in FY16 (\$24.7M). Non-lapsing fund with funds continuously available without regard to fiscal year limitation. Funds "...shall be used for the purpose of reform and improvement of the delivery of emergency medical services in the District of Columbia." (DC Code § 5-416 (c)(3))	Pursuant to DC Code § 5-416 (c)(3) and § 31-2802, all "...health insurers, hospitals or medical services corporations, and health maintenance organizations shall reimburse for emergency services that are due to a medical emergency," at the fee rate authorized by Council pursuant to §5-416(a).	Health insurers, hospitals, medical services corporations, and health maintenance organizations.	\$0.00	\$0.00	\$0.00
1200	Automatic External Defibrillator (AED) Registration Fee Fund	AED registration fees collected and used to pay for training costs.	AED Registration fees are \$25 pursuant to DC Code § 44-232.	A person or entity that acquires an AED in DC.	\$0.00	\$0.00	\$0.00
1555	Reimbursables From Other Governments	The fund receives revenue paid by non-District governmental entities to FEMS for services provided to them. The funds are used to offset FEMS expenditures in support of such services.	Fees are set through Memorandums of Agreement (MOAs) with non-District governmental entities, such as the Washington Metropolitan Area Transit Authority (WMATA), State of Maryland, and Commonwealth of Virginia.	Non-DC government agencies.	\$0.00	\$32,060.59	\$0.00

1613	FEMS Training Fund	Fees are charged to cover the costs of DC FEMS training programs provided to non-DC government agencies, individuals, and organizations. These fees are used to pay for DC FEMS training programs. The authorizing statute provides that the revenue shall be used "...to acquire improved technology and equipment, to hire, train, and certify staff, and to otherwise improve the quality of the training programs offered by the Department."	The Mayor establishes fees through rulemaking. The current fees listed on the DC FEMS website range from \$40 for "Heartsaver CPR/AED" courses to \$70 for "CPR/AED/First Aid." There is also a \$65 fee for CPR Certification. Hands Only CPR/AED courses are free.	Non-DC government agencies, organizations, and individuals.	\$8,788.00	\$0.00	\$0.00
6100	FEMS Special Events Fee Fund	This fund reimburses FEMS for personnel, equipment, supplies, and training costs associated with staffing special events.	The Mayor and FEMS establish fees. The current fees range from \$65 per inspector hour (for a minimum of 4 hours) for on-site monitoring, to \$400 per hour (for a minimum of 4 hours) for use of a fire truck and equipment. There is also an over-the-counter permit fee of \$150.	Managers or sponsors of special events.	\$10,265.00	\$0.00	\$0.00
				<b>AGENCY TOTAL</b>	<b>\$19,053.00</b>	<b>\$32,060.59</b>	<b>\$0.00</b>

22. Please provide a list of all projects for which your agency currently has capital funds available. Please include the following:

- A description of each project, including any projects to replace aging infrastructure (e.g., water mains and pipes);
- The amount of capital funds available for each project;
- A status report on each project, including a timeframe for completion;
- Planned remaining spending on the project.

<b>TABLE 22. CAPITAL PROJECTS</b>			
<b>DIFIS Project Number</b>	<b>Project Name</b>	<b>Sum of P&amp;G Lifetime Budget</b>	<b>Sum of P&amp;G Allotment Balance</b>
	AM0.BRM22C.ENGINE COMPANY 7 Total	\$14,750,000.00	\$2,060,000.00
	AM0.BRM29C.TRAINING ACADEMY REDEVELOPMENT STUDY (MA Total	\$1,000,000.00	\$538,665.00
100029 Total		\$1,000,000.00	\$538,665.00
	AM0.BRM39C.GENERATOR REPLACEMENT Total	\$1,500,000.00	\$1,500,000.00
100031 Total		\$1,500,000.00	\$1,500,000.00
	AM0.FMF01C.FLEET MAINTENANCE RESERVE FACILITY Total	\$86,000,000.00	\$19,585,386.89
100052 Total		\$86,000,000.00	\$19,585,386.89
	AM0.LB737C.ENGINE COMPANY 16 RENOVATION Total	\$8,076,540.08	\$19,229.48
100088 Total		\$8,076,540.08	\$19,229.48
	AM0.LC437C.E-22 FIREHOUSE REPLACEMENT Total	\$13,198,623.27	\$13,615.59
100089 Total		\$13,198,623.27	\$13,615.59
	AM0.LC537C.ENGINE COMPANY 23 RENOVATION Total	\$4,040,000.00	\$1,058,094.59
100090 Total		\$4,040,000.00	\$1,058,094.59
	AM0.LC837C.RELOCATION OF ENGINE COMPANY 26 Total	\$16,772,718.00	\$14,812,051.00
100091 Total		\$16,772,718.00	\$14,812,051.00
	AM0.LE537C.ENGINE 14 MAJOR RENOVATION Total	\$6,239,603.79	\$125,012.04
100092 Total		\$6,239,603.79	\$125,012.04
	AM0.LE737C.ENGINE 27 MAJOR RENOVATION Total	\$1,123,336.88	\$287,243.98
100093 Total		\$1,123,336.88	\$287,243.98
	AM0.LF239C.FEMS SCHEDULED CAPITAL IMPROVEMENTS Total	\$38,566,369.72	\$3,852,844.77
100095 Total		\$38,566,369.72	\$3,852,844.77
		<b>\$191,267,191.74</b>	<b>\$43,852,143.34</b>

- DIFIS Project #100026 (Engine Company 7) – A/E firm has been awarded purchase order. The team and completed gathering the program of requirements (POR) for the project and has completed site massing studies for the current project site and the

adjacent DMV sites. These studies have been provided to DMPED for review/coordination to determine highest/best use of the area.

- DIFIS Project #100029 (Training Academy Redevelopment) – A/E firm has been awarded purchase order to complete all predevelopment studies and establishing a program of requirements for the project. The A/E team is currently interviewing both Department and MPD Training Academy staff. The pre-development phase includes the assessment of three development alternatives. DCFD/MPD will select one for further Schematic Development, which is expected to be completed in the 4Q of 2023.
- DIFIS Project #100031 (Generator Replacement Project) – C/M firm has completed draft scope of work (SOW) for procurement of new Generators at ten DCFD facilities (Phase 1). SOW is being reviewed by DGS and is expected to be released for bid in the 1Q of 2023.
- DIFIS Project #100052 (Fleet Maintenance Reserve Facility) – C/M firm has completed draft SOW for procurement of new the demolition and hazmat package. A/E firm has completed permit drawings/specification for project, pending Department of Building submission/approval in 2Q of 2023. The demo and hazmat SOW is being reviewed by DGS and is expected to be released for bid in the 2Q of 2023.
- DIFIS Project #100088 (Engine 16) – This project is complete and remaining project funds are being reprogrammed to DIFIS Project# 100095 - Scheduled Capital Maintenance Project.
- DIFIS Project #100089 (Engine 22) – This project is complete and remaining project funds are being reprogrammed to DIFIS Project# 100095 - Scheduled Capital Maintenance Project.
- DIFIS Project #100090 (Engine 23) – This project is complete and remaining project funds are being reprogrammed to DIFIS Project# 100095 - Scheduled Capital Maintenance Project.
- DIFIS Project #100091 (Engine Company 26) – A/E firm has been awarded purchase order. The team and completed gathering the program of requirements (POR) for the project and has completed site massing studies for the current project site. Currently completing site analysis for potential mixed-use project with DACL. Design for new facility should be 50% complete by end of FY23.
- DIFIS Project #100092 (Engine 14) – This project is complete and remaining project funds are being reprogrammed to DIFIS Project# 100095 - Scheduled Capital Maintenance Project.
- DIFIS Project #100093 (Engine 27) – This project is complete and remaining project funds are being reprogrammed to DIFIS Project# 100095 - Scheduled Capital Maintenance Project.

- DIFIS Project #100095 (Scheduled Capital Maintenance Project) – This project is the life blood of all Fire and EMS facilities upgrades across the portfolio. Projects this fiscal year include HVAC upgrades, roof replacements, personal protective equipment (PPE) gear washer/dryer installations, apparatus bay door upgrades and commercial kitchen upgrades.

**23. Please provide a complete accounting of all federal grants received for FY 2022 and FY 2023, to date, including the amount, the purpose for which the funds were granted, whether those purposes were achieved and, for FY 2022, the amount of any unspent funds that did not carry over.**

*See, response next page.*

**TABLE 13. GRANT AWARDS (FY22 and FY23 TD)**

Grant Name	Period of Performance	Award Amount	FY22 Expenditures	FY23 Expenditures to 12/31/2022	Grant Description	Awarding Agency
<b>2017 Port Security Grant Program (EMW-2017-PU-00634) (PSGP18)</b>	9/1/2017- 5/15/2022	\$515,063.00	\$111,602.40	\$0	Marine PPE, marine training, dive team training and equipment and NFPA type II fireboat	Department of Homeland Security (DHS)
<b>2019 Port Security Grant Program (EMW-2019-PU-00301) (PSG19F)</b>	9/1/2019- 8/30/2022	\$909,127.00	\$58,252.00	\$355,046.18	Search and detection equipment	DHS
<b>2020 Assistance to Firefighters Grant (EMW-2020-FG-17053)</b>	8/4/2021- 8/3/2023	\$920,000.00	\$200,000.00	\$720,000.00	Health and wellness training	DHS
<b>2020 Fire Prevention and Safety Grant (FP &amp;S) (EMS-2020-FP-00448) (FPS20F)</b>	8/29/2021-8/28/2023	\$46,020.00	\$30,731.60	\$0	Senior fire safety supplies & community outreach	DHS
<b>2022 State Safety Oversight Grant (DC-2022-021-00)</b>	9/19/2022-2/1/2024	\$307,151	\$0	\$0	Rail safety oversight	Federal Transit Administration (FTA)
<b>2021 State Safety Oversight Grant (DC-2021-020-00)</b>	8/31/2021-4/15/2023	\$362,582.00	\$181,291.00	\$0	Rail safety oversight	FTA
<b>2021 State Safety Oversight Grant (DC-2021-019)</b>	8/31/2021-4/15/2023	\$154,701.00	\$0	\$0	Rail safety oversight	FTA
<b>2021 Urban Areas Security Initiative (UASI) (1FBUA1)</b>	9/1/2021- 9/30/2022	\$989,640.00	\$989,640.00	\$0	Council of Governments (COG) Chemical Biological, Radiological, Nuclear and	DHS (via HSEMA)

**TABLE 13. GRANT AWARDS (FY22 and FY23 TD)**

Grant Name	Period of Performance	Award Amount	FY22 Expenditures	FY23 Expenditures to 12/31/2022	Grant Description	Awarding Agency
					Explosive (CBRNE) meter maintenance	
<b>2020 Urban Areas Security Initiative (UASI) (1FBUA0)</b>	9/1/2020-9/30/2022	\$979,600.00	\$6,635.00	\$0	COG CBRNE meter maintenance	DHS (via HSEMA)
<b>2019 State Homeland Security Grant Program (SHSGP) (2FBSH9)</b>	9/1/2019- 9/30/2022	\$258,815.00	\$32,566.64	\$0	NIMS Typed team training	DHS (via HSEMA)
<b>2020 State Homeland Security Grant Program (SHSGP) (3FBSH0)</b>	9/1/2020-9/30/2022	\$40,000	\$32,639.37	\$0	Terrorism liaison program, incident management team and complex coordinated attack training support	DHS (via HSEMA)

24. Please list each contract, procurement, lease, and grant (“contract”) awarded, entered into, extended and option years exercised, by your agency during FY 2022 and FY 2023, to date. For each contract, please provide the following information, where applicable:

- The name of the contracting party;
- The nature of the contract, including the end product or service;
- The dollar amount of the contract, including budgeted amount and actually spent;
- The term of the contract;
- Whether the contract was competitively bid or not;
- The name of the agency’s contract monitor and the results of any monitoring activity;
- Funding source;
- Whether the contract is available to the public online.

See, attachment for Question 24.

25. Please provide the details of any surplus in the agency’s budget for FY 2022, including:

- a. Total amount of the surplus;
- b. All projects and/or initiatives that contributed to the surplus.

TABLE 25. FY 2022 LOCAL SURPLUS				
Budget	Expenditure	Available Balance	Percent Available	Comment
\$270,300,394.00	\$268,549,147.94	\$1,751,246.06	1%	The surplus is due to the timing of reimbursable costs (emergency response) being recovered/received

(iii) LAWS, AUDITS, AND STUDIES

26. Please identify any legislative requirements that the agency lacks sufficient resources to properly implement.

Changes to leave programs have a significant unintended impact on Department operations and budget. The Department relies to some extent on structural overtime: the need to use overtime to fill every seat during every shift, on every apparatus, even if employees are on leave. In 2014, the Council adopted legislation expanding the paid family leave (PFL) benefits of District government employees without fully accounting for the unique staffing requirements of the Department. Unlike other agencies in the District, when FEMS operations employees go out on PFL, each vacated apparatus seat must be backfilled. These backfill costs, in turn, must be fully funded or overtime will increase. The Department’s use of overtime skyrocketed after implementation, with backfill for family leave increasing from four hours/month in FY13 to over 3,000 hours/month in FY15. Through active management of the program, the Department has adjusted to this unbudgeted impact. However, PFL continues to drive a significant amount of the Department’s overtime usage.

**27. Please identify any statutory or regulatory impediments to your agency’s operations or mission.**

The Department does not have any statutory or regulatory impediments to agency operations or mission.

**28. Please list all regulations for which the agency is responsible for oversight or implementation. Where available, please list by chapter and subject heading, including the date of the most recent revision.**

- DCMR 29-5, Emergency Medical Services
- DCMR 29-104, Cost-Based Medicaid Reimbursement to Eligible Providers of Emergency Medical Ground Transportation Services (effective July 31, 2020)
- DCMR 12-H, Fire Code Supplement of 2017 (effective May 29, 2020)

**29. Please explain the impact on your agency of any federal legislation or regulations adopted during FY 2022 that significantly affect agency operations or resources.**

No federal legislation or regulations adopted during FY22 are expected to significantly affect agency operations or resources.

**30. Please provide a list of all studies, research papers, and analyses (“studies”) the agency requested, prepared, or contracted for during FY 2022. Please state the status and purpose of each study.**

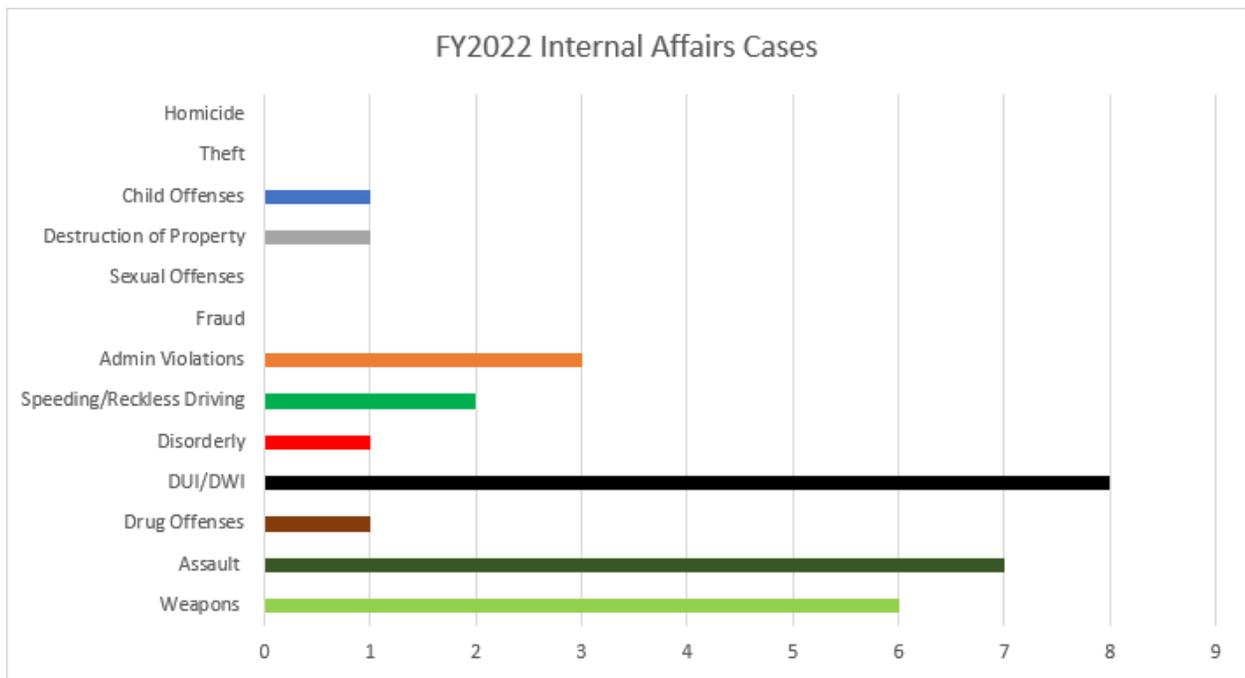
The Department did not request, prepare, or contract for any studies, research papers, or analyses during FY22.

**31. Please list and describe any ongoing investigations, audits, or reports on your agency or any employee of your agency, or any investigations, studies, audits, or reports on your agency or any employee of your agency that were completed during FY 2022 and FY 2023, to date.**

<b>TABLE 31. ONGOING INVESTIGATIONS, AUDITS, OR REPORTS</b>			
<b>Entity</b>	<b>Topic</b>	<b>Purpose</b>	<b>Status</b>
Office of the Inspector General	FY21 overtime usage of selected District government agencies (OIG No. 22-1-03MA)	1) overtime usage by District agencies; 2) adherence to District overtime policies; and 3) the effect overtime usage has on District operations.	Awaiting draft findings
Office of the Inspector General and Department of Justice, United States	Accepting payments from a District of Columbia contractor in exchange	Two Department employees were arrested on conspiracy and bribery charges for allegedly	Employees terminated and pled guilty to charges.

Attorney for the District of Columbia	for directing purchase agreements and orders	accepting payments from a District of Columbia contractor in exchange for directing purchase agreements and orders to the contractor and then falsely certifying that goods that FEMS had paid for had been delivered.	
Centers for Medicare and Medicaid Services	Annual ambulance billing/Medicaid audit	Annual independent audit to calculate costs associated with healthcare delivery to recover additional federal dollars for unreimbursed expenses.	Ongoing.

In FY22, the Office of Internal Affairs (OIA) investigated 30 criminal cases and 11 administrative complaints for a total of 41 cases. This is down ~29% from FY21 where we investigated 55 cases. DUI/DWI continues to trend as the most common offense amongst members (8 cases).



As of December 31, 2022, the Office of Internal Affairs has investigated five criminal cases and three administrative complaints for a total of eight cases.

- 32. Please identify all recommendations identified by the Office of the Inspector General, D.C. Auditor, or other federal or local oversight entities during the previous 3 years. Please provide an update on what actions have been taken to address these recommendations. If the recommendation has not been implemented, please explain why.**

**TABLE 32. HISTORIC INVESTIGATIONS, AUDITS, OR REPORT RECOMMENDATIONS**

FY	Name	Description	Status
21	<b>Office of the Inspector General, District Response Times to Basic Life Support Calls (Audit of Prior Year Recommendations)</b>	Request for information in response to findings included in “District of Columbia Fire and Emergency Medical Services Department and Office of Contracting and Procurement: District Response Times to Basic Life Support Calls Have Improved, but Contract Award and Administration Deficiencies Need to be Addressed,” Report of Office of the Inspector General, OIG Project No. 17-1-15FB, July 2018. The evaluation is being done as part of the OIG’s FY21 Audit and Inspection Plan.	Information provided.
18	<b>Audit of District Response Times to Basic Life Support Calls Have Improved, but Contract Award and Administration Deficiencies Need to Be Addressed</b>	<p>Prior year recommendation follow-up (dated March 2021) requested updated information from the Office of Contracting and Procurement (OCP) and Fire and EMS.</p> <ul style="list-style-type: none"> <li>• <i>When making a decision on whether to exercise a contract option year moving forward, renegotiate or re-compete the contract to obtain competition from more than one qualified vendor in an effort to ensure a fair and reasonable price.</i> OCP issued a Request for Proposals for the contract to be rebid by qualified vendors for a new contract in 2021. A new contract, competed under District procurement law, is now in place.</li> <li>• <i>Implement controls to ensure the accuracy of documentation and analysis of the D&amp;F prior to providing to internal and external decision makers.</i> OCP stands by its earlier comments regarding the OCP solicitation process. The RFP currently on the street followed the same rigorous internal review process as required by OCP and District law.</li> <li>• <i>Improve management oversight of the contract requirements phase of solicitations.</i> OCP stands by its earlier comments regarding the OCP solicitation process. In addition, this recommendation has been overtaken by events. The scope of work of the contract is no longer a new policy initiative based on the practices of other jurisdictions, as well as the unique EMS operations and laws of the District, as it was in 2016. The contract is now the basis for a very effective practice that has played a critical role in dramatically improving EMS service in the District. The District is committed to continuing to provide this improved service to its residents and, therefore, OCP and FEMS see no need to significantly deviate from the contract as currently structured.</li> </ul>	Information provided.

**33. Please list any reporting requirements required by Council legislation and whether the agency has met these requirements.**

<b>TABLE 33. DC CODE AND DCMR REQUIRED REPORTS</b>		
<b>Statutes</b>	<b>Reporting Requirement</b>	<b>Compliance</b>
<b>Occupational Accidents (D.C. Code § 1-620.08)</b>	Each agency shall keep adequate records of all occupational accidents and illnesses occurring within the agency for proper evaluation and necessary corrective action and make statistical or other reports as the Mayor may require by rules and regulations.	YES
<b>Performance Report (D.C. Code § 1-614.13)</b>	(a) Not later than January 1, 1997, and on January 15th in subsequent years, each agency of the District of Columbia government shall develop and submit to the Council of the District of Columbia a performance report covering all major programs of the agency. (b) The performance report shall indicate, for each performance measure stated in the previous fiscal year's performance plan, the actual level of performance as compared to the stated goal or objective for performance. The performance report shall also state the name and position of the management employee or employees most directly responsible for the achievement of each performance measure, and the immediate supervisor or superior of the management employee or employees.	YES
<b>Confidential Financial Disclosure (D.C. Code § 1-1162.25)</b>	(c) On or before April 15th of each year, each agency head shall designate the persons in the agency required to submit a confidential report by name, position, and grade level, and shall supply this list to the Ethics Board and the D.C. Ethics Counselor on or before May 1st of each year.	YES
<b>Expenditure Report (D.C. Code § 2-218.53)</b>	(a) Each agency shall submit a quarterly report to the Department and to the District of Columbia Auditor within 30 days after the end of each quarter, except for the 4th quarter report. The 4th quarter and annual report shall be submitted together. When submitting a quarterly report, the agency shall list each expenditure as it appears in the general ledger from the expendable budget of the agency during the quarter. For each expenditure, the report shall include: <ul style="list-style-type: none"> <li>• The name of the vendor from which the goods or services were purchased;</li> <li>• The vendor identification number;</li> <li>• A description of the goods or services provided;</li> <li>• Whether the vendor was a small or certified small business enterprise;</li> <li>• The funding source for the expenditure (local, federal, capital, or other);</li> <li>• The date of the expenditure;</li> <li>• The dollar amount of the expenditure; and</li> <li>• The percentage of the agency's total dollar amount of expenditures in the quarter to all small business enterprises and certified business enterprises.</li> </ul> (a-1) In addition to the report of prime contracting activity required by subsection (a) of this section, each agency shall also	YES

**TABLE 33. DC CODE AND DCMR REQUIRED REPORTS**

Statutes	Reporting Requirement	Compliance
	<p>submit to the Department and the Office of the District of Columbia Auditor within 30 days of the end of each quarter, a report on a contract basis of payments made by beneficiaries to subcontractors that are certified business enterprises and such payments shall be reported against the amounts included in the approved detailed certified business enterprise subcontracting plan.</p> <p>(b) Each agency shall submit to the Department and the District of Columbia Auditor, within 30 days of the issuance of the Comprehensive Annual Financial Report, an annual report listing each expenditure as it appears in the general ledger from the expendable budget of the agency during the fiscal year which shall include:</p> <ul style="list-style-type: none"> <li>(1) The information required to be included in the quarterly reports (with calculations for the fiscal year);</li> <li>(2) A description of the activities the agency engaged in, including the programs required by this part, to achieve the goals set forth in § 2-218.41; and</li> <li>(3) A description of any changes the agency intends to make during the succeeding fiscal year to the activities it engages in to achieve the goals set forth in § 2-218.41.</li> </ul>	
<p><b>Third Party Ambulance Authority Annual Report (D.C. Code § 5-401(e-1))</b></p>	<p>No later than January 31 of each year, the Mayor shall provide to the Council a report that includes the following information for the previous fiscal year:</p> <ul style="list-style-type: none"> <li>(1) The number of calls dispatched;</li> <li>(2) The number of patients transported via Department Basic Life Support, Advanced Life Support, and by the third-party contractor;</li> <li>(3) The average hospital drop time per month that the Department's and the third-party contractor's ambulances remained out of service while waiting to transfer the care of a patient to a healthcare facility;</li> <li>(4) The number of patients who used the Department's transport service twice or more during the reporting period, including the number of times the patient used transport services during the previous 12 months;</li> <li>(5) The number of total in-service training hours provided to Department uniformed employees;</li> <li>(6) In-service time, or uptime, data for Department ambulances, engines, and ladder trucks;</li> <li>(7) Aggregate Department response time data;</li> <li>(8) Aggregate patient care and outcomes data;</li> <li>(9) Changes to protocols or policies to reroute non-emergency calls;</li> <li>(10) An assessment of the number of units, the number of personnel, the amount of training, and associated costs required</li> </ul>	<p>Agency is working with EOM to submit latest report.</p>

<b>TABLE 33. DC CODE AND DCMR REQUIRED REPORTS</b>		
<b>Statutes</b>	<b>Reporting Requirement</b>	<b>Compliance</b>
	to provide pre-hospital medical care and transportation without the use of third parties; and (11) Other key performance indicators and workload measures as appropriate.	
<b>Outstanding Efficiency (D.C. Code § 5-501.01)</b>	[T]he Chief of Police and the Fire Chief of the Fire Department shall select and report to the Mayor from time to time the names of privates and sergeants in each Department who by reason of demonstrated ability may be considered as possessed of outstanding efficiency, and the Mayor is authorized and directed to grant to not exceeding 10% of the authorized strength, respectively, of such privates and sergeants in each Department additional compensation at the rate of \$5 per month; provided further, that the Mayor may withdraw such compensation at any time and remove any name or names from among such selections.	1930 statute. This is not a practice of the Department.
<b>Presumptive Disability (D.C. Code § 5-655.02)</b>	By January 31, 2018, and by January 31 of each subsequent year, the Department, in coordination with the Police and Fire Clinic, shall submit an annual report to the Council that contains the following information from the preceding calendar year: <ul style="list-style-type: none"> <li>• The total number of claims made by members in which a presumption was created under § 5-652;</li> <li>• The total number of claims made by EMS employees in which a presumption was created under § 5-652;</li> <li>• The total number of claims made by members in which a presumption was created under § 5-653;</li> <li>• The total number of claims made by EMS employees in which a presumption was created under § 5-653;</li> <li>• The total number of claims made by members in which a presumption was created under § 5-654; and</li> <li>• The total number of claims made by EMS employees in which a presumption was created under § 5-654.</li> </ul>	Agency is working with EOM to submit the latest report.
<b>Misconduct and Grievances (D.C. Code § 5-1032)</b>	The Chief of Police and the Fire Chief shall, not later than January 15 of each calendar year, beginning in 2006, deliver a report to the Mayor and the Council concerning misconduct and grievances filed by or against members of their respective departments. The report shall contain: <ul style="list-style-type: none"> <li>• The number of individuals, of all rank and services, investigated and disciplined for misconduct, categorized by the nature of the misconduct allegations, the nature of those misconduct allegations that are substantiated, and the discipline given for substantiated allegations; and</li> <li>• The number of formal grievances filed by individuals, including complaints filed with each agency's Equal Employment Opportunity Officer, categorized by the nature of the grievance filed and the nature of those grievances that are substantiated.</li> </ul>	Agency is working with EOM to submit the CY22 report.

TABLE 33. DC CODE AND DCMR REQUIRED REPORTS		
Statutes	Reporting Requirement	Compliance
<b>Smoke and Carbon Monoxide Detector and Battery Program (D.C. Code § 6-751.05b)</b>	<p>(a)(1) No later than December 31st of each year, the Mayor shall provide to the Council an annual report on the smoke and carbon monoxide detector and battery program for the previous fiscal year.</p> <p>(2) The annual report on the smoke and carbon monoxide detector and battery program may be included in an annual report of the Fire and Emergency Medical Services Department if the annual report is issued by December 31st following the end of the fiscal year.</p> <p>(b) The annual report shall include the following information, pertaining to the fiscal year:</p> <ul style="list-style-type: none"> <li>• Number of smoke and carbon monoxide detectors installed;</li> <li>• Amount of monetary donations received;</li> <li>• Amount of in-kind donations received;</li> <li>• Number of hours contributed by Fire and Emergency Medical Services Department personnel in developing and implementing this program;</li> <li>• Statistics on the number of fires in the District, including information on the number of fires with no smoke detectors or less than fully functional smoke detectors; and</li> <li>• Additional information regarding the effectiveness of the program.</li> </ul>	Agency is working with EOM to submit the latest report.
<b>Financial Reporting (D.C. Code § 47-355.05)</b>	(a-1) Each Agency Financial Officer (“AFO”) shall submit quarterly reports to the Chairperson of the Council committee that has purview over the AFO's agency. Each report shall include the agency's actual expenditures, obligations, and commitments, organized by source of funds, and compared to their approved spending plan. The report shall be accompanied by the AFO's analysis of spending patterns and of the steps taken to assure that spending remains within the approved budget.	YES

**34. Please list all pending lawsuits that name the agency as a party, and provide the case name, court where claim was filed, case docket number, and a brief description of the case.**

TABLE 34. PENDING LAWSUITS		
No.	Lawsuit Caption	Description of Case
<b>U.S. District Court</b>		
1	Ellis Pollard v. District of Columbia, 19-cv-03099 (U.S. District Court)	Title VII religious (Muslim) discrimination lawsuit challenging Department’s removal of member from operations and facial hair requirements.
2	Chinua A. Walker v. Muriel E. Bowser, et.al., 21-cv-01989-TSC	Mr. Walker asserts claims under Title VII, the D.C. Human Rights Act (DCHRA) and the Families First Corona Virus Response Act (FFCRA), with respect to the Department’s handling of COVID-19 leave requests. Also, he contends that the Department’s actions were in retaliation for filing Case No. 2020 CA 000130 B.

3	Victoria A. Nance v. John A. Donnelly, Sr., et.al., 21-cv-02252-APM	Ms. Nance asserts that the Department has retaliated against her for filing Case No. 2020 CA 000130 B.
4	Jason Collins v. D.C., No. 21-2941 (CJN)	Jason Collins filed a putative Complaint against the District wherein he alleges the District violated the Fair Labor Standards Act by excluding his \$14 per diem given by the Mayor from his base rate of pay, which affected his overtime rate of pay.
5.	Calvert L. Potter, et al. v. District of Columbia, No. 1:01-cv-01189-RJL	Plaintiffs contend that the District violated a 2008 Injunctive Order when it enforced safety standards related to the wearing of respirators during the COVID-19 pandemic.
6.	Nicole McCrea v. District of Columbia, 16-cv-0808	Employment discrimination, civil rights, and ADA lawsuit. Pro se Plaintiff claims the Retirement Board unlawfully processed her retirement without providing for an accommodation.
7	Edward L. Morgan v. District of Columbia, 21-cv-03040	Plaintiff disputes his termination from the Agency, which is based on his ability to maintain necessary certification. Plaintiff withdrew his appeal, but is now contesting that decision.
8	Jadonna Sanders, et al. v. District of Columbia, 1:22-CV-02259 (BAH)	Employment case. Four women firefighters alleged various discriminatory practices by the Agency.
<b>D.C. Circuit Court</b>		
NA		
<b>U.S. Supreme Court</b>		
NA		
<b>D.C. Superior Court</b>		
9.	Walter Faggett v. District of Columbia, 2019 CA 1431 (D.C. Superior Court)	Auto accident case. Plaintiff claims he sustained personal injuries when his vehicle was struck by a Department vehicle that ran a red light at the intersection of 11 <sup>th</sup> and R Streets NW. Plaintiff seeks \$500,000 in general damages.
10.	Charles E. Allen v. District of Columbia, 2021 SC 2001205	Property Damage Case. Mr. Allen alleges that FEMS personnel broke an exterior door while responding to an emergency response call. Current Status: Pre-trial
11.	Shania Hill v. District of Columbia, 2022 CA 000894 V	Auto accident case. Plaintiff contends that she sustained injuries after a fire apparatus struck her vehicle.
12.	Kendra Thomas v. District of Columbia, 2022 CA 002003 V	Auto accident case. Plaintiff was a passenger in the vehicle operated by Shania Hill, which was struck by a fire apparatus.
13.	Nataki Hines v. District of Columbia, 2022 CA 000827 V	Auto accident case. Plaintiff contends that she sustained injuries after a fire apparatus struck her vehicle.
14.	Eve Bulford v. District of Columbia, 2022 CA 001318 B	Plaintiff alleges that the District failed to accommodate her by failing to provide a private and sanitary space for expressing breast milk after she returned to work from maternity leave and discriminated against her based on her sex and in violation of the DCHRA, the Child's Right to Nurse Human Rights Act of 2007, and the Protecting Pregnant Workers Fairness Act.
15.	Melissa Hecht v. District of Columbia, 2022 CA 002260 V	Auto accident case. Plaintiff collided while on a bicycle with a fire apparatus door that opened.
16.	Gregory Baldwin v. District of Columbia, 2022 SC3 001247	Auto accident. Plaintiff alleges that an Agency vehicle reversed into his vehicle, causing personal injuries and property damage.
17.	Elizardo Ramirez Guerra v. District of Columbia, 2020 CA 117	Auto accident case. Vehicle passenger claims personal injuries caused by a Department vehicle that struck the car he occupied.

18.	Estate of DeAngelo Green v. District of Columbia, 2019 CA 2633	Auto accident case. Personal representative claims her 32-year-old husband's death was caused by negligence of Department vehicle operator who ran a red light. Plaintiff seeks 15 million dollars in general damages.
19.	Helen A. Kasay, as PR of Estate of Yafet Solomenv. D.C., et al., 2021 CA 002836 B	Wrongful Death, Survival Action, and § 1983 claims. Plaintiff alleges that the District's failure to inspect a property that violated building and fire codes contributed to a fire that resulted in a death. Current Status: Discovery
20.	Charles Gormly, as PR for Estate of Fitsum Kebede v. D.C., et al., 2021 CA 002878 B	Wrongful Death, Survival Action, and § 1983 claims. Plaintiff alleges that the District's failure to inspect a property that violated building and fire codes contributed to a fire that resulted in a death. Current Status: Discovery
<b>D.C. Court of Appeals</b>		
NA		

**35. Please list all settlements entered into by the agency or by the District on behalf of the agency in FY 2022 or FY 2023, to date, including any covered by D.C. Code § 2-402(a)(3), and provide the parties' names, the amount of the settlement, and if related to litigation, the case name and a brief description of the case. If unrelated to litigation, please describe the underlying issue or reason for the settlement (e.g. administrative complaint, etc.).**

<b>TABLE 35. JUDGMENTS AND SETTLEMENTS</b>			
<b>No</b>	<b>Name</b>	<b>Description</b>	<b>Settlement Amount</b>
1.	Westia I. Russell v. District of Columbia, 2021 CA 000900 B	Auto accident case. Vehicle passenger claims personal injuries caused by a Department vehicle that struck the car he occupied.	\$20,000.00
2.	Hajoca Corporation v. District of Columbia, et al., 2021 CA 002926 V	Auto accident case. Property damage claim between an ambulance and a commercial vehicle in Plaintiff's fleet.	\$80,000.00

**36. Please list any administrative complaints or grievances that the agency received in FY 2022 and FY 2023, to date, broken down by source. Please describe the process utilized to respond to any complaints and grievances received and any changes to agency policies or procedures that have resulted from complaints or grievances received. For any complaints or grievances that were resolved in FY 2022 or FY 2023, to date, describe the resolution.**

*See, attachment for Question 36.*

The Department modified agency policies or procedures for facial hair to allow for religious exemptions and to allow for ¼ inch of growth for members with Pseudofolliculitis Barbae (PFB).

We also provided implicit bias training to all employees, including supervisors responsible for discipline. In addition, we have enhanced our focus on employee wellness and training on appropriate conduct and our social media policy.

(iv) EQUITY

**37. How does the agency assess whether programs and services are equitably accessible to all District residents?**

As an all-hazards emergency response and emergency medical services responder agency, the Department provides service based on calls for service. The Department also engages in fire education and community risk reduction programs focused on at-risk populations, conducts regular training to teach hands-only CPR at community events, and has dedicated teams of staff to engage and participate with members of the community to ensure access to Department and District services. The Department ensures it can provide coverage citywide for emergent needs through rigorous data collection and tracking.

**a. What were the results of any such assessments in FY 2022?**

The Department regularly tracks call volume and type to ensure full coverage in all areas of the District.

**b. What changes did the agency make in FY 2022 and FY 2023, to date, or does the agency plan to make in FY 2023 and beyond, to address identified inequities in access to programs and services?**

The Department is developing a program in FY23 to conduct a series of community conversations with the goal of gaining community feedback about our service and engagements with residents. The purpose is to find out the pulse of the communities in which we serve. We will ask questions such as, “What matters to them? Do they have concerns? What are they most fearful of? What would they like to see more of? What are we doing right? What are we doing wrong? Do they feel like we are accessible to them?” For engagement to be meaningful, we will need to be intentional about ensuring that we are reaching all communities in the District, with a focus on Black and Brown communities.

**c. Does the agency have the resources needed to undertake these assessments? What would be needed for the agency to more effectively identify and address inequities in access to agency programs and services?**

The Department works in close collaboration with the Mayor’s Office of Budget and Performance Management and the Deputy Mayor for Public Safety and Justice to develop our budget. Budgets submitted by the Mayor reflect those efforts. The Department has also established a positive relationship with the Mayor’s Office of Racial Equity (ORE) and constituency offices. We plan to continue our work with each to ensure outreach is equitable and reaches a variety of specific communities.

**38. Does the agency have a racial or social equity statement or policy? Please share that document or policy statement with the Committee.**

Bulletin 25, “Statement on Diversity and Equal Employment Opportunity (EEO),” is an internal statement of policy implemented by the Fire and EMS Chief and binding upon all Department employees.

*See*, attachment for Question 38.

**a. How was the policy formulated?**

The policy was formulated because we realize that to be successful as a District agency, we must practice the principles of mutual respect and equal access to employment opportunities.

**b. How is the policy used to inform agency decision-making?**

The policy is used to inform agency decision-making processes such as recruitment, employment, promotion, internal transfers, training, working conditions, wages and salary administration, employee benefits, and application of policies.

**c. Does the agency have a division or dedicated staff that administer and enforce this policy?**

The Diversity and Equal Employment Opportunity Office administers the program.

In FY22 and FY23, the Department is conducting a series of trainings called, “Leading with Awareness.” We prioritized training supervisors first to be aware of implicit biases that may subconsciously impact the decisions they make in workplace areas such as evaluations, discipline, and workplace expectations in general. We are working on cultivating an environment in which members of all backgrounds feel comfortable and valued and work together as strong teams. The Department will train every employee by the end of FY23.

**d. Does the agency assess its compliance with this policy? If so, how, and what were the results of the most recent assessment?**

The Department applies a broad-based approach to our Diversity and EEO statement to expand to areas internal and external to the Department. We realize there may be groups of people or geographic areas who interact more with us or are more impacted by your work. For example, our Fire Prevention Division does not have any data to suggest that fires impact certain types of buildings or number of occupants more. We know seniors and children are at a higher risk for fire injuries and death. We also know Wards 7 and 8 have the highest fire and EMS call volume in the city, followed by Wards 6 and 5. Those wards also have the highest number of fire fatalities, with Wards 5 and 4 with the highest rates in recent years. As a result, we have expanded our outreach efforts over the past year to try to better reach those audiences. Overall, most of our operational data is coordinated through the Program Analytics Office in the Office of the Fire Chief. Our HR division collects demographic data about employees. Our Continuous

Quality Improvement Division collects data on patient care and conducts analyses on demographics of patients. We use data to make decisions as a practice.

The fire service generally, including this Department, has a history of structural bias, racism, and gender discrimination. We work hard every day to overcome this legacy, but its impact remains. In the Fire and EMS Department, our core values of Bravery, Accountability, Safety, Integrity, Compassion, and Service (the B.A.S.I.C.S.) are dependent on the diversity of our workforce. The diversity goal of the Department is to construct an organizational climate in which diversity, equity, and inclusion improve the culture and operations within the fire service.

The Department was honored to be selected to be as a pilot cohort agency for the Mayor’s Office of Racial Equity, established by Mayor Bowser in 2021. The office’s draft analysis of our efforts found the Department has “robust [diversity, equity, and inclusion] plans ... goals and objectives [that] map clear targets and chart a path to achieving them through a strengths-based approach, a whole-of-agency commitment, and the meaningful engagement of residents and stakeholders. The D&I/EEO strategy for FYs 2020-2023 provides a robust foundation on which to build and strengthen the agency’s racial equity work.”

**39. Does the agency have an internal equal employment opportunity statement or policy? Please share that document or policy statement with the Committee.**

Bulletin 25, “Statement on Diversity and Equal Employment Opportunity (EEO),” is an internal statement of policy implemented by the Fire and EMS Chief and binding upon all Department employees.

*See*, attachment for Question 38.

**a. How was the policy formulated?**

Equal Employment Opportunity (EEO) sets the baseline for how people should treat each other at work. The internal policy of EEO and anti-discrimination applies to all aspects of the relationship between the Department and its employees.

The policies and principles of EEO also apply to the selection and treatment of independent contractors, personnel working on our premises who are employed by temporary agencies, and any other persons or firms doing business for or with DC Fire and EMS.

**b. How is the statement or policy used to inform agency decision-making?**

The policy is used to inform agency decision-making processes such as recruitment, employment, promotion, internal transfers, training, working conditions, wages and salary administration, employee benefits and application of policies.

The Fire and EMS Chief is responsible for the implementation of this policy. Leaders at all levels of the Department are responsible for implementing equal employment practices within the Department.

**c. Does the agency have a division or dedicated staff that administer and enforce this policy?**

The Diversity and Equal Employment Opportunity Office administers the program.

The program also coordinates the activities of the Women’s Advisory Council. The Council works collaboratively with officers, members of the Department, the community, and other interest groups to advocate for female members, advise Department leadership, promote resolutions, achieve evidence-based outcomes, and overcome social barriers that inhibit productivity, empowerment, achievement, and self-advocacy.

**d. Does the agency assess its compliance with this policy? If so, how, and what were the results of the most recent assessment?**

*See, response to Question 38.*

**B. COVID-19 PANDEMIC RESPONSE**

**40. Please give an overview of any programs or initiatives the agency has started in response to COVID-19, to date, and whether each program or initiative is still in effect.**

At the beginning of the COVID-19 pandemic, the Department created new capabilities, including an Incident Support Team (IST) and the Infectious Control Group (ICG). The ICG members did an exceptional job working alongside those within the Subject Matter Expert Group to support infected members, conduct contact tracing, and manage the vaccination of our members after December 2021. The Logistics team kept the Department better equipped and protected than most departments across the country. The Department also conducted thousands of tests for District residents for coronavirus at our firehouses and worked long hours decontaminating apparatus with specialized equipment at our Adams Place, N.E. warehouse. During FY22, we disbanded the IST and ICG (but we still have an infectious control officer managing COVID cases) and decon units.

Currently, members are only required to wear N95 masks for medical calls, not all the other PPE that they were required to wear during the height of the COVID pandemic. And we continue to follow Centers for Disease Control and Prevention (CDC) guidance on quarantine, isolation, infection, and exposures.

**41. Which of the agency’s divisions are currently working remotely?**

Our civilian administrative employees have the option to telework up to two days a week in accordance with DCHR’s telework policy. A few employees have medical exemptions and telework more than two days a week.

**a. What percentage of the agency’s total employees currently work remotely?**

Less than five percent of the agency workforce works remotely in any capacity.

**b. Please provide a copy of the agency's Continuing Operations Plan and any remote working protocol.**

See, attachment for Question 41b.

**42. How has the agency ensured that all staff have access to necessary equipment and a stable internet connection to work from home?**

The Information Technology Division supports the Department’s approved telework employees by providing required technology equipment, software, VPN access, and internet-enabled devices to ensure all employees have suitable access to complete their remote tour of duty.

**43. Was the agency a recipient of any federal grants stemming related to the COVID-19 pandemic during FY 2022 and FY 2023, to date, and, if so, how were those federal grant dollars used?**

Yes, federal reimbursement was received for overtime costs associated with COVID-19 activities.

**44. How has the agency updated its methods of communications and public engagement to connect with customers since the start of the pandemic?**

During the beginning of the pandemic, the Department canceled all non-emergency in-person services and transitioned to virtual platforms for agency messaging, safety information, and public education. This followed an already robust Department presence on all social media platforms, including Twitter, Facebook, Instagram, and YouTube. We currently have more than 93,000 followers on our @dcfireems Twitter channel, and we continue to experience growth on all our social media platforms.

In terms of community events, we pursued opportunities where we could meet with the public safely outdoors while maintaining social distancing and mask requirements. The “birthday drive-by” became a very popular request during the pandemic: our crews in their apparatus with their lights activated would safely drive past a location or event where a birthday was being hosted. When the social distancing and mask requirements relaxed, our firehouses opened for visitors and our community event requests rose dramatically. For instance, in October of 2021, our Media and Community Relations managed 58 requests from the community for our Department to participate in community events. In October 2022, just a year later, that single month figure rose to 85 community event requests. See below for additional comparisons.

<b>TABLE 44. SIGNIFICANT YEAR-OVER-YEAR INCREASE IN COMMUNITY EVENT REQUESTS</b>			
	<b>2021</b>	<b>2022</b>	<b>Percent YOY increase</b>
July	20	69	245%
August	27	57	111%
September	36	40	11%
October	58	85	47%
November	39	50	28%
December	27	38	41%

During the pandemic we also upgraded our use of technology for services that previously relied on in-person visits.

**Fiscal Year 2022 Performance Oversight Questions**  
***District of Columbia Fire and Emergency Medical Services***

**PART 2**

**44. Please provide the number of funded positions at the agency, by fiscal year, in FY19 through FY23, to date.**

<b>TABLE 44. FY 2019 - FY 2023 FUNDED FTES</b>					
<b>Authorized FTES</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>	<b>FY22</b>	<b>FY23</b>
<b>Local</b>	2,141	2,185	2,185	2,057	2,109
<b>Grants</b>					152
<b>Special Purpose Revenue</b>	1	1	1	2	2
<b>Intra-District</b>	11	11	10	141	0
<b>Inter-agency</b>					10
<b>Total</b>	<b>2,153</b>	<b>2,197</b>	<b>2,196</b>	<b>2,200</b>	<b>2,273</b>

**45. Please break down personnel by division according to gender, race/ethnicity, and District residency.**

<b>TABLE 45. DEMOGRAPHIC DISTRIBUTION OF DEPARTMENT</b>											
<b>DIVISION</b>	<b>TOTAL</b>	<b>MALE</b>	<b>FEMALE</b>	<b>BLACK</b>	<b>HISPANIC</b>	<b>WHITE</b>	<b>ASIAN. PAC ISL</b>	<b>NATIVE HAWAIIAN</b>	<b>NATIVE AMERICAN</b>	<b>VIETNAMESE</b>	<b>DC RESIDENT</b>
Fleet Maintenance	39	35	4	28	2	4	1				10
Human Resources	9	1	8	8		1					2
Public Info Office****	8	4	4	6		2					6
Management Info Systems	11	4	7	7		2	1				4
Office of the Fire Chief*	61	31	30	39		12	1		1		24
Training Academy	137	116	21	60	5	53			2		38
Professional Standards Office	9	1	3	3		4					1
Fire Prevention	64	40	24	1	1	17			1		22
Maintenance & Property Management	17	11	6	10	1	4					7
EMS Admin***	7	5	2	2		4					5
EMS Operations**	27	19	8	11	1	15					6

Medical Services	4	2	2	3	1						3
Risk Management	1		1	1							
Single Role Providers	52	21	31	40	4	7					19
Fire Operations*	1643	1456	187	729	46	745	14	1	4	1	544
<b>TOTAL</b>	<b>2089</b>	<b>1746</b>	<b>338</b>	<b>948</b>	<b>61</b>	<b>870</b>	<b>17</b>	<b>1</b>	<b>8</b>	<b>1</b>	<b>691</b>

\* includes Fire Chief and two Excepted Service (COS and Deputy COS)

\*\* includes the EMS Battalion Supervisor (Captain)

\*\*\* includes two Excepted Service (Medical Director and Assistant Medical Director)

\*\*\*\* includes one Excepted Service

*Please note that some employees declined to provide race/ethnic information.*

**a. How many women currently hold the rank of captain or above?**

- Assistant Fire Chief (1)
- Deputy Fire Chief (1)
- Battalion Fire Chief (1)
- EMS Battalion Chief (1)
- Battalion EMS Supervisor (9)

**b. What is the agency’s plan to increase the number of women personnel and women in leadership roles? Please provide an update on the Women’s Advisory Council and any recommendations made in FY22 and FY23, to date.**

The Department believes having more women in leadership roles will increase the awareness of Department employment opportunities for women within the community. To increase female leadership, the Department implemented the Empowering Women to Lead (EWTL) initiative. Started in FY16, EWTL is now in its seventh year of providing networking and mentoring opportunities for women – with a focus on women in uniform positions. These sessions provide opportunities for women to network with the leadership team, to learn from and be inspired by other women, and encourage women to seek training and promotional opportunities. EWTL also provides a rotational mentoring program for females in uniform. After a pause in the program during the pandemic, we recently completed our third class of EWTL mentees being rotated and mentored through various divisions.

In FY19, the Department launched the Women’s Advisory Council (WAC). The WAC is led by female supervisors who meet with the Fire Chief and provide ongoing guidance and recommendations on issues and policies affecting women throughout the Department. The WAC assists in bridging communication issues between male officers and female members; makes recommendations and/or assists in the recruitment and hiring of women; and organizes and supports study groups for women in uniformed positions who compete for promotion.

The Department also prioritizes the recruitment of women to uniform entry-level positions. Our recruiting committee is including female officers, firefighters, and paramedics in its recruiting efforts. Our recruiting message stresses that women can have successful and productive careers as Firefighter/EMTs, and Firefighter/Paramedics with promotion opportunities to Chief of Department.

Since 2015, the overall percentage of women in the Department has increased from 13% to 16%, and the percentage of women in uniform has increased from 11% to 14%. Through our programs and initiatives described above, we believe we are creating a more welcoming place for women, which is reflected in the registries of candidates wanting to join Fire and EMS: Approximately 25 percent of our new exam registry list from the September 2022 entry exam is made up of female candidates.

**c. How many people of color hold the rank of captain or above?**

<b>TABLE 45C. PEOPLE OF COLOR RANKED CAPTAIN OR ABOVE</b>			
<b>Rank</b>	<b>People of color</b>	<b>Total incumbents in rank</b>	<b>% of people of color</b>
Assistant Fire Chief	2	5	40%
Deputy Fire Chief	5	13	38%
Battalion Fire Chief	12	39	31%
Captain	10	75	13%
EMS Captain	12	36	33%

**d. What is the agency’s plan to increase the number of people of color in leadership roles?**

There are multiple pathways the Department uses to increase the number of people of color in leadership roles through promotion. The Department is engaged in processes designed to improve our recruiting, development, and retention of future and current employees.

Recruitment

The Fire and EMS Cadet Program is designed to assist District residents between the ages of 18-21 who are interested in a career with the fire service. Most of the participants in that program are persons of color. The Department also conducts an entrance exam semiannually with the hopes of attracting quality candidates who wish to join the ranks of Fire and EMS. The testing, which is conducted through the vendor NTN, is designed to ensure the examination process is fair and inclusive of people of color, women, and other minorities. Preference points are added to the scores to those candidates who are District residents, military, or were a part of the foster care program to ensure that they are adequately represented on the register.

## Development

Members who have reached five years of service with the Department are eligible to participate in the promotional process. The current methodology for the additional studies that are required for a probationary member who has graduated the Fire and EMS Training Academy is being reformed to strengthen members' prospects of promotion and to increase diversity in promotions. The Department is in final stages of development for a 5-year career workflow plan that will increase the amount of training that the employee receives during the initial stages of their career, as well as expose them to instruction in leadership and development much sooner than they previously were afforded. The Department understands that preparing its workforce for the challenges of leadership and affording them the opportunity to be actively engaged in the mission and vision of the Department will present them with the opportunity to be better prepared to take the promotional exam after they have completed those five years of service. The Department believes that the 5-year plan will increase the number of persons of color, women, and other minorities who desire to become future leaders of this department through this promotional process.

## Retention

The Training Academy is responsible for cadet and recruit instruction. The Department's aggressive hiring initiative combined with the requirements of NFPA 1001 dictate that a student-instructor ratio of 5 to 1 is maintained. To assist with this instruction, an adjunct instructor program was created, which has a side effect of preparing a broader, more diverse pool of candidates for promotion. Members of the Department who have not been promoted (firefighter) but do possess the credentials to instruct (Fire Instructor I, II, or III) are allowed to participate in formal instruction of the recruit and cadet and other in-service training deliverables. Although their assistance with the instruction assists with required training, their participation also motivates and encourages the firefighter instructor. Because they work alongside experienced officers in the Department, they adopt the same leadership qualities because of the coaching and mentoring they are receiving. That activity usually manifests itself with a renewed determination for the firefighter instructor (and the recruit and cadet that are observing this process) to participate in the promotional process.

## Promotional Process

The current promotional process for Chief Officers (Battalion Fire Chief, Deputy Fire Chief, Assistant Fire Chief) requires that the candidate for promotion be assessed by a panel. DC Fire and EMS is requiring that the makeup of that panel includes persons of color or minorities to ensure that diversity, equity, and inclusion are a part of that assessment process and that qualified candidates are selected for promotion that reflect the diversity of the panel, Department employees, and the residents of the District.

**46. For each month during FY22 and FY23, to date, please provide the attrition for sworn personnel, by reason for separation.**

<b>TABLE 46. ATTRITION BY REASON FOR SEPARATION (FY22-FY23)</b>							
<b>Month</b>	<b>Death</b>	<b>Removal</b>	<b>Resignation</b>	<b>Retirement-Disability</b>	<b>Retirement-Voluntary</b>	<b>Term. during prob/trial</b>	<b>Termination</b>
Oct-21			5		6		
Nov-21			6	1	7	1	1
Dec-21			4		29	3	
Jan-22			3		10	3	
Feb-22			5	1	1	1	
Mar-22			5		10		
Apr-22			3		3		
May-22			3	1	6		
Jun-22	1		4		6	2	1
Jul-22			1	2	7	2	1
Aug-22			1	1	1		
Sep-22			6		4		2
Oct-22			3		3	1	
Nov-22			2		4	1	1
Dec-22			3		14	1	1
<b>Total</b>	<b>1</b>	<b>0</b>	<b>54</b>	<b>6</b>	<b>111</b>	<b>15</b>	<b>7</b>

**a. Please describe any strategies – such as incentives – the agency has implemented to address attrition.**

The leading cause of separation of sworn personnel is voluntary retirement. The Department does not undertake efforts to retain members otherwise eligible for retirement.

The second leading cause of separation of sworn personnel is the resignation of entry-level members (recruits) who have failed to successfully complete the training program. FEMS has instituted support systems including make-up classes, tutoring, mentoring, and other additional resources to assist recruits in successfully completing their training. However, some recruits decide the Fire Service is not the right career path, or that they are not able or willing to complete the training. This is normal for a paramilitary organization with rigorous standards, and in these situations, it is in the best interest of the Department and the District to allow them to voluntarily separate.

For our incumbent employees who can meet our requirements past probation, we strive to develop and maintain a high-performing Department that is supportive of its employees and that is a place where employees want to come to work on every shift. All the initiatives and ongoing efforts described in this document have this goal in mind.

The Department also addresses early- or mid-career attrition by maintaining a large and diverse talent pool of interested applicants and by effectively screening and selecting recruits to enter the Department. Hiring for sworn personnel involves several divisions of the Department including the human resources division, recruiting office, the Suitability Board, the Training Academy, the Police and Fire Clinic, and others.

**b. Please describe the nature of the agency’s retirement bubble.**

Retirement actions do tend to occur in “bubbles” or clusters due to the nature of hiring in groups of entering classes. Recruits enter the Fire Service as a “class” of 25 – 30 recruits; many recruits do tend to be in a similar age range when testing for, and being selected for, the Fire Service due to the physical demands of the training and the work. Members of a recruit class generally move through and complete their career with the cohort of their recruit class. As a result, clusters of fire fighters will reach retirement age at a similar time.

The Department increased its hiring significantly in the early 1990s. Those members began reaching retirement age at the same time in 2020 and 2021 and the Department experienced an unprecedented number of retirements in December 2021 and January 2022. We have historically seen most retirements around the holidays and correlating to end-of-year leave policies (e.g., “use or lose”).

Consistent recruitment and scheduling of classes to train entry-level firefighters will help minimize the impact of any clusters or bubbles of retirement. Budget decisions concerning personnel resources from decades ago have the potential to result in gaps in staffing and require the Department to recruit at a higher rate in subsequent years to ensure adequate staffing. This uneven recruitment and training of firefighters results in clusters or bubbles of firefighters at retirement age. Therefore, the Department in recent years has worked hard to consistently achieve its hiring goals.

47. Please describe the agency’s efforts in FY22 and FY23, to date, to decrease its reliance on overtime.

- a. How much did the agency budget for overtime, by fiscal year, in FY19 through FY23, to date?
- b. How much did the agency receive in reprogrammings for overtime in those fiscal years?
- c. How much did the agency spend on overtime in those fiscal years?

**TABLE 47A. OVERTIME**

Fiscal Year	Budget	QTR 1	QTR 2	QTR 3	QTR 4	Total Expenditure	Budget vs Expenditure (Variance)
2019	18,561,787	4,985,683	4,474,625	5,606,888	7,620,988	22,688,185	(4,126,398)
2020	37,647,281	6,866,335	5,797,756	11,181,035	11,089,630	34,934,756	2,712,525
2021	35,935,901	12,182,502	10,733,563	10,699,893	11,312,262	44,928,221	(8,992,319)
2022	34,910,404	12,033,274	11,830,074	9,870,919	11,476,397	45,210,664	(10,300,260)
<b>2023</b>	<b>22,562,502</b>	<b>10,275,271</b>			<b>0</b>	<b>10,275,271</b>	<b>12,287,231</b>

Year over Year	Budget %	QTR 1 %	QTR 2 %	QTR 3 %	QTR 4 %	Total %	Budget vs Expenditure (Variance) %
FY19/FY20	103%	38%	30%	99%	46%	54%	-166%
FY20/FY21	-5%	77%	85%	-4%	2%	29%	-432%
FY21/FY22	-3%	-1%	10%	-8%	1%	1%	15%
<b>FY22/FY23</b>	<b>-35%</b>	<b>-15%</b>	<b>-100%</b>	<b>-100%</b>	<b>-100%</b>	<b>-77%</b>	<b>-219%</b>

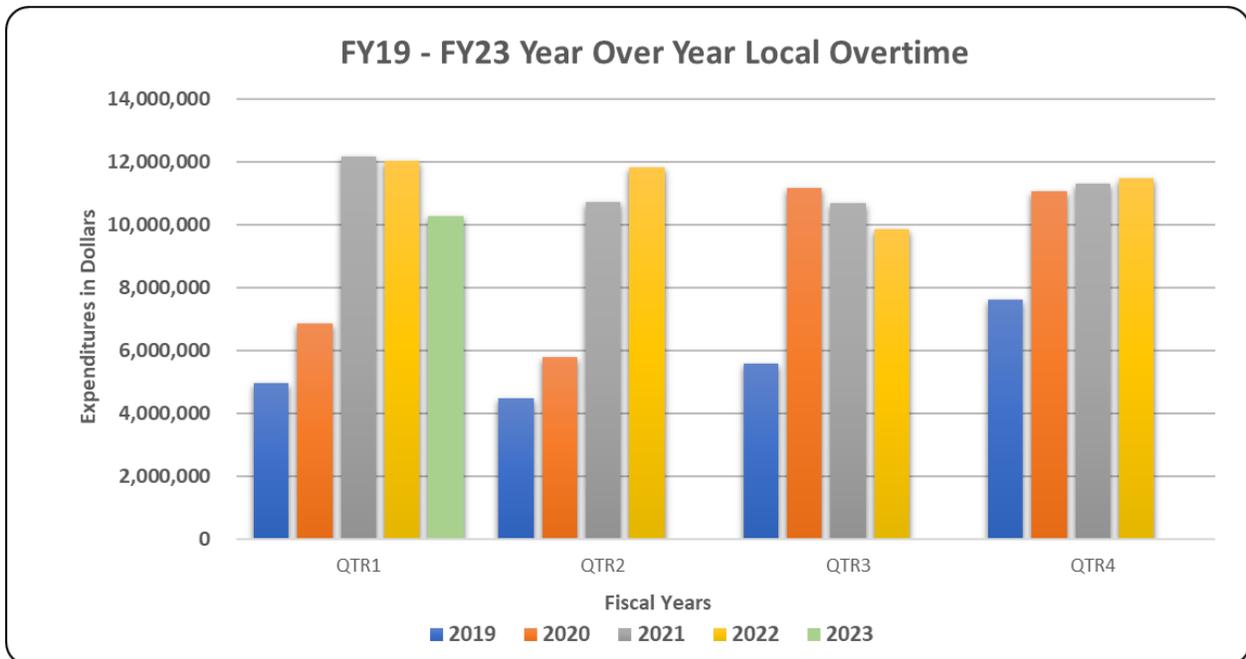


TABLE 47B. FY19 - FY23 YEAR OVER YEAR OVERTIME BUDGET				
Fiscal Year	Original Budget	Reprogramming	Revised Budget	Expenditure
2019	\$18,219,706	\$0	\$18,561,787	\$22,688,185
2020	\$17,064,645	\$11,812,489	\$37,647,281	\$34,934,756
2021	\$21,862,874	\$0	\$35,935,901	\$44,884,823
2022	\$21,866,945	\$0	\$34,910,404	\$45,210,664
2023	\$22,562,502	\$0	\$22,562,502	

**d. What are the metrics the agency uses to analyze overtime use?**

As reported in previous years’ responses to this question, the Department’s overall overtime spending increased since FY15 due primarily to three factors: (1) an arbitration decision that required members of Local 36 to earn time and a half when they work overtime, rather than straight time; (2) the passage of Paid Family Leave (PFL) legislation for District employees, which was not fully funded for many years; and (3) the combination of the closure of Providence Hospital and a sharp increase in call volume in 2019, which required sustained funding of additional units through overtime for the first time since 2016.

Despite these challenges, the Department made some progress in reducing its reliance on overtime in certain categories, by:

- improving its management of the use of leave categories,
- reducing reliance on detailed assignments, and
- moving as much training as possible to on-duty hours, after the launch of the AMR contract.

In FY23, the Mayor and Council funded 50 additional firefighter/EMTs and firefighter/paramedics to better budget to the Department’s staffing factor of 1.41. Once these 50 employees are hired, the Department will be budgeted at a staffing factor of 1.37 (more explanation is provided in response to question 48). This hiring will reduce our reliance on structural overtime to fill daily operational vacancies. In addition, the Department is aggressively hiring and hopes to exceed attrition this year. Thus far in FY23, we have reduced overtime spending compared to last year. We believe these efforts will positively impact the Department’s overtime budget by FY24.

48. Please describe the agency’s efforts in FY22 and FY23, to date, to ensure that paid family leave is utilized according to agency or District protocols.

- a. How much did the agency budget for paid family leave, by fiscal year, in FY19 through FY23?
- b. How much did the agency receive in reprogrammings for paid family leave in those fiscal years?
- c. How much did the agency spend on paid family leave in those fiscal years?
- d. Please provide leave hours, by category, for FY22 and FY23, to date.

The Department does not budget for leave categories. All leave categories fall under the fringe benefits for which every full-time employee is entitled to receive. Nevertheless, the cost of backfilling for members that take leave is included in the Department’s overtime budget. The data in the table below is from the Earnings Summary Report and YOY Overtime Leave:

TABLE 48A. ACTUAL PAID FAMILY LEAVE SPENDING (FY19-FY23 YTD)				
Fiscal Year	Actual Expenditures	Actual Hours	Average OT Impact \$ per Pay Period	Average Hours Per Pay Period
2019	3,804,059	93,764	219,465	3,606
2020	3,138,470	77,138	181,066	2,967
2021	2,485,737	62,925	143,408	2,420
2022	2,721,229	68,927	156,994	2,651
<b>2023 YTD</b>	<b>832,565</b>	<b>20,635</b>	<b>48,033</b>	<b>794</b>

TABLE 48B. LEAVE HOURS BY CATEGORY (FY19-FY23 YTD)						
Fiscal Year	Sick Leave	Light Duty	Annual Leave	Bereavement	Family Leave	Admin/Mil/Sus/Jury
2022	194,392	75,849	335,966	10,188	68,927	52,641
2023 YTD	106,439	61,352	106,085	4,832	29,416	106,511

- e. What is the current staffing factor? How is the staffing factor determined, and when was it last updated?

Fire and EMS has a current operations staffing need of 1.41 FTEs for every apparatus seat that needs to be filled every day on every shift, known as a “staffing factor” or “fill ratio.” The staffing factor is determined by accounting for each employee’s available leave and applying it against the number of hours per seat which must be filled 24/7. Since each seat must be filled 100% of the time, any type of leave creates the need to backfill a seat on overtime at the cost of 1.5x the salary rate.

The Department requires 360 operational employees on each 24-hour shift (this number excludes most supervisory positions, instructors, and certain specialized or administrative positions): 360 FTEs times four shifts equals 1,440 FTEs. Applying the staffing factor of 1.41 to 1,440 results in a total of 2,030 required FTEs.

This is a unique problem to the Department — other agencies can leave open positions vacant without incurring overtime. However, Fire and EMS must fill every seat on every shift every day to maintain a constant level of services, including adequate response times for life-threatening emergencies. Therefore, one FTE requires more than funding for just one FTE; the additional 0.41 FTE ensures that seats are filled when the regularly assigned employee is on leave or detailed to another assignment outside of operations. In addition, due to the Department’s limited administrative resources, it relies on detailed employees for administrative tasks like Training Academy instructors for recruit classes and in-service training, special events staffing, special projects, and other needs.

Currently, operational FTEs are funded to the 1.37 FTE level.

**Staff Training**

**49. What efforts are underway by the agency to partner with local educational institutions for personnel training and certification, including in apparatus maintenance?**

<b>TABLE 49. PERSONNEL TRAINING AND CERTIFICATION</b>	
<b>Education agency</b>	<b>Course</b>
<b>National Fire Academy (NFA)</b>	NFA – Emergency Response to Terrorism
	NFA – Leadership and Supervision
	NFA – Leadership Through Difficult Conversation
	NFA – Strategy and Tactics for Initial Operations
<b>Homeland Security and Emergency Management Agency</b>	NIMS – ICS 300/400
	NIMS – All Hazards Safety Officer
<b>International Fire Service Accreditation Congress (IFSAC) at Oklahoma State University</b>	Airport Firefighter
	Driver/Operator
	<ul style="list-style-type: none"> <li>• Pumper</li> </ul>
	<ul style="list-style-type: none"> <li>• Aerial</li> </ul>
	<ul style="list-style-type: none"> <li>• Tiller</li> </ul>
	<ul style="list-style-type: none"> <li>• Airport Rescue and Firefighting (ARFF)</li> </ul>
	Firefighter I and II
	Fire Officer I and II
	Fire Service Instructor I and II
	Hazardous Materials
	<ul style="list-style-type: none"> <li>• Technician/Operations/Awareness</li> </ul>
	<ul style="list-style-type: none"> <li>• Personal Protective Equipment</li> </ul>
	<ul style="list-style-type: none"> <li>• Mass Decontamination</li> </ul>
	<ul style="list-style-type: none"> <li>• Technical Decontamination</li> </ul>
	<ul style="list-style-type: none"> <li>• Evidence Preservation</li> </ul>
	<ul style="list-style-type: none"> <li>• Product Control</li> </ul>
	<ul style="list-style-type: none"> <li>• Air Monitoring &amp; Sampling</li> </ul>
	<ul style="list-style-type: none"> <li>• Victim Rescue and Recovery</li> </ul>
	<ul style="list-style-type: none"> <li>• Illicit Laboratory Incidents</li> </ul>
Technical Rescue	
<ul style="list-style-type: none"> <li>• Vehicle Rescuer: Awareness/Operations/Technician</li> </ul>	

	<ul style="list-style-type: none"> <li>• Rope Rescuer: Awareness/Operations/Technician</li> <li>• Structural Collapse Rescuer: Awareness/Operations/Technician</li> <li>• Trench Rescuer: Awareness/Operations/Technician</li> </ul>
<b>Poison Control Center</b>	Carbon Monoxide Poisoning
<b>Pacific Agency Training Council</b>	Fire Pattern Recognition Class
<b>Pierce Manufacturer</b>	New Pumper Operator Training
<b>Seagrave Manufacturer</b>	New Pumper Operator Training
<b>Washington Metropolitan Area Transit Authority</b>	Joint Supervisor Training Metro Tunnel Drill
<b>Children’s National Medical Center (CNMC)</b>	Pediatric Advanced Life Support (PALS) <ul style="list-style-type: none"> <li>• Initial Certification</li> <li>• Re-certification</li> </ul>
<b>George Washington University – Medical Faculty Associates</b>	Pediatric Advanced Life Support (PALS) <ul style="list-style-type: none"> <li>• Initial Certification</li> <li>• Re-certification</li> <li>• Advanced Cardiac Life Support (ACLS)</li> <li>• Initial Certification</li> <li>• Re-certification</li> </ul> 12-lead ECG Assessment Course
<b>Medical Doctors of the Washington Hospital Center</b>	Burn Injury Training
<b>George Mason University</b>	Infectious Disease Response Training
<b>O2X Human Performance</b>	Human Performance Training <ul style="list-style-type: none"> <li>• Strength and Conditioning</li> <li>• Nutrition</li> <li>• Sleep</li> <li>• Stress Mitigation</li> <li>• Resilience for Post-Traumatic Stress</li> </ul>
<b>Prince William County Resiliency Center</b>	Stress First Aid Peer Support Team Training
<b>First Responder Center for Excellence</b>	Stress First Aid Team – Train the Trainer

**50. Following the investigation that found that 14 of the 32 cadets in Cadet Class 24 failed the EMT exam, and three cadets cheated, what improvements have been made at the Training Academy?**

The Department Training Division conducts regular reviews of each course offering to ensure it can make improvements before the next administration of the course, including by surveying graduates and instructors.

The investigation into Cadet Class 24 determined personnel offered class members several ways to facilitate success in the program, including: an in-session program with computers issued by the Department; a new mentorship program; removal of differences between training of cadets and recruits; immersion in all aspects of daily life at the Training Academy; a professionally delivered injury prevention/strength program; life coaching; after-hours mentoring; access to free Wi-Fi; personal EMT-B books and stationery products; and additional learning development.

The investigation determined the Department provided ample opportunity to cadets to facilitate their success in this challenging program.

**a. What steps has FEMS taken to foster a supportive learning environment?**

In addition to the efforts described above, the Department holds an open house prior to the start of all classes where new Recruits/Cadets and family members are invited to learn about what will be expected of them as well as what will be provided for them in the months to come. Cadets and Recruits are provided several resources at the start of their training:

- Assigned laptops for use during the entire training;
- 24-hour access to online learning materials (including the textbook that can read aloud to them, chapter summaries, quizzes, PowerPoint presentations);
- Daily tutoring sessions (including on weekends);
- Dedicated instructors and instructor assistants to provide stability and familiarity; and
- A “Life Skills” curriculum is also in development to include subjects such as communication, relationships, mental health, etc.

We also started a mentoring program this year focused solely on recruits and cadets that will offer an additional layer of support.

**b. When a cadet does not pass the EMT exam, can they re-take the exam? If so, how many times can a cadet re-take the EMT exam?**

All exams at the Training Academy may be re-taken once resulting in a total of two attempts. The NREMT exam may be re-taken twice for a total of three attempts.

**c. What steps has FEMS taken to preserve the integrity of the exam and ensure that test takers cannot access the internet during the exam?**

Two additional proctors are assigned for all written/computerized exams, resulting in a minimum of three proctors present for every exam. At least one proctor can see the screens of all test takers if computers are used for the examination.

**51. Please provide an update on implementation of Title III Subtitle F of the Fiscal Year 2023 Budget Support Act of 2022 (D.C. Law 24-0167).**

The Department is required to develop and provide for members of the Operations Division instruction on best practices for identifying, and interacting with individuals living with, Alzheimer’s Disease or other dementias. The Department is committed to providing compassionate care to patients and training our members to identify and assess patients’ medical needs while accounting for cognitive and behavioral deficits. We are compliant with D.C. Code § 5-441(d).

We have a demonstrated track record of creating and delivering training on these topics, specifically designed for the provision of emergency medical services to cognitively

compromised patients. Members receive instruction to recognize dementia symptoms, understand dementia-related behavioral changes, communicate effectively, and refer a person for support where appropriate.

Our providers must be certified by the National Register of Emergency Medical Technicians (NREMT) as a condition of employment and sponsorship by the Department Medical Director under District law. According to the NREMT's National Continued Competency Program – guidelines by which we design and deliver specific topics of education – providers must receive both initial and continuing education every two years on dementia/Alzheimer's patients, specifically in courses on special healthcare needs, and psychiatric and behavioral health emergencies.

In our initial NREMT-Basic course provided to recruits, dementia and Alzheimer's are covered in the following parts of the DC Health-approved curriculum:

- “Unique Anatomy, Physiology, and Pathophysiology Considerations for Injured Cognitively Impaired Patients;”
- “Trauma in the Cognitively Impaired Patient;”
- “Dementia – A Chronic, Generally Irreversible Condition That Causes a Progressive Loss of Cognitive Abilities, Psychomotor Skills, and Social Skills;”
- “Neurovascular System Anatomical and Physiological Changes;”
- “Nervous System Disorders: Other Conditions of the Brain;” and
- “Psychobehavioral Disorders: Organic Psychoses.”

We also train on the topic in continuing education. In 2021, for example, all members received training on caring for patients with altered mental status, specifically those with Alzheimer's and dementia.

The Department did not engage, pursuant to D.C. Code § 5-441(e), the Department of Health, the Department of Aging and Community Living, and the Office of the Attorney General, regarding this curriculum during the performance period. We plan to do so during FY23.

**52. Please provide an update on the agency's efforts to stand up a paramedic training program, including estimate timeline and costs to stand up this program.**

*See, attachment for Question 52.*

The Department will reimburse tuition for attendance at accredited college programs from degree-granting institutions, subject to budgetary limits. Any member may initiate a request for college tuition reimbursement. The Department will equally allot the budgeted funds to all members who apply for the funds, capping reimbursement at a maximum of \$500 per course. Members are responsible for all other expenses including, but not limited to, charges for books, transportation, parking, application, readmission, graduation, add/drop fees, and all other such fees or service charges.

There is currently no standalone paramedic training program within the District, which limits District residents' opportunities to train for this well-paying and rewarding career. The District of Columbia is the only state without a paramedic program. The Department requires a regular stream of applicants for paramedic vacancies to keep up with attrition and the promotion of paramedics into supervisory positions. Currently, the Department hires candidates who already have achieved the National Registry of Emergency Medical Technicians (NREMT) paramedic certification.

The development of a paramedic training program using District resources is not funded in FY22 or FY23.

### *Employee Wellness*

**52. Please describe the agency's member wellness activities in FY22 and FY23, to date, including mental health supports, and the O2X program and any related expenditures.<sup>1</sup>**

#### Mental Health

In FY22, the Peer Support team, a partnership between the union and the Department that trains members in how to provide peer support to employees, assisted over 200 members, including providing support at Engine 1 and Truck 2 following the death of an active member. This assistance includes referral to professional mental health treatment, including inpatient treatment for members with more significant substance abuse and mental health challenges. The team conducted training for each FY22 recruit, cadet, supervisor class. A pilot program, Wellness Wednesday, was conducted in May and June. The team has two fully trained therapy K9's with three more in training.

In FY23, the Peer Support team will continue the mission of getting information and assistance to anyone in need. O2X and Peer Support are partnering to centralize the list of resources to the current O2X app. Peer Support is planning for the month of May (Mental Health Awareness Month) to present different resources and educational items to the members.

The Department will hire a Behavioral Health Coordinator to coordinate functions related to the Behavioral Health Program in FY23. This coordinator will supplement the behavioral health clinicians who work at the Police and Fire Clinic.

#### O2X

The Department budgeted \$800,000 for the O2X program in both FY22 and FY23.

In FY22, the O2X On-Site Specialist Team completed the following projects in collaboration with the Department:

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<sup>1</sup> The Committee's questions contain two numbered "52." This is the second Question 52.

Projects/Initiatives

- Weight Room Build Outs (5): Fleet Maintenance, Engine 23, Engine 10 / Truck 13, Engine 15 / Rescue Squad 3, Engine 18 / Truck 7
- Acquired over \$30,000 worth of donations for Training Academy Gym from 5 separate locations.
- Bi-annual Certification Evolution: 4 days of training with Special Operations Unit, enhancing the physical aspect with the Draeger BG4 Closed Circuit Apparatus. (45 participants)
- 2nd Annual Transformation Challenge with (110+ participants)
- Worked with D.C. Summer Youth program for 2 months, teaching youth about nutrition, healthy lifestyles, recovery, wellness, and proper movement patterns.
- Created Operational Suitability Program for recruits/cadets.

Overall Metrics

TABLE 52. O2X METRICS (FY22 only)		
Type	Item	Number
<b>On-Site at Training Academy</b>	Rehabilitation / Therapy sessions	1021
	Recruit / Cadet Training sessions	631
	Classes Graduated (93% injury free)	5
	Individual 1:1 Training	479
	Nutrition Consultations	453
	Strength Training Consultations	254
	EAT, SWEAT, THRIVE Educational Classes	75
<b>Across the Department</b>	Firehouse Visits (All Battalions)	238
	Group Training Sessions (Engines 1, 2, 3, 4, 9, 10, 12, 14, 15, 16, 18, 22, 23, 24, 26, 30, 32, 33, Fireboat, Training Academy, PR Harris)	130
	Firehouse Cooking Demonstrations (Engines 1, 2, 3, 4, 6, 7, 8, 9, 10, 12, 13, 15, 16, 18, 20, 21, 22, 24, 26, 27, 30, 31 Fireboat, Training Academy)	81
	Training Programs Written	50
	Total Days of Programming	1148
	Return to work program (members returned to full duty status)	32

In addition to the courses listed above:

- Each recruit and cadet class has specifically designed workout routines based upon the individual member’s need.
- There are 17 members in the return-to-work program. The on-site rehabilitation specialist works with approximately 30 members per week (detailed for the program and walk-ins combined).
- O2X has also delivered a workshop every weekend since November 2022. These workshops are broken down into four blocks. There are four deliveries every weekend. The four courses offered are Injury Risk Reduction, Mental Performance Readiness

Assessment, Building Resiliency through Yoga and Meditation, and Fueling for Performance.

- To date, 585 members have participated in a workshop. Approximately 1,000 members will participate in the workshop administration through the end of April 2023.
- We are already seeing measurable results with employees losing excess weight, improving their overall health, and reducing the amount of time off duty due to injuries and illnesses.

**53. Please provide the funding expended in FY22 and FY23, to date, on the implementation of the Fire and Emergency Medical Services Employee Presumptive Disability Amendment Act of 2012 (D.C. Law 19-331).**

In FY22, the Department spent \$23,982.12 on the treatment of covered cases.

**a. Was any funding reprogrammed from the PFC contract or presumptive disability funding for other uses, either internal or external to the agency?**

Yes. In FY22, the Department reprogrammed \$584,180 from presumptive disability funding to fund an annual exam process (both entry and promotional), which previously did not have dedicated funding. This decision was made after several consecutive years of underspending in this budget category. Should the need for funding for the treatment of any members over and above the budgeted amount arise in the future, we will prioritize finding the funding for that purpose.

<b>TABLE 53A. PRESUMPTIVE BUDGET AND SPENDING</b>			
	<b>FY22 Budget</b>	<b>FY22 Expenditures</b>	<b>FY23</b>
<b>Presumptive Disability</b>	\$1,808,051	\$23,982	\$618,805
<b>Other Usages of Presumptive Funding</b>			
FY 2022 Promotion Exam	\$584,180		
<b>Other Usages Total</b>	<b>\$584,180</b>		

**b. Please provide a chart for the PFC and presumptive disability line items.**

<b>TABLE 53B. PRESUMPTIVE DISABILITY DETERMINATIONS</b>	
<b>Presumptive Type</b>	<b>Number of Cases</b>
Cardiac	2
Cancer	1
Infectious Disease	0

**54. Does FEMS track lost time injuries? If so, please provide the data collected.**

For FY22, the following injuries (broken down by rank) occurred in the Performance of Duty. There was a total of 332 injuries which resulted in 92,198 hours of lost time.

<b>TABLE 54. LOST TIME</b>		
<b>Title</b>	<b>Amount</b>	<b>Hours</b>
Assistant Fire Chief	\$3,774.23	40
Assistant Marine Pilot	\$2,520.14	60
Battalion EMS Supervisor	\$84,360.05	1332
Battalion Fire Chief	\$65,576.71	1192
Captain	\$166,332.05	2990.5
Captain Paramedic	\$55,880.52	893
Deputy Fire Chief	\$5,687.99	56
Fire Arson Investigator (Armed)	\$74,670.71	1472
Fire Inspector	\$178,499.17	3813
Fire Inspector Tech	\$12,748.82	268
Fire Investigator	\$1,235.59	30
Firefighter	\$74,163.13	1924
Firefighter / Paramedic	\$12,575.46	359
Firefighter EMT	\$1,551,752.44	45926
Firefighter Paramedic	\$212,613.45	5549.5
Firefighter Paramedic Tech	\$13,491.80	325
Firefighter Tech	\$439,301.09	10798
Firefighter Vice Tech	\$10,879.18	318.5
Lieutenant	\$473,008.15	9190
Lieutenant Paramedic	\$27,156.53	516
Paramedic Firefighter	\$34,801.07	1066
Sergeant	\$108,396.67	2559
Sergeant Aide	\$11,034.29	242.5
Sergeant Paramedic	\$59,399.52	1279
<b>Grand Total</b>	<b>\$3,679,858.76</b>	<b>92198</b>

Lost time injuries for FY23, Quarter 1, have not been calculated.

*Service Delivery*

**55. Please provide monthly FEMS response time data, by classification of incident, corresponding NFPA standard, and fiscal year, for FY19 to FY23, to date.**

- a. For EMS response time, include the:**
- i. Percentage of high priority EMS calls when a first responding EMT arrived in 5 minutes or less;**
  - ii. Percentage of higher priority EMS calls when a first responding EMT arrived in 5 minutes or less and a Paramedic arrived in 9 minutes or less;**
  - iii. Percentage of highest priority EMS calls when a first responding EMT arrived in 5 minutes or less and two Paramedics arrived in 9 minutes or less; and**
  - iv. Percentage of high priority EMS calls when a FEMS transport unit arrived in 9 minutes or less.**

<b>TABLE 55(a). EMS RESPONSE TIME MEASURE</b>					
<b>Measure</b>	<b>FY19</b>	<b>FY20</b>	<b>FY21</b>	<b>FY22</b>	<b>FY23</b>
Percentage of high priority EMS calls when a first responding EMT arrived in 5 minutes or less.	55.7%	53.4%	50.6%	48.7%	46.9%
Percentage of higher priority EMS calls when a first responding EMT arrived in 5 minutes or less and a Paramedic arrived in 9 minutes or less.	45.4%	43.7%	41.9%	40.0%	37.9%
Percentage of highest priority EMS calls when a first responding EMT arrived in 5 minutes or less and two Paramedics arrived in 9 minutes or less.	60.7%	54.4%	51.9%	50.7%	48.4%
Percentage of high priority EMS calls when a FEMS transport unit arrived in 9 minutes or less.	79.2%	77.8%	75.1%	72.2%	69.1%

You will note our increase in response times since FY19. We believe this is due to a variety of factors, including the COVID-19 pandemic (which required extensive PPE and decontamination in the first year), an increase in traffic calming strategies across the District, a decrease in AMR unit availability, and a sharp increase in hospital drop times.

**NOTES:**

- FY23 data is complete through 12/31/2022.
- Data presented in Table 55(a). may reflect inaccuracies due to malfunctions of vehicle proximity location equipment (commonly, the HALO system) previously reported and now corrected.

- b. For fire response time, include the:
- i. Percentage of structure fire calls when a first responding fire engine arrived in 5 minutes 20 seconds or less;
  - ii. Percentage of structure fire calls when a first alarm assignment arrived in 9 minutes 20 seconds or less.

TABLE 55(b). Fire Response Time Measure					
Measure	FY19	FY20	FY21	FY22	FY23
Percentage of structure fire calls when a first responding fire engine arrived in 5 minutes 20 seconds or less.	92.4%	94.3%	91.8%	94.3%	93.8%
Percentage of structure fire calls when a first alarm assignment arrived in 9 minutes 20 seconds or less.	85.5%	89.5%	85.7%	88.2%	87.0%

**NOTES:**

- FY23 data is complete through 12/31/2022.
- Data presented in Table 55(b). may reflect inaccuracies due to malfunctions of vehicle proximity location equipment (commonly, the HALO system) previously reported and now corrected.

**56. How many BLS and ALS calls did FEMS receive in FY22 and FY23, to date, by month?**

TABLE 56A. EMS CALLS BY MONTH (FY22)			
FY22 EMS Calls (by Month)	BLS Calls	ALS Calls	EMS Calls
October 2021	8,641	5,064	13,705
November 2021	7,469	4,514	11,983
December 2021	8,526	4,964	13,490
January 2022	7,402	4,569	11,971
February 2022	6,619	3,902	10,521
March 2022	7,943	4,638	12,581
April 2022	7,953	4,740	12,693
May 2022	8,526	5,423	13,949
June 2022	8,560	5,288	13,848
July 2022	9,087	4,846	13,933
August 2022	9,001	4,683	13,684
September 2022	8,600	4,662	13,262
Total Calls	98,327	57,293	155,620

<b>TABLE 56B. EMS CALLS BY MONTH (FY23 TD)</b>			
<b>FY23 EMS Calls (by Month)</b>	<b>BLS Calls</b>	<b>ALS Calls</b>	<b>EMS Calls</b>
October 2022	8,500	4,881	13,381
November 2022	8,471	4,912	13,383
December 2022	8,241	4,756	12,997
Total Calls	25,212	14,549	39,761

**NOTES:**

- FY23 data is complete through 12/31/2022.
- Call counts are tabulated by FEMS operating days, beginning on 10/01 at 07:00:00 AM and ending on 10/01 (of the following year) at 06:59:59 AM.

**57. What is the rate of BLS transports by ALS providers for FY22 and FY23, to date, and vice versa?**

<b>TABLE 57A. TRANSPORTS BY LEVEL OF SERVICE AND UNIT TYPE (FY22)</b>				
<b>DCFEMS Unit Type</b>	<b>ALS Transports</b>	<b>Percentage of ALS Transports</b>	<b>BLS Transports</b>	<b>Percentage of BLS Transports</b>
ALS Medic Unit	18,601	92%	1,160	6%
BLS Ambulance	3,208	12%	23,145	87%

<b>TABLE 57B. TRANSPORTS BY LEVEL OF SERVICE AND UNIT TYPE (FY23 TD)</b>				
<b>DCFEMS Unit Type</b>	<b>ALS Transports</b>	<b>Percentage of ALS Transports</b>	<b>BLS Transports</b>	<b>Percentage of BLS Transports</b>
ALS Medic Unit	4,909	92%	287	5%
BLS Ambulance	936	13%	6,407	87%

**NOTES:**

- Advanced Life Support (ALS) level of service transports include Paramedic assessment and/or monitoring during transport, and two or more ALS procedures such as cardiac monitoring, IV insertion, medication administration, or other procedures. Basic Life Support (BLS) level of service transports include Emergency Medical Technician (EMT) or Paramedic assessment and/or monitoring during transport.
- The percentage of BLS transport of ALS patients frequently includes circumstances where a paramedic may board a BLS ambulance to provide ALS interventions to save time in life threatening circumstances (rather than wait for an ALS medic unit). This ability is a strength of our two-tiered, fire-based system that includes paramedic engine companies and field EMS supervisors.

- The FY22 BLS utilization rate by ALS Medic Units was 1,160 transports (or 6% of all patients transported by ALS Medic Units). For FY22, 471 (or 2%) of 20,232 ALS Medic Unit transport records could not be uniquely identified by level of service.
- The FY23 Q1 BLS utilization rate by ALS Medic Units was 287 transports (or 5% of all patients transported by ALS Medic Units). For FY23 Q1, 471 (or 2%) of 5,342 ALS Medic Unit transport records could not be uniquely identified by level of service.
- The FY22 ALS utilization rate by BLS Ambulances was 3,208 transports (or 12% of all patients transported by BLS Ambulances). For FY22, 247 (or 1%) of 26,600 BLS Ambulance transport records could not be uniquely identified by level of service.
- The FY23 Q1 ALS utilization rate by BLS Ambulances was 936 transports (or 13% of all patients transported by BLS Ambulances). For FY23 Q1, 54 (or 2%) of 7,397 BLS Ambulance transport records could not be uniquely identified by level of service.
- Both FY22 and FY23 Q1 level of service utilization rates were produced using billed level of service data. Billed level of service data includes ALS assessment prior to BLS transport by BLS Ambulance, resulting in ALS level of service categorization.

**58. How does FEMS reduce the strain on high-volume engine companies? Please list each engine company in the District, by volume of calls in FY22 and FY23, to date.**

<b>TABLE 58A. TOTAL RESPONSES (CALLS) BY ENGINE COMPANY (FY22)</b>									
<b>ENG Company</b>	<b>EMS Calls</b>	<b>FIRE Calls</b>	<b>OTH Calls</b>	<b>TOTAL Calls</b>	<b>EMS/Day</b>	<b>FIRE/Day</b>	<b>OTH/Day</b>	<b>TOTAL/Day</b>	<b>CALL RANK</b>
E10	4,522	1,568	160	6,250	12	4	< 1	17	1
E30	4,630	1,291	182	6,103	13	4	< 1	17	2
E33	4,518	1,151	181	5,850	12	3	< 1	16	3
E32	4,098	1,451	232	5,781	11	4	1	16	4
E15	3,558	1,591	150	5,299	10	4	< 1	15	5
E25	3,677	1,249	224	5,150	10	3	1	14	6
E27	3,611	1,219	179	5,009	10	3	< 1	14	7
E19	3,167	1,534	204	4,905	9	4	1	13	8
E26	3,596	913	122	4,631	10	3	< 1	13	9
E16	2,423	1,790	106	4,319	7	5	< 1	12	10
E11	2,749	1,314	168	4,231	8	4	< 1	12	11
E06	2,236	1,762	158	4,156	6	5	< 1	11	12
E18	2,471	1,541	72	4,084	7	4	< 1	11	13
E08	2,448	1,519	106	4,073	7	4	< 1	11	14
E03	2,306	1,257	57	3,620	6	3	< 1	10	15
E24	2,307	1,139	152	3,598	6	3	< 1	10	16
E09	1,879	1,611	104	3,594	5	4	< 1	10	17
E07	2,347	1,066	110	3,523	6	3	< 1	10	18
E14	2,099	951	130	3,180	6	3	< 1	9	19
E17	1,988	889	138	3,015	5	2	< 1	8	20
E22	2,054	756	135	2,945	6	2	< 1	8	21
E02	1,581	1,269	52	2,902	4	3	< 1	8	22

E04	1,222	1,514	82	2,818	3	4	< 1	8	23
E13	1,695	783	188	2,666	5	2	1	7	24
E21	1,329	1,219	68	2,616	4	3	< 1	7	25
E20	1,298	848	193	2,339	4	2	1	6	26
E12	1,268	969	81	2,318	3	3	< 1	6	27
E31	1,344	733	133	2,210	4	2	< 1	6	28
E01	908	1,108	142	2,158	2	3	< 1	6	29
E23	838	912	42	1,792	2	2	< 1	5	30
E05	825	830	71	1,726	2	2	< 1	5	31
E28	502	744	68	1,314	1	2	< 1	4	32
E29	432	504	20	956	1	1	< 1	3	33
Total Calls	75,926	38,995	4,210	119,131	208	107	12	326	ALL

<b>TABLE 58B. TOTAL RESPONSES (CALLS) BY ENGINE COMPANY (FY23 TD)</b>									
<b>ENG Company</b>	<b>EMS Calls</b>	<b>FIRE Calls</b>	<b>OTH Calls</b>	<b>TOTAL Calls</b>	<b>EMS/ Day</b>	<b>FIRE/ Day</b>	<b>OTH/ Day</b>	<b>TOTAL/ Day</b>	<b>CALL RANK</b>
E10	1,260	461	34	1,755	14	5	< 1	19	1
E30	1,160	389	47	1,596	13	4	1	17	2
E32	1,053	411	62	1,526	11	4	1	17	3
E33	1,111	301	36	1,448	12	3	< 1	16	4
E15	947	425	34	1,406	10	5	< 1	15	5
E19	888	439	49	1,376	10	5	1	15	6
E25	974	362	32	1,368	11	4	< 1	15	7
E27	929	329	46	1,304	10	4	1	14	8
E06	652	551	17	1,220	7	6	< 1	13	9
E26	915	267	28	1,210	10	3	< 1	13	10
E18	699	478	19	1,196	8	5	< 1	13	11
E08	740	419	28	1,187	8	5	< 1	13	12
E16	626	535	19	1,180	7	6	< 1	13	13
E11	753	386	35	1,174	8	4	< 1	13	14
E03	687	382	12	1,081	7	4	< 1	12	15
E09	513	466	30	1,009	6	5	< 1	11	16
E07	651	330	20	1,001	7	4	< 1	11	17
E24	595	343	31	969	6	4	< 1	11	18
E02	484	397	11	892	5	4	< 1	10	19
E14	565	255	48	868	6	3	1	9	20
E04	381	447	20	848	4	5	< 1	9	21
E17	539	269	36	844	6	3	< 1	9	22
E22	586	234	17	837	6	3	< 1	9	23
E13	508	230	46	784	6	3	1	9	24
E21	369	363	32	764	4	4	< 1	8	25
E20	401	277	44	722	4	3	< 1	8	26
E01	298	351	35	684	3	4	< 1	7	27
E12	347	309	17	673	4	3	< 1	7	28
E31	365	219	25	609	4	2	< 1	7	29
E23	207	254	10	471	2	3	< 1	5	30
E05	216	227	19	462	2	2	< 1	5	31
E28	151	239	10	400	2	3	< 1	4	32
E29	132	148	4	284	1	2	< 1	3	33
Total Calls	20,702	11,493	953	33,148	225	125	10	360	ALL

## NOTES:

- FY23 data is complete through 12/31/2022.
- Call counts are tabulated by FEMS operating days, beginning on 10/01 at 07:00:00 AM and ending on 10/01 (of the following year) at 06:59:59 AM.
- Call rank #1 has the most calls. Call rank #33 has the fewest calls. The top four Engine Companies are shown in red (these four engines responded to approximately 1 out of every 5 calls during both FY22 and FY23 to date).

**59. What are FEMS' procedures for communicating with the Department of Behavioral Health about overdose patients? Repeat patients? Please provide the number of overdose and repeat overdose patients FEMS treated in FY22 and FY23, to date.**

The Department of Behavioral Health (DBH) has direct access to the Department's electronic patient care reports. DBH uses this data to build their overdose models through the Overdose Mapping and Application Program (ODMAP). ODMAP provides near real-time suspected overdose surveillance data to support public safety and public health efforts in mobilizing an immediate response to a sudden increase or spike in overdose events. DBH has sufficient access to track repeat overdose patients.

In addition, the Department has collaborated with DBH on expanding our Street Calls team to include an Opioid Response component. Street Calls added two DBH-funded Community Outreach Specialists (COS) to develop two teams of a paramedic matched with a COS to proceed immediately to those patients who receive Naloxone (Narcan) for a suspected opioid overdose but who subsequently refuse EMS transport.

In FY22, the Department responded to 2,771 incidents where our providers primary impression was suspected or exposure to an opiate substance. In FY23, to date, that number is 990.

When FEMS units are on the scene of a patient who has experienced a suspected opioid overdose and is refusing transport, they contact the Opioid Response Team which is a component of the FEMS Street Calls Team, which includes one Street Calls member and a Community Outreach Specialist. The requesting unit should deliver a radio report on channel OC14 and provide the team with the patients last known location to include address, and demographics. Requesting units will not be required to stay on scene and wait the arrival of the Opioid Response Team.

**60. How much Naloxone did FEMS expend in FY22 and FY23, to date, on Naloxone, and how much was budgeted?**

The Department does not have a specific Naloxone budget line. Purchases for this medication are made through our emergency drugs budget. See chart below.

<b>TABLE 60. NALOXONE SPENDING</b>		
	<b>FY22</b>	<b>FY23 YTD</b>
Total Emergency Drugs budget	\$600,000.00	\$800,000.00
Total Spent - Emergency Drugs	\$600,000.00	\$52,192.34
Total Spent on Narcan	\$212,510.91	\$40,365.86

**61. How have patient outcomes changed in FY22 and FY23, to date? Please provide any relevant data tracked by the agency, including cardiac arrest survival rates.**

Starting in January 2011, the Department began submitting cardiac arrest data to the Cardiac Arrest Registry to Enhance Survival (CARES). CARES was developed to help communities determine standard outcome measures for out-of-hospital cardiac arrest (OHCA) locally allowing for quality improvement efforts and benchmarking capability to improve care and increase survival.

The FY21 (and forward) measures include cardiac arrest survival rates for cardiac etiology cases, and bystander intervention rates for CPR and AED use. The tables below show FY22 and FY23 Q1 survivability measures (pending closure means CARES has not completed and updated all agency and hospital data, which occurs each January or later for the previous year), as well as survival rates going back to FY 12. You will note overall improvement since 2015, a dip in survival and bystander CPR during the pandemic, and a hopeful sign of a trend back to increased survival in FY 22.

# Cardiac Arrest Outcome (FY-23)

## Utstein Results – Cardiac Etiology (PENDING CLOSURE)

### DCFEMS Data

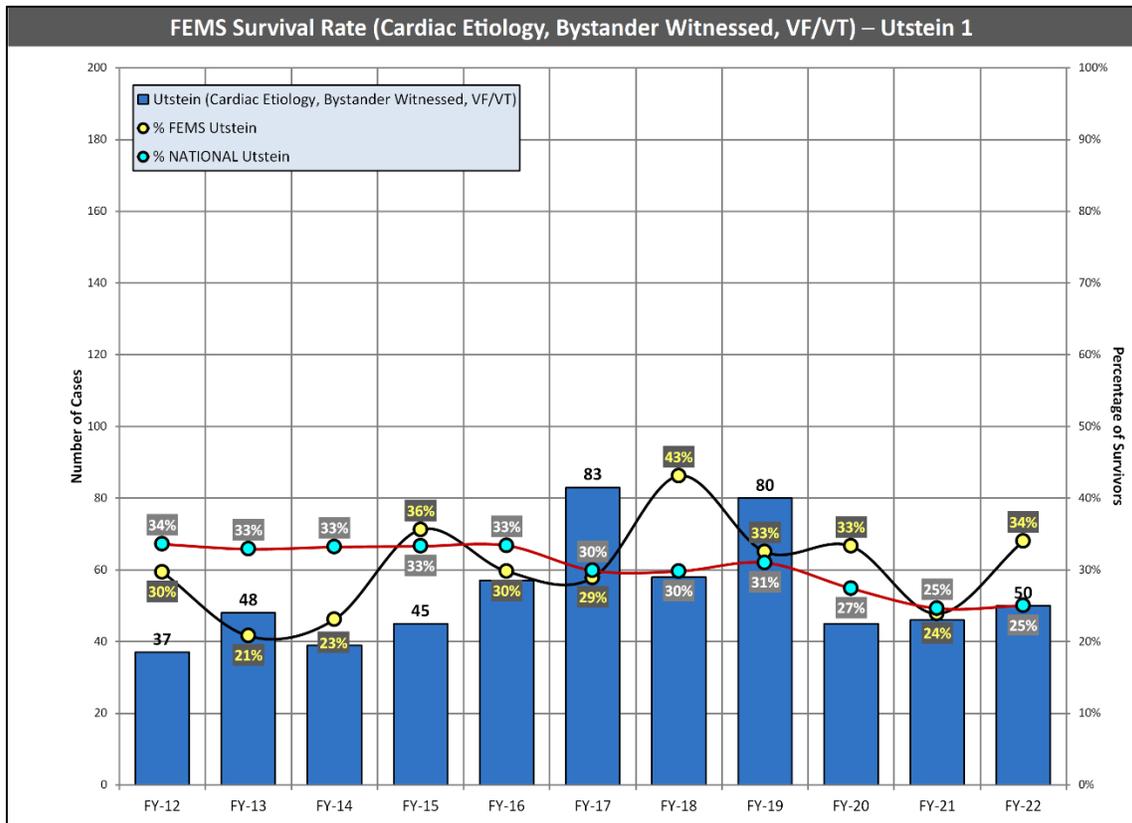
Cardiac Etiology Survival Rates	
Overall:	4.7% (190)
Bystander Wit'd:	12.8% (47)
Unwitnessed:	.8% (125)
Utstein (1):	40.0% (15)
Utstein Bystander (2):	25.0% (8)

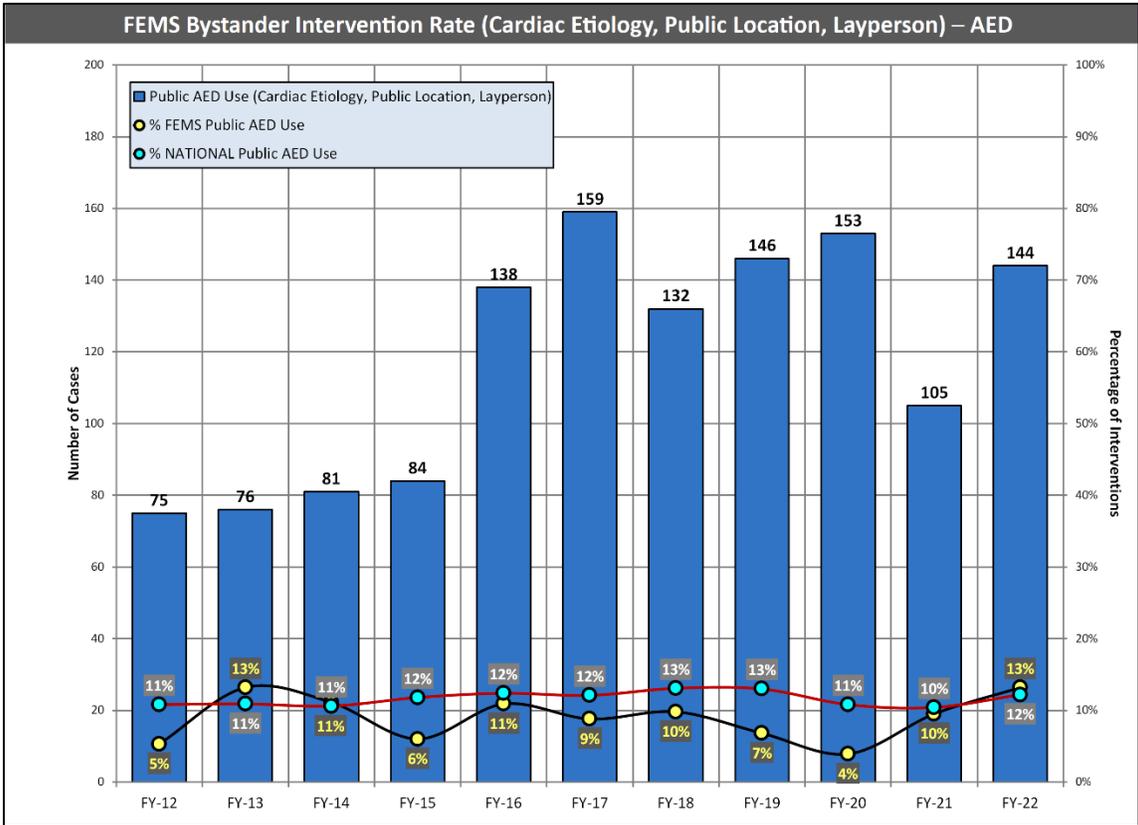
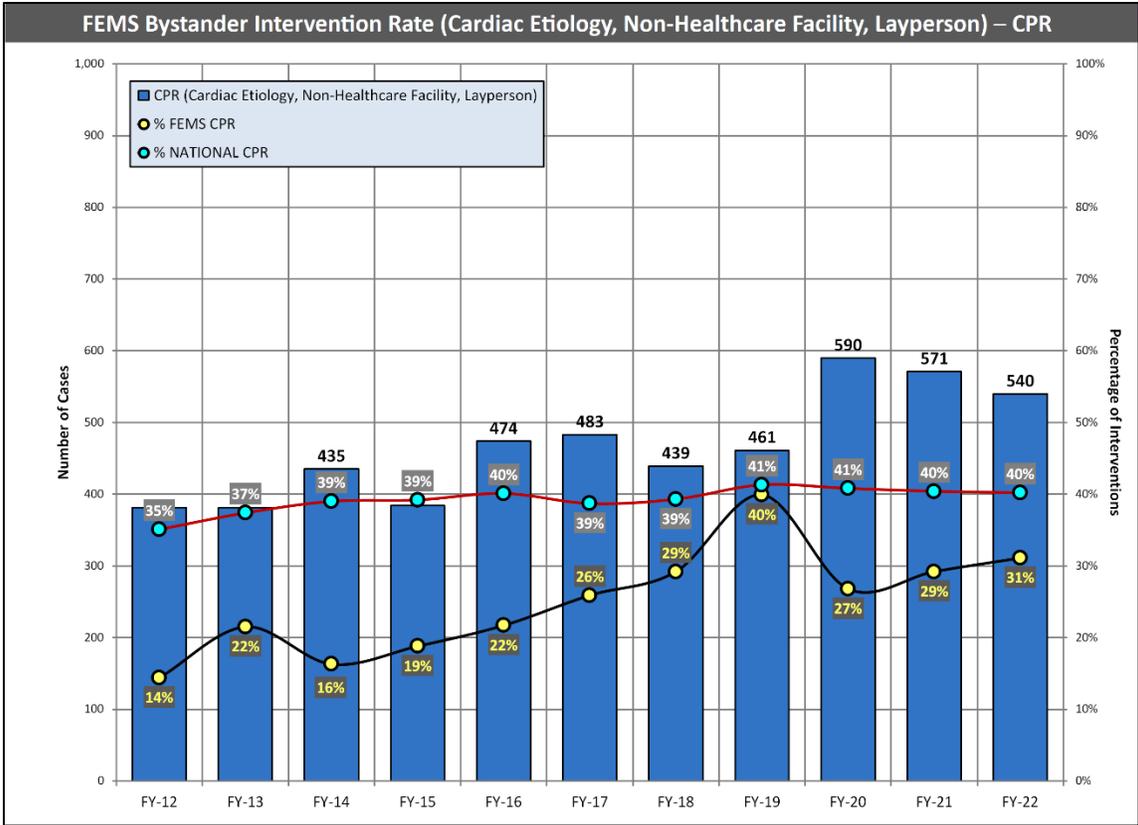
Bystander Intervention Rates	
CPR:	26.4% (140)
Public AED Use:	3.0% (33)

### NATIONAL Data

Cardiac Etiology Survival Rates	
Overall:	5.8% (28,790)
Bystander Wit'd:	9.4% (11,074)
Unwitnessed:	1.9% (14,734)
Utstein (1):	22.0% (3,361)
Utstein Bystander (2):	24.8% (2,007)

Bystander Intervention Rates	
CPR:	40.7% (22,067)
Public AED Use:	13.3% (3,319)





## NOTES:

- FY22 Cardiac arrest survival and public intervention rates will be updated on the Department's cardiac arrest website when CARES data closes.
- See, <https://fems.dc.gov/page/cardiac-arrest> for more information.

### **62. What has FEMS done to divert low-acuity callers from utilizing EMS services in FY22 and FY23, to date?**

The Department continues to promote the *Right Care, Right Now* nurse triage line and has continued to divert stable, intoxicated to the Regional Addiction Prevention (RAP) program for sobering.

FY22 (10/1/21 - 9/30/22): 213 completed RAP transports; of these 213, we have outcomes on 177 (83%)

- Left After Sobering - 106 (60.0%)
- Entered Withdrawal Management/Detox - 66 (37.2%)
- Entered Longer Term Treatment - 5 (2.8%)

FY23 Q1 (10/1/21 - 12/31/22): 50 completed RAP transports

We believe that our partnership with this sobering resource has not only helped to relieve the strain of EMS and the crowding in the local emergency departments but has provided a pathway to recovery for some of these individuals.

### **63. Please describe the status of the Nurse Triage Line (“NTL”), including Ready Responders.**

In FY22, the Department continued to improve the *Right Care, Right Now* Nurse Triage Line (NTL). The NTL assesses 911 calls with low acuity illnesses and injuries and, where appropriate, refers those calls to self-care, telemedicine, a community clinic, or transport to a hospital. In FY22, the *Right Care, Right Now* nurse triage line diverted 5,765 of the 911 callers to alternative destinations, of which, 576 were to Ready Responders. The Department continues to engage a third-party vendor to coordinate digital outreach and education on the appropriate use of 911 to a growing list of text and email subscribers that includes FEMS high-volume utilizers, every patient referred to the NTL since launch, and individuals who sign up for the list, as well as all the DC Medicaid beneficiaries. The Department continues to partner with local clinics to increase clinic capacity. In FY22, we added four clinic sites from the Medstar Urgent Care System, Cedar Hill Urgent Care facility in Ward 8, the PM Peds, a pediatric clinic, Healthcare for Sick Children (HSCN) Network, and Dispatch Health which is a national company that provides mobile urgent care. We are currently implementing a 24-hour telehealth service with Envision Health.

- a. How, specifically, did FEMS use the funding allocated for the NTL in FY22 and FY23, to date?

TABLE 63. NTL PROGRAM BUDGET		
	FY 22	FY23 TD
AMR (Nurse staffing and operations)	\$860,760	\$860,760
Nurse Triage Outreach Funds	\$95,000	\$95,000
Department of For-Hire Vehicles (private and uninsured transport)	\$35,000	\$35,000
<b>Total</b>	<b>\$990,760</b>	<b>\$990,760</b>

- b. Please provide the number of calls diverted to the NTL each day in FY22 and FY23, to date, as well as the number of calls returned from a nurse.

See chart and table, below:

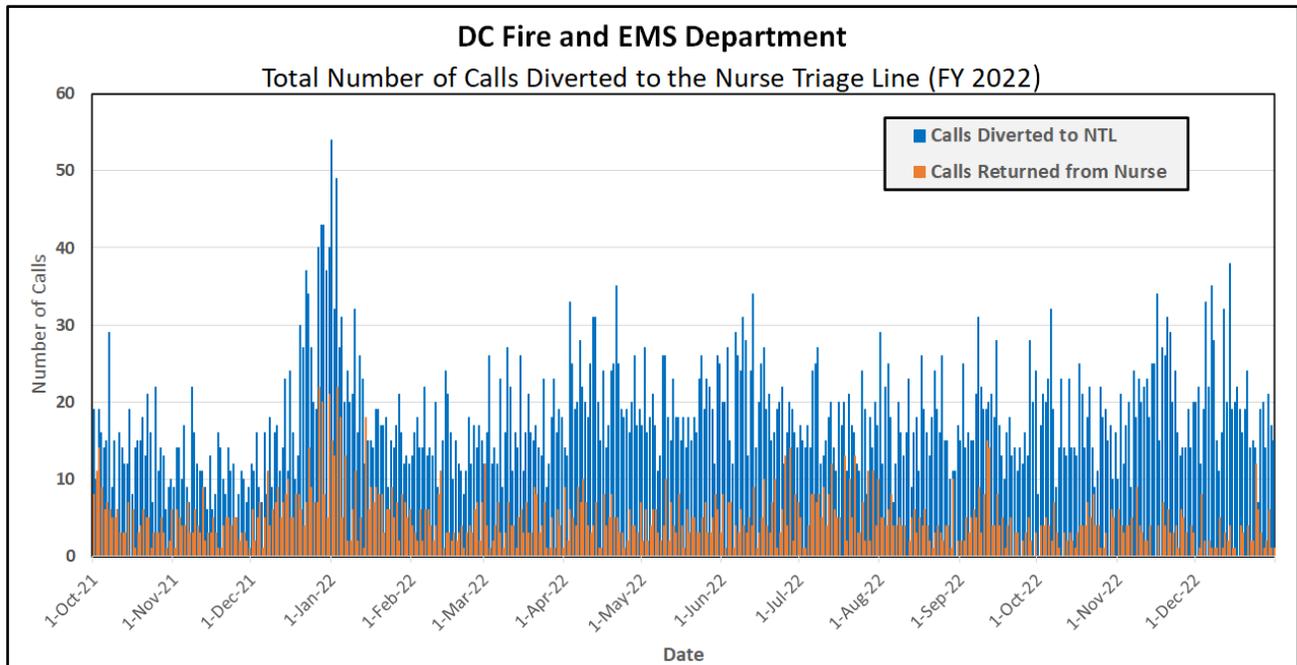


TABLE 63B. TOTAL CALLS TO AND FROM NURSE					
Date	Calls Diverted to NTL	Calls Returned from Nurse	Date	Calls Diverted to NTL	Calls Returned from Nurse
1-Oct-21	19	8	1-Apr-22	14	9
2-Oct-21	10	11	2-Apr-22	13	2
3-Oct-21	19	14	3-Apr-22	33	6
4-Oct-21	16	9	4-Apr-22	25	5
5-Oct-21	14	6	5-Apr-22	19	4
6-Oct-21	15	7	6-Apr-22	20	9
7-Oct-21	29	6	7-Apr-22	28	7
8-Oct-21	9	5	8-Apr-22	22	10
9-Oct-21	15	5	9-Apr-22	20	7
10-Oct-21	6	6	10-Apr-22	18	4
11-Oct-21	16	3	11-Apr-22	25	3

**TABLE 63B. TOTAL CALLS TO AND FROM NURSE**

Date	Calls Diverted to NTL	Calls Returned from Nurse	Date	Calls Diverted to NTL	Calls Returned from Nurse
12-Oct-21	14	3	12-Apr-22	31	4
13-Oct-21	12	3	13-Apr-22	31	7
14-Oct-21	12	7	14-Apr-22	20	1
15-Oct-21	19	0	15-Apr-22	15	1
16-Oct-21	8	6	16-Apr-22	24	8
17-Oct-21	14	1	17-Apr-22	14	4
18-Oct-21	15	3	18-Apr-22	17	5
19-Oct-21	15	4	19-Apr-22	24	8
20-Oct-21	18	6	20-Apr-22	25	5
21-Oct-21	13	5	21-Apr-22	35	5
22-Oct-21	21	5	22-Apr-22	25	3
23-Oct-21	16	1	23-Apr-22	19	3
24-Oct-21	7	3	24-Apr-22	18	1
25-Oct-21	22	3	25-Apr-22	19	2
26-Oct-21	11	3	26-Apr-22	16	6
27-Oct-21	14	5	27-Apr-22	20	4
28-Oct-21	13	3	28-Apr-22	26	4
29-Oct-21	6	1	29-Apr-22	17	3
30-Oct-21	9	2	30-Apr-22	19	7
31-Oct-21	10	6	1-May-22	17	2
1-Nov-21	9	1	2-May-22	27	6
2-Nov-21	14	6	3-May-22	16	2
3-Nov-21	14	5	4-May-22	18	4
4-Nov-21	10	4	5-May-22	21	6
5-Nov-21	17	4	6-May-22	17	6
6-Nov-21	9	7	7-May-22	11	3
7-Nov-21	7	3	8-May-22	13	2
8-Nov-21	22	3	9-May-22	26	4
9-Nov-21	16	6	10-May-22	26	10
10-Nov-21	12	4	11-May-22	18	2
11-Nov-21	11	3	12-May-22	15	7
12-Nov-21	11	9	13-May-22	23	4
13-Nov-21	9	2	14-May-22	18	3
14-Nov-21	6	3	15-May-22	18	8
15-Nov-21	13	3	16-May-22	15	4
16-Nov-21	6	5	17-May-22	18	1
17-Nov-21	8	3	18-May-22	14	6
18-Nov-21	16	1	19-May-22	18	3
19-Nov-21	14	1	20-May-22	15	5
20-Nov-21	10	4	21-May-22	18	5
21-Nov-21	8	5	22-May-22	16	3
22-Nov-21	14	5	23-May-22	23	3
23-Nov-21	11	4	24-May-22	26	5
24-Nov-21	12	5	25-May-22	19	7
25-Nov-21	5	5	26-May-22	23	3
26-Nov-21	8	2	27-May-22	22	3
27-Nov-21	11	3	28-May-22	19	5
28-Nov-21	10	3	29-May-22	12	8
29-Nov-21	7	2	30-May-22	26	6
30-Nov-21	9	1	31-May-22	25	3
1-Dec-21	12	6	1-Jun-22	20	8
2-Dec-21	11	2	2-Jun-22	20	1

**TABLE 63B. TOTAL CALLS TO AND FROM NURSE**

Date	Calls Diverted to NTL	Calls Returned from Nurse	Date	Calls Diverted to NTL	Calls Returned from Nurse
3-Dec-21	16	5	3-Jun-22	27	7
4-Dec-21	9	7	4-Jun-22	15	7
5-Dec-21	7	1	5-Jun-22	12	1
6-Dec-21	16	5	6-Jun-22	29	4
7-Dec-21	8	11	7-Jun-22	26	3
8-Dec-21	18	4	8-Jun-22	24	6
9-Dec-21	9	6	9-Jun-22	31	4
10-Dec-21	16	7	10-Jun-22	28	3
11-Dec-21	17	9	11-Jun-22	13	5
12-Dec-21	11	5	12-Jun-22	24	4
13-Dec-21	14	7	13-Jun-22	34	9
14-Dec-21	23	8	14-Jun-22	14	1
15-Dec-21	11	10	15-Jun-22	20	3
16-Dec-21	24	5	16-Jun-22	25	5
17-Dec-21	16	5	17-Jun-22	27	10
18-Dec-21	10	8	18-Jun-22	19	4
19-Dec-21	13	8	19-Jun-22	21	3
20-Dec-21	30	6	20-Jun-22	15	7
21-Dec-21	27	4	21-Jun-22	16	10
22-Dec-21	37	7	22-Jun-22	19	1
23-Dec-21	34	14	23-Jun-22	20	3
24-Dec-21	27	9	24-Jun-22	22	6
25-Dec-21	20	7	25-Jun-22	12	13
26-Dec-21	19	7	26-Jun-22	16	4
27-Dec-21	40	22	27-Jun-22	20	14
28-Dec-21	43	20	28-Jun-22	19	2
29-Dec-21	43	8	29-Jun-22	16	8
30-Dec-21	37	5	30-Jun-22	14	7
31-Dec-21	40	21	1-Jul-22	17	5
1-Jan-22	54	15	2-Jul-22	15	1
2-Jan-22	32	13	3-Jul-22	14	1
3-Jan-22	49	22	4-Jul-22	17	4
4-Jan-22	27	18	5-Jul-22	14	8
5-Jan-22	31	5	6-Jul-22	24	8
6-Jan-22	20	13	7-Jul-22	25	7
7-Jan-22	24	2	8-Jul-22	27	8
8-Jan-22	20	2	9-Jul-22	12	5
9-Jan-22	21	6	10-Jul-22	13	9
10-Jan-22	32	11	11-Jul-22	15	4
11-Jan-22	16	2	12-Jul-22	18	8
12-Jan-22	26	5	13-Jul-22	20	12
13-Jan-22	23	1	14-Jul-22	14	6
14-Jan-22	12	18	15-Jul-22	11	5
15-Jan-22	15	6	16-Jul-22	20	5
16-Jan-22	15	9	17-Jul-22	17	0
17-Jan-22	14	7	18-Jul-22	20	13
18-Jan-22	19	9	19-Jul-22	11	2
19-Jan-22	19	8	20-Jul-22	21	10
20-Jan-22	17	8	21-Jul-22	17	5
21-Jan-22	17	3	22-Jul-22	16	13
22-Jan-22	18	6	23-Jul-22	12	3
23-Jan-22	9	6	24-Jul-22	11	3

**TABLE 63B. TOTAL CALLS TO AND FROM NURSE**

Date	Calls Diverted to NTL	Calls Returned from Nurse	Date	Calls Diverted to NTL	Calls Returned from Nurse
24-Jan-22	15	9	25-Jul-22	24	7
25-Jan-22	14	5	26-Jul-22	19	2
26-Jan-22	17	7	27-Jul-22	8	11
27-Jan-22	21	2	28-Jul-22	18	2
28-Jan-22	16	8	29-Jul-22	14	11
29-Jan-22	12	7	30-Jul-22	20	4
30-Jan-22	13	5	31-Jul-22	17	10
31-Jan-22	12	6	1-Aug-22	29	5
1-Feb-22	13	4	2-Aug-22	12	5
2-Feb-22	16	3	3-Aug-22	22	4
3-Feb-22	18	2	4-Aug-22	25	6
4-Feb-22	14	6	5-Aug-22	18	8
5-Feb-22	14	2	6-Aug-22	7	4
6-Feb-22	22	6	7-Aug-22	12	4
7-Feb-22	13	6	8-Aug-22	20	5
8-Feb-22	14	4	9-Aug-22	16	4
9-Feb-22	13	2	10-Aug-22	13	4
10-Feb-22	20	4	11-Aug-22	16	0
11-Feb-22	9	8	12-Aug-22	23	2
12-Feb-22	11	11	13-Aug-22	9	5
13-Feb-22	15	1	14-Aug-22	16	6
14-Feb-22	24	3	15-Aug-22	18	3
15-Feb-22	21	3	16-Aug-22	11	5
16-Feb-22	16	2	17-Aug-22	26	4
17-Feb-22	10	3	18-Aug-22	19	6
18-Feb-22	15	2	19-Aug-22	16	4
19-Feb-22	12	3	20-Aug-22	13	2
20-Feb-22	11	4	21-Aug-22	18	1
21-Feb-22	8	1	22-Aug-22	24	3
22-Feb-22	11	3	23-Aug-22	19	4
23-Feb-22	18	4	24-Aug-22	16	3
24-Feb-22	12	3	25-Aug-22	26	2
25-Feb-22	17	6	26-Aug-22	15	4
26-Feb-22	14	7	27-Aug-22	15	4
27-Feb-22	17	2	28-Aug-22	10	1
28-Feb-22	15	7	29-Aug-22	11	10
1-Mar-22	12	12	30-Aug-22	11	0
2-Mar-22	16	4	31-Aug-22	17	2
3-Mar-22	26	1	1-Sep-22	15	2
4-Mar-22	12	2	2-Sep-22	25	2
5-Mar-22	14	4	3-Sep-22	14	5
6-Mar-22	12	7	4-Sep-22	16	3
7-Mar-22	23	3	5-Sep-22	15	5
8-Mar-22	9	1	6-Sep-22	15	6
9-Mar-22	16	3	7-Sep-22	21	5
10-Mar-22	27	7	8-Sep-22	31	9
11-Mar-22	22	4	9-Sep-22	22	3
12-Mar-22	11	4	10-Sep-22	19	8
13-Mar-22	16	1	11-Sep-22	19	15
14-Mar-22	14	5	12-Sep-22	20	14
15-Mar-22	26	6	13-Sep-22	21	4
16-Mar-22	11	3	14-Sep-22	18	4

TABLE 63B. TOTAL CALLS TO AND FROM NURSE						
Date	Calls Diverted to NTL	Calls Returned from Nurse		Date	Calls Diverted to NTL	Calls Returned from Nurse
17-Mar-22	16	7		15-Sep-22	28	8
18-Mar-22	21	3		16-Sep-22	17	4
19-Mar-22	16	3		17-Sep-22	13	5
20-Mar-22	15	9		18-Sep-22	10	1
21-Mar-22	17	8		19-Sep-22	16	4
22-Mar-22	14	3		20-Sep-22	18	5
23-Mar-22	13	4		21-Sep-22	13	0
24-Mar-22	23	7		22-Sep-22	14	3
25-Mar-22	9	1		23-Sep-22	11	3
26-Mar-22	12	1		24-Sep-22	14	0
27-Mar-22	18	5		25-Sep-22	12	2
28-Mar-22	23	1		26-Sep-22	16	3
29-Mar-22	16	6		27-Sep-22	13	5
30-Mar-22	19	4		28-Sep-22	28	2
31-Mar-22	18	1		29-Sep-22	20	0
				30-Sep-22	24	3

**c. How has the NTL impacted overall call volume?**

In FY22, the *Right Care, Right Now* nurse triage line diverted 5,765 of the 911 callers to alternative destinations including primary and urgent care clinics, Ready Responders (576 referrals), self-care, and to telehealth (57 referrals).

In FY23 Q1, there have been 1,407 callers to 911 who have been diverted to primary and urgent care clinics (895), self-care (427), Ready Responders (39), Dispatch Health (6) and telehealth (12).

Dispatch Health is a national company providing mobile urgent care.

**d. Has any funding in the FY22 or FY23 budgets been reprogrammed from the NTL for other uses, either internal or external to the agency or within OUC?**

No.

**e. Does the agency plan to make any changes to the program in the remainder of FY23?**

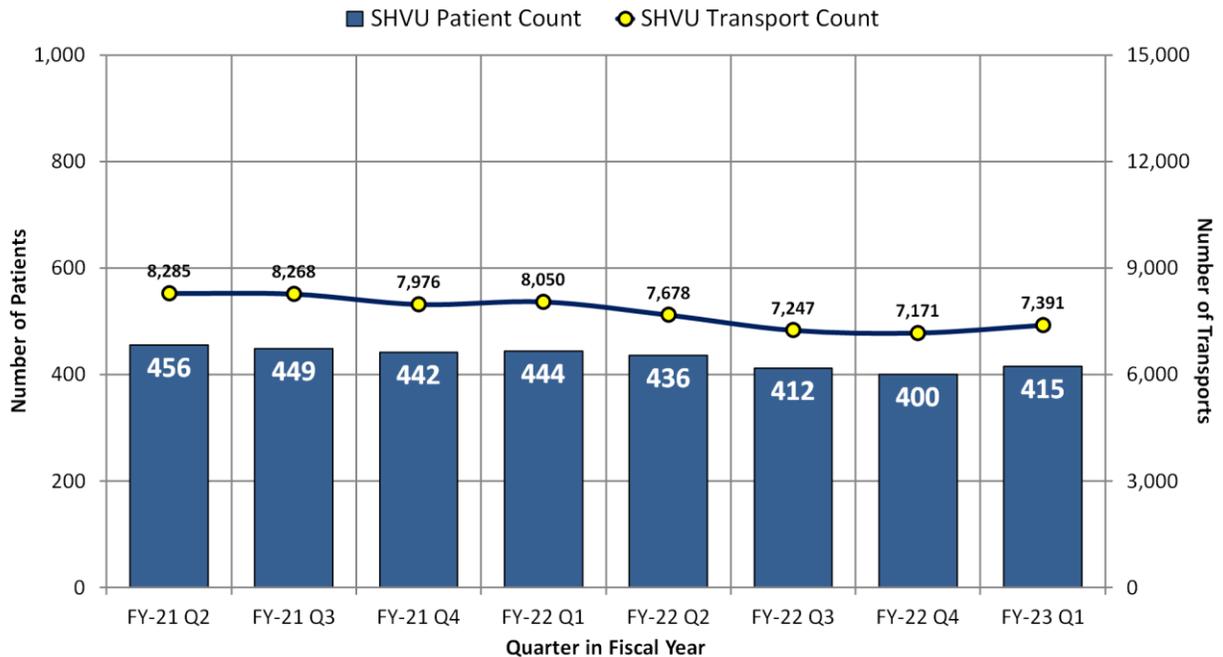
We have added several clinical partners in FY23 including Cedar Hill Urgent Care, Kaiser Capitol Hill, Dispatch Health Mobile Urgent Care, and have added a more robust 24/7 telehealth option in early February 2023. We also incorporated Health Services for Children with Special Needs (HSCSN) insurance for participation at the following sites: Mary’s Center, Unity Health Care, GWU MFA urgent care clinics, and PM Peds clinics. In February 2023, we launched CORTI, an artificial intelligence (AI) platform to assist the *Right Care, Right Now* triage workflow.

64. How does FEMS measure utilization of its services by high-volume and super high-volume consumers? Please provide any relevant data.

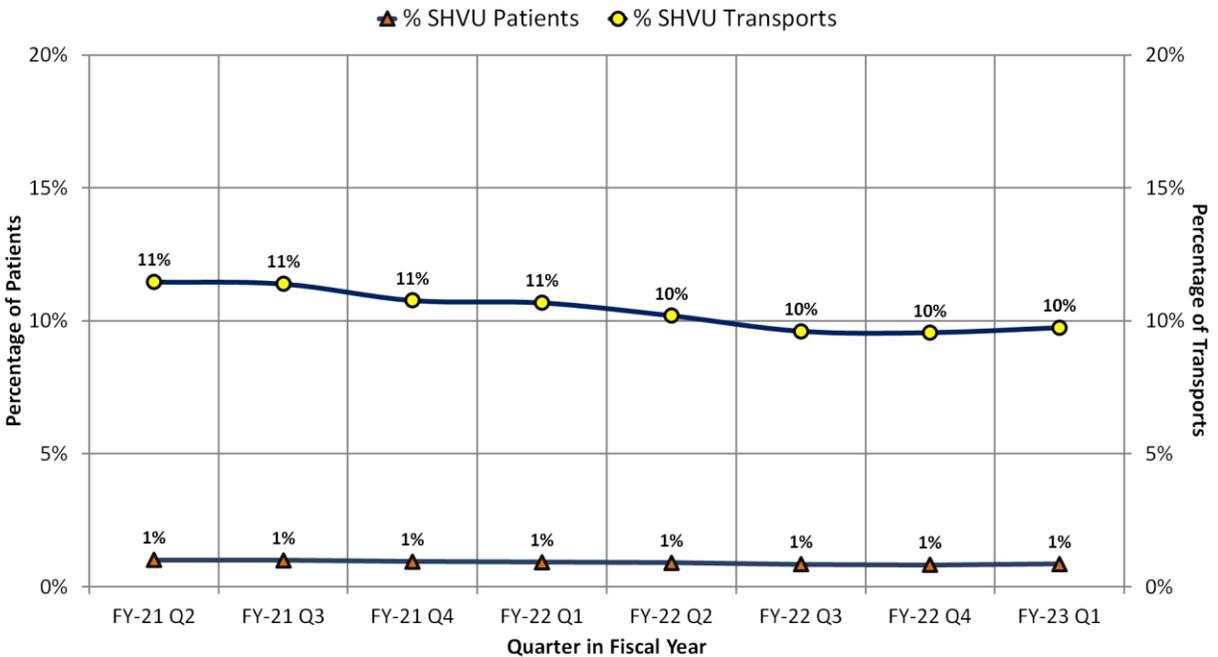
TABLE 64A. SUPER HIGH-VOLUME USERS (FY22 Q4 – 9/1/21 to 8/31/22)				
Number of Transports	Number of Patients	Percentage of Patients	Number of Transports	Percentage of Transports
1 to 2	43,562	90.0%	49,373	65.7%
3 to 4	3,076	6.4%	10,222	13.6%
5 to 9	1,339	2.8%	8,341	11.1%
10 or more	400	0.8%	7,171	9.5%
Totals	48,377	100%	75,107	100%

TABLE 64B. SUPER HIGH-VOLUME USERS (FY23 Q1 – 12/1/21 to 11/30/22)				
Number of Transports	Number of Patients	Percentage of Patients	Number of Transports	Percentage of Transports
1 to 2	43,299	89.6%	49,190	64.8%
3 to 4	3,247	6.7%	10,762	14.2%
5 to 9	1,388	2.9%	8,559	11.3%
10 or more	415	0.9%	7,391	9.7%
Totals	48,349	100%	75,902	100%

Super High Volume User (SHVU) Patients (10 or More Transports) and Transport Counts



Super High Volume User (SHVU) Patients (10 or More Transports) and Transport Percentages



**a. In FY22 and FY23, to date, how has FEMS worked to divert the use of EMS services by high-volume and super high-volume consumers?**

See, response to question 65.

- Super High-Volume Users (SHVU) are identified as patients transported by the Department ten (10) or more times during the period of a year. SHVU utilization is measured each quarter, for a previous twelve (12) month period.
- The FY22 Q4 SHVU utilization rate was 400 patients (or .8% of all patients) accounting for 7,171 transports (or 9.5% of all transports). For FY22 Q4 SHVU counts, 1,848 (or 2.4%) of 77,215 transport records could not be uniquely identified by patient name.
- The FY23 Q1 SHVU utilization rate was 415 patients (or .9% of all patients) accounting for 7,391 transports (or 9.7% of all transports). For FY23 Q1 SHVU counts, 2,285 (or 2.9%) of 77,898 transport records could not be uniquely identified by patient name.

**65. Please describe the activities and staffing of the Street Calls program in FY22 and FY23, to date.**

Streets Calls is comprised of two teams of two clinical providers (EMT or paramedic). These teams aid residents by linking them to various services within multiple government and government-approved agencies. These various agencies are tasked with assisting and taking the lead in providing these needed health and/or social services to the individual.

Street Calls often receive referrals from various sources to include:

- Department first responders
- MPD
- DBH or other agencies
- Citizens/Families/Neighbors

In FY22, Street Calls was staffed with three Paramedics, one EMT, and one EMS Captain. In September we onboarded one Community Outreach Specialist to assist and provide expert guidance with engaging and educating the substance abuse.

Duties and responsibilities:

- Hands on Hearts Events - 5,632 (people trained in 2022 under SC guidance)
- Mayoral Community Taskforce Events - Continuous since September 2022
- Total number of Referrals Received - 1,625
- HVU’s Engaged - 32
- Lift Assists Engaged – 4,538
- Collaborations - 906
- Naloxone Units for bystanders (“Leave behind Narcan”) distributed - 3,586 (January 2022 - January 2023)

In FY23, the Street Calls team has added another Community Outreach Specialist with plans to hire two more Community Outreach Specialists to set up four available Street Calls teams to provide a dispatched opioid response. The goal in FY23 is to have at least one team assigned to each quadrant of the city and to have extended weekday and weekend coverage for a more effective response.

**66. In FY22 and FY23, to date, how many complaints did FEMS receive related to dangerous conditions at a residential or commercial building? Please break down this information by separating residential and commercial properties.**

- a. Of these, how many have been resolved?
- b. How many remain open?

<b>TABLE 66. DANGEROUS CONDITIONS COMPLAINTS</b>			
	<b>Completed</b>	<b>Pending (open)</b>	<b>Total</b>
<b>FY22</b>			
Residential	352	7	359
Commercial	74	3	78
Total	426	10	438
<b>FY23 Q1</b>			
Residential	97	11	108
Commercial	17	5	22
Total	114	16	130

**c. How does FEMS educate the public about how to submit complaints regarding dangerous conditions at residential or commercial buildings?**

The Department uses a variety of ways to educate the public on how to submit complaints regarding dangerous conditions. In FY22, Fire and EMS launched an anonymous online reporting tool on our website ([fems.dc.gov](https://fems.dc.gov)) that allows the community to submit complaints regarding fire codes directly to the Fire Prevention Division. This tool allows the community to add photos and details of any violation and allows the public to remain anonymous or to submit their contact information for follow-up.

The Department maintains a shared email distribution list ([fems.fireprevention@dc.gov](mailto:fems.fireprevention@dc.gov)) which is distributed to the public to submit any complaints or questions via email directly to the Division. The main call line at both the Office of the Fire Chief and the Fire Prevention Division are staffed to field any complaints that are directly reported. Any complaints that arrive at the generic email ([info.fems@dc.gov](mailto:info.fems@dc.gov)) are automatically routed to the Fire Prevention Division for follow-up. Finally, any complaints that come through DC 311 are also routed to the Fire Prevention Division for action.

All these options are available on print, web, and education material that the Department shares at public outreach and educational events.

**67. Please describe the agency’s fire prevention education efforts, including outreach to seniors, in FY22 and FY23, to date.**

<b>TABLE 67. VULNERABLE POPULATION PRESENTATIONS</b>		
	<b>FY22</b>	<b>FY23 (to 12/31)</b>
Presentations	158	59
Daycare – Kindergarten age (individuals)	1,037	440
Senior citizens (individuals)	1,361	500

For FY22 and FY23, educators are teaching cooking, fire safety, and “hoarding safety,” in the Senior Fire Safety initiative. In our continued efforts to reduce cooking fires in FY22, educators incorporated the use of the Hazard Kitchen Fire Prevention Simulator which was purchased through an award from the Federal Emergency Management Agency Fire Safety Grant. This life-size stove and countertop simulate kitchen-related hazards and ways to be fire safe in the kitchen. This simulator has been incorporated into our senior fire safety and outreach program. In addition, the Education Section and the D.C. Firefighters Burn Foundation have created a fire and burn safety booklet and safety kit to distribute to our seniors during presentations.

In our efforts to reduce hoarding for FY22, educators created a program entitled “Pathway to Safety.” This consisted of developing internal Hoarding Guidelines to establish a standardized process for first responders dealing with hoarding conditions in a respectful way to citizens while ensuring the safety of the structure and the surrounding buildings. In addition, educators created a video for operational personnel that outlines how to identify and report unsafe conditions.

So far, in FY23, the educators have continued their partnership with the Department of Aging and Community Living and other community partners to deliver the “Pathway to Safety”

educational program to our residents. The presentations are conducted either virtually or in person with a focus on general fire safety and hoarding with safety tips on how to declutter the home to reduce fire hazards.

The Department also has a team of community outreach specialists who regularly spend time at community meetings and other organized events to educate residents about fire prevention and safety.

**68. Please describe the work of the Department’s educational and street outreach personnel in FY22 and FY23, to date.**

In FY22 and FY23, the Fire Prevention Division conducted door-to-door home fire safety visits and smoke alarm installs during *All Hands on Prevention* and *Return to the Scene* outreach efforts. In FY22, members visited 3,393 residential occupancies and in FY23, to date, members visited 1,300 residential occupancies. These visits include presentation of literature that is targeted to the specific community and hazards identified in that community.

The Fire Prevention Division continues to use traditional media and social media to reinforce safety messages and provide outreach to community members that may not be reached by traditional avenues. These media campaigns include specific information regarding July 4 and fireworks safety, Fire Safety Week national campaign messages, Thanksgiving and Holiday safety messages, and messaging regarding hazards of Lithium-Ion Battery fires.

Educators and Inspectors continue to partner with D.C. Public Schools, business improvement districts, the Mayor’s Office of Community Relations and Service, and various community organizations to reinforce safety messages and provide outreach as needed in each community.

In FY22, the EMS Prevention team, under the Office of the Medical Director touched nearly six thousand residents through the Hands-on Heart (HOH) Program. The HOH consist of community awareness training in Hands Only CPR, Use of AED’s, and Narcan Administration Training. The goal of the program is to increase bystander intervention by educating and strengthening the average citizen’s knowledge and ability to respond when they witness someone having a medical emergency.

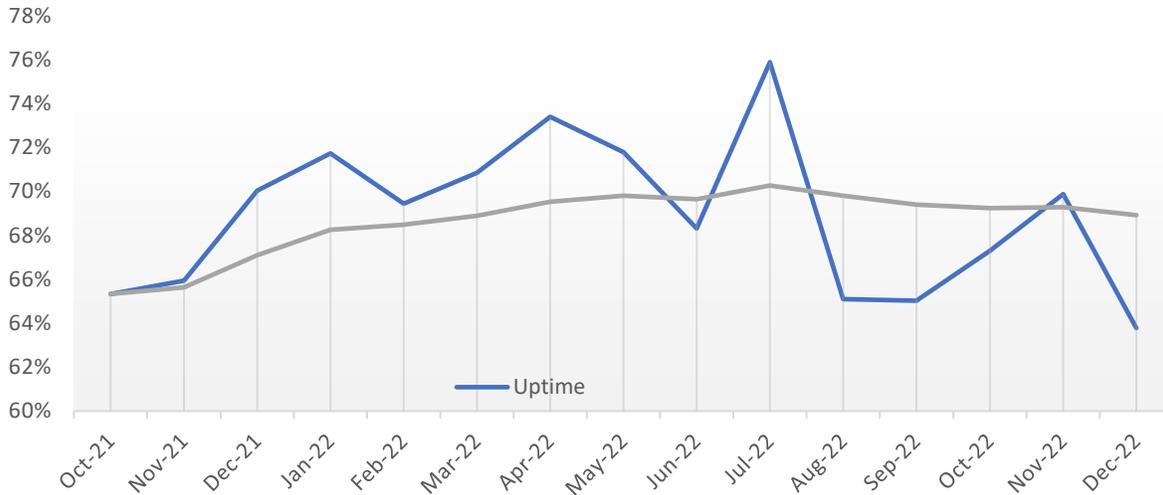
**69. Does FEMS provide free training sessions for new parents to demonstrate how to securely install car seats? If so, please provide the dates and locations of the trainings during FY22 and FY23, to date.**

The Department does not provide this service. The District Department of Transportation is responsible for car seat installation through its Car Safety Seat Program, “Project Safe-Child,” in collaboration with the Metropolitan Police Department, Department of Motor Vehicles, and Safe Kids Washington DC.

**70. Please describe and provide relevant data for AMR unit availability in FY22 and FY23, to date.**

The Department is working to compile this information.

**71. Please provide FEMS ambulance uptime percentage and moving average data, by fiscal year, for FY22 to FY23, to date, describe the two metrics, and reflect on the data.**



For discussion of uptime, *see*, response to question 73(b).

### ***Emergency Medical Services Fees***

**72. How did the agency collect Emergency Medical Services fees in FY22 and FY23, to date? Please describe any changes to ambulance billing, such as the transition to the OCFO’s CCU.**

- a. Please provide the total amount of EMS fees collected in FY22 and FY23, to date.**
- b. How many times in FY22 and FY23, to date, did the agency collect EMS fees?**
- c. Please provide the total amount of EMS fees that the agency failed to collect in FY22 and FY23, to date.**

Beginning in FY22, the Department executed a new “Patient Account and Record Management Services” contract (Contract #CW92192) with Digitech/ADPI (of Chappaqua, NY) to provide ambulance billing, cost reporting and technology services supporting both fire and EMS operations. Major features of this contract include:

- Ambulance billing services including insurance claim filing, patient billing, account management and other supporting functions.

- Cost reporting services, including Medicaid Cost Reports, Medicare cost reporting, and cost report audit functions.
- Software services, including replacement of the Fire Records Management System (FRMS) and Electronic Patient Care Report (EPCR) applications – both which became “legacy” products – and other supporting applications.
- Computer hardware services, including replacement of all mobile tablet computers used on emergency apparatus for mobile reporting functions, and other hardware support functions.

Beginning in FY22, and as authorized by the Emergency Medical Services Fees Emergency Amendment Act of 2021 (D.C. Act 24-159) dated August 23, 2021, the Department increased ambulance fees and charges as follows:

- Effective 10/01/2021, EMS transport fees increased to \$750 and \$11.25 per mile transported.
- Effective 01/01/2022, EMS transport fees increased to \$1,000 and \$15.00 per mile transported.
- Effective 01/01/2023, EMS transport fees increased to \$1,250 and \$18.75 per mile transported.

Beginning in FY21, and as authorized by the Department of Healthcare Finance (DHCF), Office of Rates, Reimbursement, & Financial Analysis (ORRFA), the Department increased ambulance fees and charges billed to Medicaid program healthcare plans as follows:

- Effective 03/01/2021, EMS transport fees for Basic Life Support (BLS) emergencies increased to \$1,540.91 and \$24.06 per mile transported.
- Effective 03/01/2021, EMS transport fees for Advanced Life Support (ALS) emergencies increased to \$1,829.83 and \$24.06 per mile transported.

Beginning in FY22, and to align with requirements of the new “Patient Account and Record Management Services” contract (Contract #CW92192) with Digitech/ADPI, and ambulance fees and charges billed to Medicaid program healthcare plans as authorized by ORRFA, the Department implemented revised policy as follows:

- Effective 10/01/21, and updated on 10/01/22, Ambulance Billing Policy describing Department responsibilities, patient responsibilities, payment responsibilities, and collection eligibility (*See*, attachment for Question 72a).

- Effective 10/01/21, and updated on 10/01/22, Authorized Ambulance Fees and Charges policy describing fees and charges by level of service, exemptions for billing, reductions and waivers for billing, and collection eligibility (*See*, attachment for Question 72b).

Detailed information concerning ambulance billing is available on the Department website. Please see: <https://fems.dc.gov/service/ambulance-billing>.

FY22 and FY23 Q1 ambulance billing information (produced from the contractor’s patient account management system on 10/20/22 and 01/20/23) is shown in the table below:

<b>TABLE 56A. AMBULANCE BILLING INFORMATION (FY22 and FY23 TD)</b>		
<b>Measure</b>	<b>FY22</b>	<b>FY23 TD</b>
Number of Transports	78,385	20,321
Transports Billing Eligible	68,595	18,416
Gross Charges Billed	\$73,818,028.31	\$20,171,554.96
Adjustments	\$17,598,996.89	\$4,474,112.20
Write-Offs	\$205,219.08	\$0.00
<b>Full or Partially Paid Accounts</b>	<b>51,832</b>	<b>9,773</b>
Unpaid Accounts	16,763	8,643
<b>Unpaid Balances</b>	<b>\$8,415,161.02</b>	<b>\$6,842,093.90</b>
<b>Net Payments</b>	<b>\$45,466,418.77</b>	<b>\$8,855,348.86</b>

**NOTES:**

- (1) FY22 contractor patient account management system data includes merged data from an older system (10/01/21 to 11/30/21) and new system (12/01/21 to 10/01/22). Older system data was closed on 10/20/22 and does not reflect account actions after this date.
- (2) FY23 Q1 contractor patient account management system data does not include December 2022 month-end closing data. December 2022 insurance claim processing was held through January 2023 to reduce larger patient deductible balances common during the month of January, based on insurance program rules.
- (3) Both FY22 and FY23 Q1 contractor patient account management system data only include patient accounts with dates of service during each fiscal year. Older patient account data, including Medicaid Managed Care Organization (MCO) settlement payments from FY21/FY22, may not be shown in this data.

FY22 and FY23Q1 ambulance billing payments (by District Government ledger current through 12/31/2022) is shown in the table below:

<b>TABLE 56B. AMBULANCE BILLING PAYMENTS (FY22 and FY23 TD)</b>		
<b>Measure</b>	<b>FY22</b>	<b>FY23 TD</b>
Adjusted Gross Collections	\$75,476,467.08	\$15,981,487.18
Adjusted Net Collections	\$70,469,869.55	\$15,799,471.47
Authorized Vendor Fee Payment	\$6,266,614.85	\$1,425,759.03
<b>NET District Revenue</b>	<b>\$64,203,254.70</b>	<b>\$14,373,712.44</b>

**NOTES:**

- (1) FY22 and FY23 Q1 District Government ledger data reflects all ambulance billing payments received during each fiscal year, regardless of patient date of service.
- (2) District Government ledger data reflects both payments received in the Department’s ambulance billing bank account, and transfers credited to the Department from DHCF (Medicaid program payments). District Government ledger data also reflects payments for accounts with dates of service prior to FY22. District Government ledger payments are reconciled by an Office of the Chief Financial Officer (OCFO) controller against contractor patient account management system credited payments. For FY23 (through 12/31/22), most payments are pending reconciliation at time of writing.

*Agency Fleet*

**73. With regard to the agency’s fleet, please respond to the following:**

- a. In table format, list all emergency response apparatus (including Battalion Chief and EMS Supervisor “buggies”) in the agency. Provide a brief description of the vehicle (e.g., Engine-22, Ambulance 9, etc.), the model and year, where the vehicle is assigned, whether the vehicle is in regular operations or part of the reserve fleet, and the vehicle’s inspection history.**

*See, attachment for Question 73(a).*

- b. How does the agency measure the availability of each type of vehicle in its reserve fleet? Please provide relevant data.**

The agency uses an enterprise Fleet Management Software System, FASTER, for all Fleet management related functions. FASTER calculates the time assets are available for use and calculates the time assets are being repaired. FASTER also has been programmed to differentiate frontline assets and reserve assets. FASTER calculates the total hours available in a specific time frame and pulls the time an asset is being repaired to generate downtime. The inverse calculation of downtime is uptime or asset availability. This function can be used to calculate availability on many different groupings of assets or identify single asset types to calculate availability.

c. How many vehicles does the agency lease, and which types of vehicles?

TABLE 73C. LEASE VEHICLES				
Asset Number	Year	Make	Model	Class
G10-1362R	2015	HYUNDAI	SONATA	SEDAN [SEDN]
G10-1363R	2015	HYUNDAI	SONATA	SEDAN [SEDN]
G10-2831R	2015	FORD	FUSION	SEDAN [SEDN]
G10-2832R	2015	FORD	FUSION	SEDAN [SEDN]
G10-2833R	2015	FORD	FUSION	SEDAN [SEDN]
G10-2834R	2015	FORD	FUSION	SEDAN [SEDN]
G41-4911P	2015	DODGE	CARAVAN	VAN [VAN]
G10-2351S	2016	CHRYSLER	200 Limited	SEDAN [SEDN]
G10-3529S	2016	CHRYSLER	200 Limited	SEDAN [SEDN]
G10-3801S	2016	CHRYSLER	200 Limited	SEDAN [SEDN]
G10-4114S	2016	CHRYSLER	200 Limited	SEDAN [SEDN]
G43-3788R	2016	FORD	Transit 350 Van	VAN [VAN]
G43-3795R	2016	FORD	Transit 350 Van	VAN [VAN]
G62-0344S	2016	DODGE	RAM 1500	TRUCK [TRK]
G62-1470S	2016	FORD	EXPLORER	SPORT UTILITY VEHICLE [SUV]
G43-0224U	2017	FORD	Transit 350 Van	VAN [VAN]
G43-0468U	2017	FORD	Transit 350 Van	VAN [VAN]
G10-2530V	2018	FORD	FUSION	SEDAN [SEDN]
G10-2531V	2018	FORD	FUSION	SEDAN [SEDN]
G10-2532V	2018	FORD	FUSION	SEDAN [SEDN]
G10-2533V	2018	FORD	FUSION	SEDAN [SEDN]
G10-2534V	2018	FORD	FUSION	SEDAN [SEDN]
G10-2535V	2018	FORD	FUSION	SEDAN [SEDN]
G41-4917U	2018	DODGE	GRAND CARAVAN	VAN [VAN]
G41-5186U	2018	DODGE	GRAND CARAVAN	VAN [VAN]
G42-0202U	2018	FORD	TRANSIT 150LR - E1YA	VAN [VAN]
G62-5588V	2018	FORD	F-150	TRUCK [TRK]
G62-5965V	2018	FORD	F-150 P/U	TRUCK [TRK]
G62-5966V	2018	FORD	F-150	TRUCK [TRK]
G10-0048X	2020	FORD	FUSION	SEDAN [SEDN]
G10-0049X	2020	FORD	FUSION	SEDAN [SEDN]
G10-0052X	2020	FORD	FUSION	SEDAN [SEDN]
G10-0056X	2020	FORD	FUSION	SEDAN [SEDN]
G10-0057X	2020	FORD	FUSION	SEDAN [SEDN]
G10-0942X	2020	FORD	FUSION	SEDAN [SEDN]
G10-0952X	2020	FORD	FUSION	SEDAN [SEDN]
G10-0957X	2020	FORD	FUSION	SEDAN [SEDN]
G10-0958X	2020	FORD	FUSION	SEDAN [SEDN]
G41-0481Y	2021	CHRYSLER	Pacifica	SEDAN [SEDN]
G41-0485Y	2021	CHRYSLER	Pacifica	SEDAN [SEDN]
G41-0486Y	2021	CHRYSLER	Pacifica	SEDAN [SEDN]
G41-0639Y	2021	CHRYSLER	Pacifica	SEDAN [SEDN]
G62-5158Y	2022	DODGE	RAM 1500	TRUCK [TRK]
G62-5159Y	2022	DODGE	RAM 1500	TRUCK [TRK]

**d. How many vehicles are currently out of service?**

The Department has 89 units out of service. Of the eighty-nine (89), twenty-three (23) are engines, ten (10) are ladder trucks, thirty-six (36) of them are ambulances, and the remaining twenty (20) units are support and specialty units. A unit may be out of service for repairs, or it may be out of service for preventive maintenance.

**74. Please discuss the current apparatus replacement plan, and please provide a chart documenting apparatus procurement and deliveries, by fiscal year, for FY19 through FY23, to date, which includes the apparatus type, cost, placement within the agency, and time between being ordered and delivered.**

The apparatus replacement plan is based on the November 2013 and 2020 BDA Global reports. This replacement plan has been modified annually as recommended in the report to meet the evolving needs of the Agency.

The Capital Asset Replacement Scheduling System, maintained by the OCFO, matches the agency's internal replacement plan.

The Department retained consultant BDA Global, Inc. to conduct an update to its 2013 apparatus audit. This report was delivered in FY20 Q2. The audit continues to be evaluated and implemented.

Time between order and delivery varies but is exacerbated by supply chain and manufacturer staffing challenges since COVID-19. The costs of inflation will impact the Department's apparatus replacement program due to mandatory surcharges of 15-25% assessed by manufacturers, which will impact our ability to purchase as many vehicles as anticipated at current funding levels. The Department works in close collaboration with the Executive Office of the Mayor on the capital budget program.

Production schedules have suffered long delays and estimated delivery times currently being quoted for Fire Apparatus range anywhere from 24 to 41 months after receipt of a Purchase Order.

*See, attachment for Question 74.*

**75. Please provide all apparatus audits conducted in FY22 and FY23, to date.**

No apparatus audits were conducted in FY22 or FY23, to date.

**76. Please provide the plan and timeline to certify aerial ladders, engines, fire boats, foam units, and brush units. Include how many of each are certified.**

FLEET CERTIFICATION						
Total Fleet Size	Frontline		Reserve		Total Certifications (FY22, FY23 TD)	
	Certified	Not Certified	Certified	Not Certified		
<b>Aerial Ladder</b>	27	9	8	4	7	13
<b>Engine</b>	64	28	5	18	18	46

Aerial Ladders

The Department has a total of 27 aerial units. Sixteen of these units are used as front-line truck companies and operate district-wide daily. Eleven of the aerial units are designated as reserves to replace front line aerials when they are out-of-service, or to increase the capability of the department during special events.

All 27 aerial ladders were inspected, and any out-of-service criteria was addressed, and repairs were made. Fourteen aerial ladders required varying levels of repairs and reinspection for certification. Of the fourteen aerial ladders requiring repairs, five of them were under the original manufacturer’s warranty and were less than five years old.

Pumps

The Department has a total of 64 engines. Thirty-three of these engines are used as front-line apparatus. Four engines are assigned to the Training Academy to be used for driver’s training and live burn evolutions. The remaining 27 engines are designated as reserves to replace front line units when they are out-of-service, or to increase the capability of the Department during special events.

All 64 engines were inspected, and any out-of-service criteria was addressed, and repairs were made. Eighteen engines required varying levels of repairs and reinspection for certification. Of the eighteen engines requiring repairs, four of them were under the original manufacturer’s warranty and were less than five years old.

Additionally, the Department tests the pumps on the fire boats, the two foam units, and the brush unit. Of the boats tested, two are certified, one foam unit is certified, and the brush unit is certified.

The status of the non-certified specialty units are as follows:

- FB-1 (S-801) is undergoing extensive repairs at the Shipyard. Repairs to the pump are complete and certification will take place prior to acceptance.

- FB-3 (S-803) was not available for testing. It is scheduled for testing the third quarter of FY23.
- FOAM-1 (S-716) was tested 8/25/2022 and required repairs to be completed prior to certification, however, no out-of-service criteria was discovered.

Apparatus that is not current on certification may require maintenance to achieve full compliance but is not necessarily required to be taken out of service. According to NFPA 1911, Chapter 6 (Out-of-service Criteria 6.10), these items require a qualified technician to perform an evaluation and a recommendation to the Fleet Maintenance Division.

The Department uses a third-party vendor on-site for all annual testing. We use two third party vendors during annual testing. UL (Underwriter Laboratories) performs the test. FVS (First Vehicle Services) represents the agency and makes necessary repairs that can be made on-site to improve our success rate during testing and provide the evaluation and recommendation to the Fleet regarding out of service criteria. The Department uses these vendors because they meet the qualifications in NFPA 1911 and NFPA 1071.

In FY22, both vendors were impacted by procurement challenges that resulted in the apparatus not being reinspected, and/or certified. However, the agency ensured apparatus had been tested and no apparatus remained in service with any out-of-service criteria being found during testing. The contracting issues involving UL have been resolved and it is anticipated that all procurement issues with First Vehicle Services will be resolved during the second quarter of FY23. The agency has established a schedule with the UL for the second half of FY23 to increase the number of certified engines and aerial ladders. This in combination with the new preventative maintenance initiative focused on engines and aerial ladders will dramatically improve the mechanical condition and certification rate of our apparatus and equipment.

- a. Does the agency perform any other annual certifications for equipment, tools, or apparatus? Please list each annual certification. Please also the total number that are currently certified.**

#### Fire Hose

The Department initiated a program of annual third-party certification testing for fire hose in FY17. Due to COVID-19, this testing did not occur during FY20, FY21, and FY22. This testing will resume the second half of FY23, and the agency is scheduled to test over 250,000 feet of fire hose this fiscal year.

#### Ground Ladders

The Department initiated a program of annual third-party certification testing for ground ladders in FY17. Over 8,400 feet of ground ladders were tested in FY22. All in service units currently have certified ground ladders to the NFPA 1932, “Standard on Use, Maintenance, and Service Testing of In-Service Fire Department Ground Ladders.”

## Nozzles

The Department added the annual third-party certification testing of nozzles in FY18. Due to COVID-19 this testing did not occur during FY20, FY21, and FY22. This testing will resume the second half of FY23, and the agency is scheduled to test 581 nozzles this fiscal year.

### **77. What were the achievements of the Apparatus Division in FY22 and FY23, to date?**

The following vehicles were procured and delivered:

- Ford F-350 Utility Body Truck.
- (3) Chassis for Rescue Squad Support Units.
- (12) RVC Other Response Vehicles (Chevy Tahoes)

The following vehicles were delivered:

- (6) FY20 Pumpers
- (10) FY20 Ambulances
- (4 of 8) FY21 Ambulances (4 of these units are ZERO RPM Emission Reduction Idle Mitigation system equipped).

The following Vehicles have purchase orders and are awaiting delivery:

- (1) FY20 Foam Unit
- (2) FY19 Rescue Squads
- (1) FY20 Rescue Squad
- (1) FY22 Rescue Squad Refurbishment
- (5) FY20 Ladder Trucks
- (2) FY21 Ladder Trucks
- (8) FY21 Light Command Vehicles
- (12) FY21 RVC Other Response vehicles
- (7) FY22 Command Vehicles
- (4) FY22 Medium Duty RVC Vehicles
- (1) FY21 Administrative Vehicle

Purchase orders were executed for the following awaiting production and delivery:

- (1) LDV Mobile Command Unit
- (3) Mass Decontamination Units
- (1) Tunnel Rescue Unit
- (2) Fuel POD Trucks

The following have RK's awaiting a PO:

- (10) Ambulances
- (4) Pumpers
- (2) Ladder Trucks
- (2) Twin Agent Units
- (6) ASAP All-terrain Ambulance transport units

- (1) Replacement Pick-Up with a snowplow for the Apparatus Division
- (3) Bodies for the Rescue Squad Support Unit Chassis

The following Mechanics training was conducted:

- New Vehicle maintenance Training on Pumpers.
- New Vehicle maintenance training on Ladder Trucks
- Harrison Hydraulic Generator Training.
- Waterous Pump Training
- EVT Certification Training and Testing.

**Other Accomplishments:**

- A quality control Foreman was hired.
- Work was done on the engineering of the new Apparatus Division Fleet Maintenance Facility set to be constructed in FY25.
- A new Shop Foreman’s Booth was installed in the shop.
- The vehicle exhaust system removal system was upgraded.
- The Security Camera system was upgraded.
- Various Training classes including EVT Training was provided.
- A community relations parking issue was resolved.
- New Vehicle Air Conditioning System Machines were purchased to maintain ambulance A/C systems.
- Work was begun on developing Standard Operational Procedures for members of Fleet Maintenance.
- Article 20 of the Order Book was updated and awaiting approval.

**a. What are the FY23 goals for the Apparatus Division, including goals for improving training of personnel?**

- EVT Training is schedules for FY23 to Start late Q2.
- Ambulance Manufactures Training for Mechanics.
- Merritor Brake Systems training for Mechanics.
- Update Fleet Operational Bulletins.
- Awaiting RFPs for Pumpers and Ladder trucks for FY23 Due 02/07/23. Review the proposals and submit RK’s.
- Awaiting RFP’s for FY23 Ambulances to include idle Mitigation systems to reduce emissions.
- Investigate and Pursue the purchase of Electric Vehicles.
- Aerial Ladder Certifications.
- Pump Testing Certifications.

- b. What is the relevant apparatus-related certifications for each type of personnel in the Apparatus Division? For each type of personnel, how many have obtained that certification? Please provide the progress toward EVT certification by incumbent.

Please see the following chart. The figure in parentheses denotes the number of technicians who have certification in the corresponding course. A technician must be certified in all corresponding courses to achieve a technical level qualification.

TABLE 77. FIRE APPARATUS TECHNICIAN LEVEL REQUIREMENTS							
MECHANICS and SUPERVISORS						SUPERVISORS	
Level I (2)			Level II (0)			Level III (0)	
ASE Exams:		EVT Exam:~	ASE Exams:		EVT Exams:	EVT Exams:	
<b>T4 – Truck, Brakes (6)</b>		F1 – Maintenance, Inspection, and Testing of Fire Apparatus (22)	T2 – Truck, Diesel Engines (4)		F3 – Fire Pumps and Accessories (12)	M1 – Management Level I Supervisor (6)	
<b>T5 – Truck, Suspension and Steering (2)</b>		F2 – Design and Performance Standards of Fire Apparatus (13)	T3 – Truck, Drive Train (0)		F4 – Fire Apparatus Electrical Systems (6)		
~ results pending			T6 – Truck, Electrical Systems (2)				
NFPA 1071 SPECIALIZED APPARATUS CERTIFICATION REQUIREMENTS							
MACHINIST	BODY TECHNICIAN	INVENTORY MANAGEMENT SPECIALIST	PROGRAM SUPPORT ASSISTANT PARTS	PROGRAM SUPPORT ASSISTANT SERVICE WRITER	WELDER	HELPER	IT
ASE Exams:					SMWA:	No requirements.	
M Series Engine Machinist	B SERIES Collision and Repair and Refinish	P Series Parts Specialist	P Series Parts Specialist	C1 Automobile Service Consultant	Groove and Fillet Series		

Guide to Interpreting Certification Requirements

NFPA 1071 Chapters 4, 5, and 6 describe the requirements to meet the standard for NFPA EVT level 1, 2, and 3. The Department has selected the EVTCC Fire Apparatus Technician track as the certification requirements for the employees to meet the NFPA 1071 standard and to fulfill D.C. Code requirements.

- The NFPA 1071 Standard requires you to meet EVT Level 1 to be Level 2 qualified. It requires one meet Level 1 and 2 to be NFPA 1071 EVT Level 3 qualified.
- The EVTCC Fire Apparatus Technician Track requires you to meet all the course requirements from the EVTCC and from ASE in level 1 to be EVTCC Level 1 qualified.

The EVTCC requires you to be EVT Level 1 and meet all the course requirements from EVTCC and ASE in Level 2 to be EVTCC Level 2 qualified.

- An employee can take the EVTCC certification examinations and courses out of sequence. An employee can also take the ASE examinations out of sequence.
- The EVTCC does not have a certification that matches the NFPA 1071 level III requirements.

FEMS has made the decision that the EVTCC M1 certification is required for the employee to meet the NFPA 1071 EVT Level III Standard if they meet the NFPA Level I and II requirements.

- 26 members have achieved some level of EVT Certifications please see attached list of EVT Certs DC Current EVT Nov22.

**c. How does FEMS track the completion of apparatus maintenance in the Apparatus Division?**

Maintenance activities are recorded into the FASTER Fleet Management Software System.

**78. Please discuss the employee structure in the Apparatus Division.**

The Apparatus Division is broken into four primary functions:

- Shop floor technicians – those responsible for making repairs to FEMS assets.
- Parts room personnel – currently these are NAPA employees under contract with FEMS. They are responsible for procuring and documenting replacement parts and supplies.
- Service Writers – those responsible for documenting the workflow process in the enterprise software system and performing initial administrative duties.
- Management – those responsible for supervising shop floor operations, managing fleet activities, and coordinating Apparatus Division activities with other departments and agencies.

**a. How many personnel are in the Division, and what are their position titles?**

The Apparatus Division has 44 budgeted positions with the following position titles (number of positions listed in parentheses):

- Deputy Fire Chief (1)
- Battalion Fire Chief (1)
- Captain (1)
- Assistant Fleet Management Officer (2)
- General Foreman (1)
- Foreman (4)

- Quality Control Foreman (1)
- Program Support Assistant (6)
- Heavy Mobile Equipment Mechanic Leader (2)
- Heavy Mobile Equipment Mechanic (24)
- Information Technology Specialist (1)

**b. Are there vacancies? How long have those vacancies been vacant?**

TABLE 78B. APPARATUS DIVISION VACANCIES			
Title	Grade	Status	Time Vacant
Heavy Mobile Equipment Mechanics (2 vacancies)	8	Interviews set for 2/15/23	9 months
Program Support Assistant	9	Approved 1/30/23 not yet advertised	7 months
Heavy Mobile Equipment Mechanics	10	Posted closes 3/10/23	4 months
Heavy Mobile Equipment Mechanics	11	Posted closes 3/5/23	7 months

*Personal Protective Equipment*

**79. Please detail all uniform and protective gear procurements in FY22 and FY23, to date, including how many members were provided uniforms and gear due to the procurement.**

TABLE 79. FY22 PROCUREMENTS FOR PERSONAL PROTECTIVE EQUIPMENT				
Contract		FY22 Encumbered Funds		
FY22 - LOGISTICS PPE STRUCTURAL COATS, PANTS, AND BOOTS		\$999,391.00		
FY22 LOGISTICS Firefighting Protective Equipment - Helmets, Hoods, Gloves and Helmet Shields		\$766,458.82		
FY22 Logistics Structural Firefighting PPE		\$60,229.00		
<i>Total – Current FY22 Procurements</i>		<i>\$1,826,078.82</i>		
FY22 PROCUREMENTS FOR DRESS UNIFORMS, OUTERWEAR, SAFETY DUTY SHOES, BIKE TEAM UNIFORMS, AND NFPA FIRE RESISTANT STATION WEAR				
Contract		FY22 Encumbered Funds		
Morgans (DBA Muscatellos) – PO651615		\$795,000.00		
<i>Total – Current FY22 Procurements</i>		<i>\$795,000.00</i>		
FY22 PERSONAL PROTECTIVE EQUIPMENT AND UNIFORM PROCUREMENT SUMMARY				
Personal Protective Equipment				
PO	Description	Quantity	Req. Date	Total
PO652726	FY22 - LOGISTICS PPE structural coats, pants, and boots	290 Firefighting Turnout Coats; 290 Firefighting PPE Trousers; 285 Firefighting Boots	10/17/2022	\$999,391.00
PO657320	FY22 LOGISTICS Firefighting Protective Equipment - Helmets, Hoods, Gloves and Helmet Shields	540 firefighting helmets, 190 firefighting boots, 100 escape belts, 540 firefighting shields, and 356 firefighting protective hoods. 133 firefighting gloves, 130	01/28/2022	\$766,458.82

		Firefighting Turnout Coats; 130 Firefighting PPE Trousers		
PO651618	FY22 - LOGISTICS PPE Structural gear	Varying Firefighting PPE items	10/21/2021	\$60,229.00
TOTAL				\$1,826,078.82
<b>Uniforms</b>				
PO	Description	Quantity	Req. Date	Total
PO651615	FY23 FBO FEMS Uniforms	~1500 members were issued FR Uniforms, Dress Uniforms, Safety Duty Shoes, and outerwear	10/21/2021	\$850,000.00
TOTAL				\$850,000.00

**a. What are FEMS' plans for procurements in the remainder of FY23?**

<b>TABLE 79A. FY23 PROCUREMENTS FOR PERSONAL PROTECTIVE EQUIPMENT</b>				
<b>Contract</b>		<b>FY23 Encumbered Funds</b>		
FY23 - LOGISTICS PPE STRUCTURAL COATS, PANTS, AND BOOTS		\$999,818.86		
FY23 LOGISTICS Firefighting Protective Equipment - Helmets, Hoods, Gloves and Helmet Shields		\$266,117.84		
Total – Current FY21 Procurements		\$1,265,936.70		
FY23 Total PPE Budget		\$1,315,936.70		
Remaining FY23 PPE Budget Funds to be encumbered		\$663,796.67		
<b>FY23 PROCUREMENTS FOR DRESS UNIFORMS, OUTERWEAR, SAFETY DUTY SHOES, BIKE TEAM UNIFORMS, AND NFPA FIRE RESISTANT STATION WEAR</b>				
<b>Contract</b>		<b>FY23 Encumbered Funds</b>		
Morgans (DBA Muscatellos) - PO675623		\$500,000.00		
Total – Current FY23 Procurements		\$500,000.00		
Remaining FY23 Uniform Budget Funds to be encumbered in March		\$995,000.00		
<b>FY23 PERSONAL PROTECTIVE EQUIPMENT AND UNIFORM PROCUREMENT SUMMARY</b>				
<b>Personal Protective Equipment</b>				
PO	Description	Quantity	Req. Date	Total
PO674737	FY23 - LOGISTICS PPE structural coats, pants, and boots	264 Firefighting Turnout Coats; 264 Firefighting PPE Trousers; 53 Firefighting Boots	10/17/2022	\$999,818.86
PO676903	FY23 LOGISTICS Firefighting Protective Equipment - Helmets, Hoods, Gloves and Helmet Shields	313 firefighting helmets, 226 firefighting boots, 160 escape belts, 541 firefighting shields, and 400 firefighting protective hoods.	11/14/2022	\$266,117.84
TOTAL				\$1,265,936.70
<b>Uniforms</b>				
PO	Description	Quantity	Req. Date	Total
PO675623	FY23 FBO FEMS Uniforms	~1000 members were issued FR Uniforms, Dress Uniforms, Safety Duty Shoes, and outerwear	10/27/2022	\$500,000.00
TOTAL				\$500,000.00

**b. What gear, uniforms, or other supplies are members required to purchase and pay for themselves?**

We continue to work toward professionalizing and protecting our members through thoughtful uniform purchases and policies. Due to better budget planning and improved fiscal management the Department has been able to procure all uniform needs.

**c. What type of uniform and protective gear is issued to new recruits upon graduation from the Training Academy, including how many of each item?**

<b>TABLE 79C. BUDGETED PERSONAL PROTECTIVE EQUIPMENT AND UNIFORMS</b>			
<b>Budgeted Personal Protective Equipment Issued</b>			
Description	Unit Price	Quantity	Total Cost
Protective Firefighting Hood	\$98.31	2	\$196.62
Structural Firefighting Helmet	\$254.88	2	\$509.76
Structural Firefighting Gloves	\$118.59	2	\$237.18
Structural Firefighting Boots	\$491.90	2	\$983.80
Structural Firefighting Coat	\$1974.73	2	\$3949.46
Structural Firefighting Pant	\$1713.71	2	\$3427.42
Safety Glasses	\$40.00	1	\$40.00
Firefighting Gear Bag	\$50.00	2	\$100.00
CBRNE GO BAG	\$300.00	1	\$300.00
SCBA Face Piece and Storage Bag	\$330.00	1	\$330.00
Total Cost PPE Issued per each FIRE/EMS Recruit			\$10,135.92
<b>Budgeted Dress Uniforms and NFPA Fire Resistant Station Wear Issued</b>			
Description	Unit Price	Quantity	Total Cost
NFPA Fire Resistant Uniform Pant	\$117.97	4	\$471.88
NFPA Fire Resistant Uniform Shirt – L/S	\$130.93	2	\$261.86
NFPA Fire Resistant Uniform Shirt – S/S	\$130.93	2	\$261.86
Leather Belt	\$35.57	1	\$59.49
Recruit T-Shirts Long or Short (dependent on time of year)	\$17.50	4	\$70.00
Class A – Dress Uniform Coat	\$315.09	1	\$383.62
Class A – Dress Uniform Pant	\$71.11	1	\$66.15
Light Blue Dress Uniform Shirt – L/S	\$38.12	1	\$38.00
Dress Uniform Hat with Badge	\$141.99	1	\$93.72
Dress Uniform tie	\$5.15	1	\$5.15
Collar Brass	\$21.00	4	\$84.00
Outerwear Jacket	\$388.34	1	\$388.34
Safety Duty Shoes	\$160.00	1	\$160.00
Total Cost Uniforms Issued per each FIRE/EMS Recruit			\$2,344.07

**d. Does FEMS provide personal escape system equipment for any members? What is the cost per unit?**

In FY22, the Department secured personal escape systems for each riding position and will continue to look towards purchasing enough to equip each individual member.

**TABLE 79D. BUDGETED PERSONAL PROTECTIVE EQUIPMENT AND UNIFORMS**

<b>Budgeted Personal Escape System Issued</b>			
Description	Unit Price	Quantity	Total Cost
Personal Escape System	\$513.99	500	\$256,995.00

**e. How does FEMS track the condition of PPE over its lifespan? What triggers replacement of PPE for members?**

The Department has several systems in place to monitor the condition of PPE, including:

- Quarterly Sunday inspections of all PPE and Uniform items. Deficiencies are reported to the Logistics Division for repair and replacement.
- Bi-annually PPE cleaning where all PPE is sent out for professional cleaning and inspection.
- Quarterly Deputy Fire Chief Inspections of specific firehouses.

Replacement of PPE occurs due to condemnation for age and damage.

***Marine Firefighting Unit***

**80. Please provide an update on FEMS’ efforts to replace the fireboat in accordance with the 2017 BDA Global Report recommendations.**

The Department has four fireboats of varying capabilities within the Marine Firefighting Unit. Funding for a marine architect to design the replacement for Fireboat 1, the John Glenn, is included in the FY22-27 Capital Improvement Plan. The Office of Contracting and Procurement has issued a request for proposals for architects. Once a firm is selected, work on the schematics will commence.

**81. Please provide an update on FEMS’ efforts to replace or refurbish the existing fireboat facilities in accordance with the 2017 BDA Global Report recommendations.**

The Department shares its marine facility with the Metropolitan Police Department. There are no approved capital plans to replace this facility.

**82. Has FEMS considered establishing additional fireboat facilities on the Potomac or Anacostia Rivers?**

The Department is working to establish docking capability in the vicinity of Thompsons Boat House or the Key Bridge Boat House to improve marine response times during periods of the year when there is significant activity on and near the water.

**83. Please provide an update on FEMS’ work with the Washington DC Waterways Working Group to add Common Place Names, navigational waypoints, and Aids to Navigation to the Computer-Assisted Dispatch (CAD) System.**

The working group assigned to this task is currently consolidating all the collected data and placing that information into spreadsheets to submit to the OUC CAD team for entry. The workgroup has scheduled meetings to complete the task, currently there is no established timeline for completion.

**84. Please provide an update on full-scale exercises to simulate fire involving water taxis, mass evacuations, and multiagency hazardous material waterway response in FY22 and FY23, to date, including the date of each exercise and number of FEMS employee participants.**

The Marine Firefighting Unit in FY22 and FY23 has conducted or participated in the following exercises:

- Fire and EMS members received training in shipboard firefighting and Maritime HazMat/Damage Control. This training involved full scale exercises as well as specialized Fire and EMS training. The training occurred in October and November of 2022 and involved approximately 30 members.
- Fire and EMS members conducted multiagency exercise with our Virginia partners on rescue operations to include high occupancy waterway vessels. Approximately ten Fire and EMS members participated in the September 2022 drill.
- Fire and EMS members participated in multi-partner USCG Active Shooter drill in August of 2022. Approximately five members participated.
- In the Summer of FY23, the Department plans to conduct a full-scale exercise on a multi-agency waterway hazmat incident. This will involve multiple COG Fire and EMS partners as well on local and mutual aid law enforcement partners.

*Coordination with OUC*

**85. How does the agency evaluate whether the Office of Unified Communications (“OUC”) properly dispatches FEMS personnel according to dispatching protocol?**

The Department has an on-site liaison who assists and monitors the operations floor with the assistance of a Fire Liaison Officer and Emergency Medical Service Officers. When members in the field notice that there is a dispatch protocol error (actual or perceived), the member completes a Form CD-1. This form captures the reporting party’s information as well as specific information regarding the possible error or problem found. That information is then investigated by the Fire and EMS OUC liaison with the assistance of the OUC Investigation and Operations staff.

**a. What actions did FEMS undertake in FY22 and FY23, to date, to ensure that OUC properly codes for which calls should be considered ALS or BLS?**

In 2022, the Department created a committee to review the Criteria Based Dispatch (CBD) information that is currently in place. The committee determined changes to the EMS triage dispatch protocols were appropriate. At the conclusion of 2022, those changes were submitted to the CAD and OUC Operations staff for implementation and training.

**b. Please describe the Department's efforts in FY22 and FY23, to date, to conduct quality control reviews of 10-33s.**

The Fire and EMS-OUC Liaison and OUC 911 Operations staff each review every 10-33, "member in need." In the past, most 10-33 issues were due to a delayed dispatch partly due to technology problems, which have since been corrected. The corrections included an easily accessible 10-33 button that the dispatcher can depress on their computer screen which will immediately alert MPD resources to the member(s) in need location. In addition to the technology upgrade a specific 10-33 policy was created and training for all dispatchers has taken place.

**86. How did FEMS work with OUC in FY22 and FY23, to date, to ensure that individuals who are CPR-trained are connected to a nearby person who needs assistance and to the nearest AED?**

FEMS has partnered with OUC to improve interagency response to sudden cardiac arrests with PulsePoint, Hands-only CPR, Telephone CPR (T-CPR) and Atrus National AED Registry.

PulsePoint Responders empower everyday citizens to provide life-saving assistance to victims of sudden cardiac arrest. App users who have indicated they are trained in cardiopulmonary resuscitation (CPR) and willing to assist in case of an emergency can be notified if someone within a quarter mile of them is having a cardiac emergency and may require CPR. If the cardiac emergency is in a public place, the location-aware application will alert users in the vicinity of the need for CPR simultaneous with the dispatch of advanced medical care. The application also directs these potential rescuers to the exact location of the closest Automated External Defibrillator (AED).

OUC call takers are trained in Telephonic CPR (T-CPR) and assist 911 callers in performing bystander CPR when needed. A Department liaison stationed at OUC reviews every cardiac arrest call to evaluate whether OUC call takers follow American Heart Association T-CPR standards. The evaluations are sent to the OUC quality improvement team for review and follow-up.

## *Miscellaneous*

- 87. Please provide a list of the Department’s pending work orders with the Department of General Services (“DGS”), by FEMS priority.**

*See*, attachment for Question 87.

- 88. Please describe any changes made to Department staging protocols in FY22 and FY23, to date, and their impact on responsiveness to calls for service.**

A staging requirement was implemented during Box Alarm responses in September 2018 and was updated in February 2020 and most recently on March 26, 2021. This policy was implemented to improve safety, firefighter accountability, and operational discipline. The current policy allows the first two engine companies, a ladder company, and the assigned Battalion Chiefs, to deploy immediately without staging. The remaining units stage two blocks away in line approach except for the third and fourth engine company that stage at the appropriate water source for the first arriving engine companies. The additional companies in staging are deployed by the Incident Commander as needed, based on the circumstances of the incident. This policy has improved efficiency and safety. This policy has controlled the operational tempo that now ensures we can achieve command and control requirements and deploy resources that match established incident objectives.

When we started this process in 2018, it was done in response to a pattern of unacceptable accidents that were the result of speeding, both to and on the fire ground. These tragedies included three separate incidents of fire trucks crashing into each other, including one in which a firefighter was crushed between two firetrucks. His life changed forever. These incidents caused management to take a hard look at our operations and see that change was needed. We continue to work with our unions, and our managers, to update and adjust the Standard Operating Guidelines (SOGs) and training as needed.

Additional enhancement of these procedures and with the overarching goals stated above are anticipated with additional updates to the Firefighting SOGs and Incident Command System (ICS) procedures for structure fires.

- 89. Please provide an update on the implementation of Title III Subtitle B of the Fiscal Year 2023 Budget Support Act of 2022 (D.C. Law 24-0167).**

The Department is completing the annual report on third-party Basic Life Support ambulance transport operations and will transmit to Council as soon as possible.

- 90. How is FEMS working with DC Health to decrease hospital drop times?**

One of the lingering effects of the COVID-19 pandemic is a critical shortage of emergency department workers in hospitals and a lack of boarding space at hospitals. In the District, this phenomenon is illustrated by long drop times and decreased ambulance availability. The Department defines the “drop time” as the period our providers must wait at a hospital before the

hospital assumes care of a patient. Prior to COVID, the Department's drop times were generally in the 40–45-minute range. At the end of FY22, the average drop time exceeded 70 minutes for the first time.

The secondary effect of long drop times is decreased ambulance availability. The Department seeks to maintain a minimum number of ambulances available to respond to the most critical emergencies. Our current unit availability challenges are comparable to 2015 before we started contracting with AMR for BLS transport. We have been working closely with the Mayor, the Deputy Mayor for Public Safety and Justice, the Deputy Mayor for Health and Human Services, the D.C. Hospital Association, and our partners at the Department of Health (DC Health), to alleviate hospital overcrowding and long drop times. It is critical that we see progress before our call volume increases as the weather warms.

The District of Columbia Hospital Association hosts regular meetings with hospital emergency department leaders and DC Health. The Department has regularly participated since September 2021. We have provided both the DCHA and DC Health with our drop time data and periodically have shared our individual daily ambulance availability reports showing several days with sustained periods of time (up to 12 hours continuously) of crucially low ambulance availability.